

THE ALL-INCLUSIVE WORLD OF CRYSTAL™ RIVER CRUISES™

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welcome to CRYSTAL RIVER CRUISES

Discover an entirely new standard of travel along Europe's majestic waterways. Inviting and inspiring. Revealing treasures ashore and celebrating discovery on board. Our gorgeous fleet of all-suite, state-of-the-art river ships awaits your arrival, ready to transport you into the heart of legendary capitals and enchanting landscapes in sheer elegance. On journeys both cultured and adventurous, every aspect of your Crystal River Experience is wrapped in all-inclusive luxury, shared with genuine hospitality. Come explore with us and discover firsthand why *Travel + Leisure* named Crystal River Cruises its 2017 "World's Best River Cruise Line." We look forward to welcoming you aboard for an experience far beyond the ordinary.





MARCH, APRIL & MAY

JUNE, JULY & AUGUST

SEPTEMBER, OCTOBER, NOVEMBER & DECEMBER

TREASURES OF THE DANUBE 10 DAYS | VIENNA ROUNDTRIP MAR 29 | APR 8, 20 & 30 | MAY 10, 20 & 30 Pg 28

10 DAYS | VIENNA ROUNDTRIP JUN 9, 19 & 23 | AUG 4 & 31

TREASURES OF THE DANUBE

10 DAYS | VIENNA ROUNDTRIP SEP 10, 20, 30 | OCT 10

Pa 28

Pa 28

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DANUBE SERENADE | WESTBOUND 7 DAYS | BUDAPEST TO VIENNA MAR 30 | APR 13 & 14 | MAY 6 Pg 28

DANUBE SERENADE | WESTBOUND 7 DAYS | BUDAPEST TO VIENNA JUL 13 & 27 | AUG 10

DANUBE SERENADE | WESTBOUND 7 DAYS | BUDAPEST TO VIENNA OCT 28 | NOV 11 & 25 | DEC 9

TREASURES OF THE DANUBE

DANUBE SERENADE | EASTBOUND 7 DAYS | VIENNA TO BUDAPEST

DANUBE SERENADE | EASTBOUND 7 DAYS | VIENNA TO BUDAPEST DANUBE SERENADE | EASTBOUND 7 DAYS | VIENNA TO BUDAPEST OCT 10 | NOV 4 & 18 | DEC 2

APR 6 & 29 | MAY 13 Pa 28 JUL 6 & 20 | AUG 3

WONDERS OF THE DANUBE | WESTBOUND

WONDERS OF THE DANUBE | WESTBOUND 7 DAYS | BUDAPEST TO PASSAU MAR 31 Pg 29

7 DAYS | BUDAPEST TO PASSAU OCT 27 | NOV 10 Pg 29

WONDERS OF THE DANUBE | EASTBOUND 7 DAYS | PASSAU TO BUDAPEST APR 7 Pa 29

WONDERS OF THE DANUBE | EASTBOUND 7 DAYS | PASSAU TO BUDAPEST NOV 3 & 17 Pa 29

EASTERN DANUBE DISCOVERIES 11 DAYS | VIENNA ROUNDTRIP **APR 18**

EASTERN DANUBE DISCOVERIES 11 DAYS | VIENNA ROUNDTRIP JUL 3 & 24 | AUG 14

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DANUBE DREAMS & DISCOVERIES 7 DAYS | VIENNA ROUNDTRIP

APR 21 & 28 | MAY 5, 12, 19 & 26

DANUBE DREAMS & DISCOVERIES 7 DAYS | VIENNA ROUNDTRIP JUN 9, 16 & 29 | AUG 25

DANUBE DREAMS & DISCOVERIES 7 DAYS | VIENNA ROUNDTRIP

SEP 1, 8, 15, 22 & 29 | OCT 6, 13, 20 & 27 NOV 3, 10, 17 & 24

Pa 31

TULIPS AND WINDMILLS 7 DAYS | AMSTERDAM ROUNDTRIP MAR 25 | APR 8 & 15 Pg 39

ROMANTIC RHINE

Pg 31

Pg 31

7 DAYS | AMSTERDAM TO BASEL JUN 7 | JUL 1 & 15 | AUG 8 & 22 Pg 37 **ROMANTIC RHINE** 7 DAYS | AMSTERDAM TO BASEL SEP 5 & 19 | OCT 3 & 27 | NOV 10 | DEC 4 Pg 37

LEGENDARY RHINE 7 DAYS | BASEL TO AMSTERDAM MAR 31 | APR 17 | MAY 4, 9, 21 & 26 Pa 36

LEGENDARY RHINE 7 DAYS | BASEL TO AMSTERDAM JUN 12, 14 & 29 | JUL 8, 16 & 22 AUG 2, 15, 19 & 29

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SPLENDORS OF THE RHINE 10 DAYS | AMSTERDAM TO BASEL APR 7, 24 & 29 | MAY 11 & 16 Pg 37 **SPLENDORS OF THE RHINE** 10 DAYS | AMSTERDAM TO BASEL JUN 2 | JUL 6 & 23 | AUG 9 & 26 Pg 37 **SPLENDORS OF THE RHINE** 10 DAYS | AMSTERDAM TO BASEL SEP 12 & 29 | OCT 16 | NOV 2 & 19 | DEC 23 Pg 36

ENCHANTING MOSELLE 10 DAYS | AMSTERDAM ROUNDTRIP MAY 28 Pa 37 **ENCHANTING MOSELLE** 10 DAYS | AMSTERDAM ROUNDTRIP JUN 21 | JUL 29 Pa 37 **ENCHANTING MOSELLE** 10 DAYS | AMSTERDAM ROUNDTRIP OCT 17 | NOV 24 Pa 37

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GRAND EUROPE | WESTBOUND 16 DAYS | BUDAPEST TO AMSTERDAM JUN 21 | JUL 23 | AUG 24 Pg 43 **GRAND EUROPE | WESTBOUND** 16 DAYS | BUDAPEST TO AMSTERDAM SEP 25 Pg 43

GRAND EUROPE | EASTBOUND 16 DAYS | AMSTERDAM TO BUDAPEST JUN 5 | JUL 7 | AUG 8

GRAND EUROPE | EASTBOUND 16 DAYS | AMSTERDAM TO BUDAPEST SEP 9 | OCT 11 Pg 43

EASILY COMBINABLE VOYAGES ALLOW YOU TO CREATE AN EXTENDED JOURNEY WITH SPECIAL SAVINGS. SEE PAGE 93 FOR DETAILS.

HOLIDAY

NOVEMBER & DECEMBER

DANUBE CHRISTMAS MARKETS 10 DAYS | VIENNA ROUNDTRIP DEC 1 & 11

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MAGNIFICENT CHRISTMAS MARKETS | EASTBOUND 7 DAYS | PASSAU TO BUDAPEST DEC 1 | DEC 15 Pg 48

DEC 1 | DEC 13

g 48

HOLIDAYS ON THE DANUBE 12 DAYS | VIENNA ROUNDTRIP DEC 21

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GRAND DANUBE CELEBRATION
11 DAYS | BUDAPEST TO NUREMBERG
DEC 22

Pg 51

ENCHANTING MOSELLE

10 DAYS | AMSTERDAM ROUNDTRIP NOV 24

Pg 48

CHRISTMAS TIME ON THE RHINE 7 DAYS | BASEL TO AMSTERDAM

NOV 29 | DEC 16

Pg 49

RHINE CHRISTMAS MARKETS | EASTBOUND 10 DAYS | AMSTERDAM TO BASEL

DEC 6

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SPLENDORS OF THE RHINE 10 DAYS | AMSTERDAM TO BASEL

DEC 23

Pg 51



WORLD'S BEST RIVER CRUISE LINE

INSPIRED BY EXCELLENCE

At Crystal River Cruises, we are dedicated to creating the best vacation for each and every guest ... one of unique discovery, personal enrichment and lasting enjoyment. We are honored that the readers of *Travel + Leisure* awarded us with the magazine's highest accolade following our debut year; but more than anything, this level of recognition only inspires us to continually reach higher in all that we do, so that your Crystal River Experience will always be about you. Come travel with us and make your own award-winning memories.

SIGNATURE HALLMARKS

- All-suite river ships; every suite featuring a king-size bed, many with walk-in closets
- The largest luxury suites of any European river ship, measuring up to 883 sq. ft. (82 sq. m.)
- European butler service for every room category
- The highest staff-to-guest ratio among all European river cruise lines
- The most spacious state-of-the-art fleet, carrying fewer guests than similar-sized ships
- Michelin-inspired farm-to-table dining, featuring Crystal's acclaimed cuisine with regionally inspired menus
- Unmatched culinary choices with flexible open seating dining in each restaurant
- Wine sommeliers offering educational insight and endless pour of acclaimed vintages
- The Crystal Collection of curated destination experiences — inclusive, optional, Signature Events and extended journeys — offering numerous options for travelers
- Complimentary shoreside Epicurean Experience for Crystal Suite, Crystal Penthouse and Penthouse guests (2019)
- > FREE unlimited Wi-Fi
- » High-tech in-suite amenities, including: bedside iPad directory; interactive TV system with complimentary movies on demand; music library; ambient lighting and temperature controls
- Full-service, well-appointed Crystal Life Spa aboard each river ship, staffed by dedicated, highly trained professionals
- Crystal luxury motor coaches, featuring FREE Wi-Fi
- Crystal's state-of-the-art river ships are exceptionally designed to capture the classic elegance of the Crystal Experience found aboard our award-winning ocean ships

into the HEART of EUROPE

Carefully crafted itineraries follow the Danube, Rhine, Main and Moselle rivers with Crystal's award-winning finesse, venturing into the heart of iconic destinations adorned with castles and palaces, vineyards and forests, monuments and art. Come aboard and discover the celebrated Crystal Experience, a perfect balance of ambience and attitude presenting moments of a lifetime, all day, every day.

DANUBE RIVER

Be immersed in the cultural, historical and magnificently scenic landscapes of a river that has a thousand stories to tell.

RHINE RIVER

Embark on a romantic, discovery-filled survey of the Rhine's cosmopolitan cities, half-timbered villages and fairy-tale castles.

RHINE, MAIN, DANUBE & MOSELLE RIVERS

Experience the dream of Charlemagne himself as you cross Western Europe and its Eastern flank on a single, epic river journey across multiple rivers.

HOLIDAY SAILINGS | TULIPS & WINDMILLS | CHRISTMAS MARKETS

Capture the special magic of tulip time in the Low Countries, or the wondrous traditions and treats of Christmas Market season along Europe's rivers.









THERE IS THE WORLD WE THINK WE KNOW. AND THE WORLD THAT SURPRISES US.

A CRYSTAL WORLD THAT BRINGS NEW PERSPECTIVES TO LIFE. THAT RADIATES A LIGHT

THAT ALLOWS US TO SEE THINGS DIFFERENTLY. MORE CLEARLY. MORE BEAUTIFULLY.

AROUND EVERY CORNER IS A CHANCE TO **BE ENCHANTED**. TO EXPERIENCE A NEW SENSE OF WONDER. OF DELIGHT. WHERE THE SIMPLE, GENUINE ACT OF SAYING HELLO SETS THE STAGE FOR LIFE-LONG FRIENDSHIPS. AND CREATES AN ADVENTURE THAT LIVES **FAR BEYOND THE EXPECTED**.

IN THE WORLD OF CRYSTAL, EVERYTHING **SHINES WITH INSPIRATION** AND PURPOSE.

THE JOURNEY. THE DESTINATION. AND ABOVE ALL ELSE, THE MOMENTS THAT

BECOME **CHERISHED MEMORIES**.

THERE ARE NO RULES THAT DEFINE YOU. NO LIMITS TO THE FREEDOM THAT ONLY
TRAVEL CAN BRING. ONLY A **CLEAR DIFFERENCE** BETWEEN THE ORDINARY WORLD
AND **THE WORLD OF CRYSTAL**.

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in the SERVICE of LUXURY

Every preference quietly noted. Every wish graciously fulfilled. The polished luxury of the Crystal River Experience is achieved only by meticulous attention to detail, great and small. Each moment of every day is flawlessly synchronized to your own personal vision of luxury, leaving you free to enjoy life at its best through the wonder of travel. The magical, intangible essence of Crystal has always been the tireless efforts of the warm and caring Crystal staff who are delighted to be of service to you.





the RHYTHM of the RIVER

Culturally enriching, endlessly entertaining, always intriguing.

Day into night, time is tailored to you as the rivers themselves inspire individual curiosities and personal indulgences. Relish pampering interludes and breathtaking views. Join conversational lectures on history and contemporary affairs. Celebrate adventure and discovery with newfound friends amidst an ambience of convivial camaraderie and casual elegance.



the GREAT RIVERS of EUROPE

Flowing through the very heart of landscapes both inspiring and enchanting, from Vienna, Amsterdam, Basel and Budapest, are the majestic rivers of Europe. Waterways that have carried kings, defined borders and nourished lush vineyards and hillsides for centuries. Along the shores of the Danube, Rhine, Main and Moselle rivers, royal fortresses of centuries past mingle effortlessly with modern symbols of prosperity. Encompassed by these waters are thousands of years of history, hundreds of impossibly charming hamlets and vibrant cities, and dozens of UNESCO World Heritage Sites, all beckoning you to come and explore their stories.





DESIGNED to PERFECTION

As the most luxurious all-suite, butler-serviced ships cruising the waterways of Europe, Crystal River Cruises also offers the largest luxury suites, the highest staff-to-guest ratio and an unrivaled standard of state-of-the-art design and amenities. Aboard Crystal Mozart™ many suites feature a French balcony, and others have a large picture window, while every suite aboard Crystal Bach™, Crystal Debussy™, Crystal Mahler™ and Crystal Ravel™ features an expansive Panoramic Balcony-window, perfect for watching the beauty of Europe unfold before your eyes.



CRYSTAL MOZART - 154 GUESTS | 92 CREW

A regal and elegant ship of exceptional proportion and magnificent design, the award-winning Crystal Mozart is regarded as the Queen of the Danube. The widest and most spacious of any European river ship, she features a host of exclusives including the most expansive, beautifully designed suites; full wrap-around promenade deck; more unique social spaces including a dedicated cigar lounge; a living rooftop garden; and, the first pop-up bar in river cruising - an iconic spot on the ship's top deck.



CRYSTAL BACH | CRYSTAL DEBUSSY CRYSTAL MAHLER | CRYSTAL RAVEL

106 GUESTS | 68 CREW

Their names alone portray the prominence to which they rise, yet it is their exceptional design and acclaimed service that captivates the world's most discerning travelers. Built to the highest standards of contemporary luxury and spaciousness, each of Crystal's four new all-suite ships are elegant sanctuaries of resplendent comfort, boasting the largest standard accommodations — many with walk-in closets and double-vanity $bathrooms-in\ {\hbox{European river cruising, and the latest, cutting-edge technologies.}\\$



ALL-INCLUSIVE LUXURIES

An exceptional standard of all-inclusive amenities and services elevates the personalized, intimate and comfortable luxury found aboard each ship in the Crystal River fleet.







ALL-INCLUSIVE EXCELLENCE

- » All-suite, butler-serviced accommodations
- » All gratuities, shipboard and shoreside
- » Michelin-inspired, farm-to-table dining
- > Unlimited fine wines, champagnes, premium spirits, and beers
- » Welcome bottle of sparkling wine and two bottles of wine in suite
- > Unlimited soft drinks and bottled water in suite
- » The Pantry: 24-hour self-service venue offering specialty coffees, teas, wines and nonalcoholic beverages
- > 24-hour room service with options available from Waterside Restaurant

- > 24-hour complimentary, unlimited Wi-Fi/Internet
- » Onboard entertainment and enrichment
- Daily yoga and fitness classes
- » Daily choice of electronic international newspapers
- Complimentary self-service guest laundry
- Extensive selection of inclusive shoreside experiences
- > Complimentary use of eBikes in select destinations
- On days of embarkation and disembarkation, complimentary transfers between the airport in the port city and the ship







the CRYSTAL RIVER DIFFERENCE

The distinguishing hallmark of the Crystal River Experience is undiluted excellence. Aboard ships purposefully designed for today's most sophisticated travelers, the ambience is carefree yet luxurious, engaging yet relaxing. Fresh and welcoming, an abundant use of glass allows natural light to fill expansive spaces, creating a seamless connection to the riverscape. From service to cuisine, entertainment on board and adventure ashore, every aspect of your journey with Crystal puts the focus squarely on you.



Exceptionally designed, high-tech fleet offering abundantly more space than ships of similar size

Expansive social spaces crowned with skylights, glass roofs and floor-to-ceiling windows

A casual ambience of welcoming comfort, capturing a subtle blend of familiarity and newness, coziness and grandeur

Generous roster of inclusive services, amenities and experiences, on board and ashore, catering to individual preferences

Carefully crafted itineraries allow for the perfect balance of adventure ashore and relaxation on board

Ships capture the classic elegance of the Crystal Experience found aboard our award-winning ocean ships

Complimentary, unlimited Wi-Fi throughout all ships

LUXURIOUS ACCOMMODATIONS

Your Crystal home away from home affords virtually every amenity and service one could wish for - and even a few that defy imagination. Generously appointed suites have been designed with exacting attention to details large and small, from sweeping views and plush beds that deliver a perfect night's sleep to dedicated butler service, 24-hour room service, the latest state-of-the-art technologies and conveniences, and even spacious closets.



All suites, the largest among all European river ships

European butler service in all room categories

Plush king-size beds, Egyptian cotton linens and pillow menu

French Balcony or Large Picture Window (*Crystal Mozart*)

Panoramic Balcony-window (Crystal Bach, Crystal Debussy, Crystal Mahler, Crystal Ravel)

Spacious walk-in closets (select categories)

The most sophisticated in-suite technologies, including: bedside iPad directory; interactive TV system with complimentary movies on demand; extensive music library; ambient lighting and temperature controls

ETRO™ Italian Fashion House in-suite amenities

Welcome bottle of sparking wine and two bottles of wine in suite; stocked mini-refrigerator

Unlimited soft drinks and bottled water in suite

Nespresso[™] or Inspresso[™] coffee machine

Marble bathrooms with personal washlet system, Toto toilets and heated towel rails (select categories on Crystal Mozart)

Double-vanity bathrooms (select categories)

24-hour room service with options available from Waterside Restaurant

Michelin-starred or highly acclaimed culinary experience, complimentary for Crystal Suite, Crystal Penthouse and Penthouse accommodations





HOSPITALITY, GRACIOUS AN VELCOMI

Exemplary service is among the most distinguishing aspects of the Crystal River Experience, delivered by European-trained professionals selected for their winning personalities and unparalleled expertise, who also happen to share your passion for world discovery. Be it your first voyage with Crystal, or one of many returns, the world's most discerning travelers feel an immediate sense of belonging when crossing the threshold of any Crystal ship.



A warm, friendly and gracious staff: all Crystal employees, many from the ranks of award-winning sister company, Crystal Cruises

European butler service for every room category

Personal preferences quickly identified and committed to memory

Every detail attended to and every wish anticipated, with gratuities both shipboard and shoreside already included

Complimentary self-service guest laundry

Highest crew-to-guest ratio of any river cruise line

An unbridled sense of wellbeing in the thoughtful attention that surrounds each guest



A JOURNEY OF CULINARY DISCOVERY

Ever-changing scenery plays host to cuisine that tantalizes and tempts, making mealtime an intrinsic part of your river experience. Enjoy breakfast as charming villages and pastoral life slowly come into view, fueling your anticipation of the day's impending discoveries. Return to your ship for lunch between morning and afternoon adventures. Share tales of the day over superb, regionally-inspired dinner menus, allowing the local flavors to play their own role in the memory of each new destination.









Extraordinary cuisine of Michelin-level envy, locally sourced to reflect flavors of the region

Multiple restaurant options with flexible open seating invite you to dine when you desire

> Unlimited fine wines, champagnes, premium spirits and beers

Wine sommeliers share educational insight and an endless pour of acclaimed vintages

Waterside Restaurant prepares continental favorites and regionally-inspired menus sourced locally, for breakfast, lunch and dinner; superb service and ever-changing scenery

> The Vintage Room offers optional wine dinners and extraordinary pairing menus

Afternoon Tea, aperitifs, cocktails and conversation enjoyed in Palm Court

A European Bistro aboard each vessel takes its ship's namesake, serving coffees, pastries and charcuterie by day, and wines and tapas at night

A chic café aboard Crystal Mozart only, restaurant Blue is a unique space of floor-to-ceiling windows and mosaic tiles serving upscale bistro fare for lunch

The Pantry: 24-hour self-service venue offering specialty coffees, teas, wines and nonalcoholic beverages

24-hour room service with options from Waterside menu

ENRICHMENT CURATED BY YOU

Bridging ship and shore, life on a Crystal River cruise is designed to showcase the wonder of each region — every iconic city and every charming village — on a very personalized level, allowing each guest to curate their own journey of discovery. Destination-rich itineraries are carefully designed to provide immersive exploration ashore aligned with enriching pursuits on board, inviting you to come and go from your ship at your leisure, depending on the length of stay in each fascinating destination.



Palm Court, the social hub of each ship, hosted by experienced bartenders

Engaging piano bar and cabaret-like performances, under the guidance of our Onboard Entertainer

Visiting regional entertainers ranging from a trio of violinists or jazz artists to tenors singing operettas or soloists performing favorites

Local historians and noted professors share insight, both cultural and contemporary

A "pop-up" Vista Bar on the open-air top deck of each ship — another Crystal exclusive — perfect for cocktails, conversation and scenic views

A full-service, well-appointed Crystal Life Spa aboard each ship, staffed by dedicated, highly trained professionals

Daily yoga and Pilates; dedicated fitness centers and one-on-one training — each ship with its own Fitness Director

Swimming pool on every ship

Scenic river cruising days feature sommelier-hosted wine tastings, chef-led culinary classes and destination enrichment lectures

> Personalized selection of daily international newspapers available via in-suite iPad





FAR FROM THE ORDINARY

Even in the Old World, the best travel experiences lead you deeply into new worlds. Well beyond anything read in guidebooks, or shared on a typical tour. Our curated destination experiences are designed to inspire - immersing you in discoveries great and small, surprising and planned, and leaving you all the richer for what you've encountered. Europe's river cities and villages have been here for centuries, but only with Crystal will you know them from a fresh, new perspective.









In each iconic destination, an enviable roster of adventures, both inclusive and curated, insightful and adventurous, are yours for the taking

Crystal Signature Event included complimentary on every full itinerary

Shoreside discovery with Crystal is more in-depth, more personal and more enriching with intimate groups for a more personal experience

Champagne tours aboard Crystal's private yachts; intimate exploration of smaller tributaries

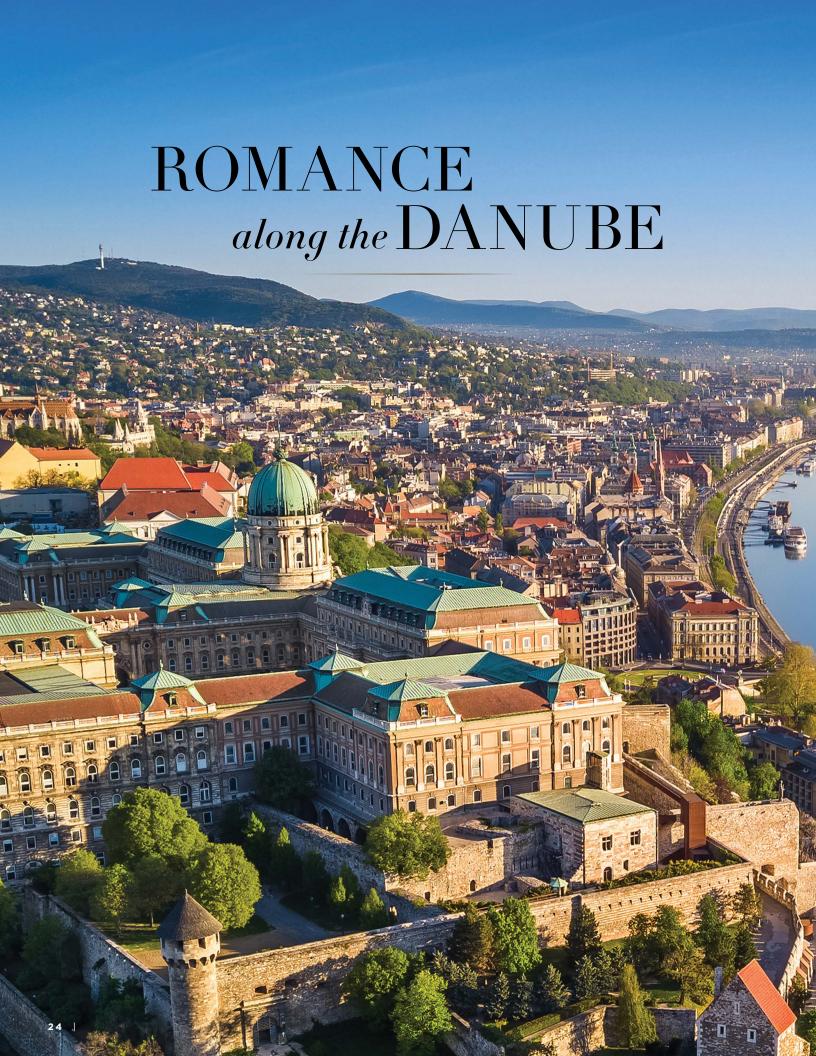
> A dedicated team of up to four Destination Specialists on every ship

Crystal luxury motor coaches in each destination, featuring complimentary Wi-Fi and spacious seating

Complimentary use of eBikes (Crystal Mozart)

Overnight stays and late departures allow for enjoyment of vibrant nightlife ashore

Epicurean Experiences at Michelin-starred or highly acclaimed local restaurants in select destinations are offered as a curated Crystal Collection shore excursion



AUSTRIA | CROATIA | GERMANY | HUNGARY | SERBIA | SLOVAKIA



AN UNHURRIED WALTZ THROUGH the AGES

the sinewy Danube flows through ten European nations on its 1.750-mile journey from the Black Forest to the Black Sea. To cruise this watercourse is to relive centuries of cultural and architectural achievement, dating back to when this was the northern boundary of Rome's empire. Each gleaming city, each humble village, each hidden gorge or hillside castle echoes with its own rich stories — sometimes triumphant, sometimes tragic, but always enchanting.



ESSENTIAL SIGHTS & EXPERIENCES

- > Stroll Vienna's ornate Ringstrasse, sample its intimate bistros and pastry shops, and revel in the city's incomparably melodic character.
- Photograph the vivid domes and spires of Budapest reflected in the Danube's waters, as you ramble the cobbled wonderland of Castle Hill.
- » Pass through 15th-century Steiner Tor (Stoney Gate) in storybook-beautiful Krems, where old and new share the stage in timeless harmony.
- Sip regional Wachau Valley wines bottled in the shadow of ruined Dürnstein castle where Richard the Lionheart was held captive during the Crusades.
- » Explore the gilded Treasury of Esztergom Cathedral, a neoclassical landmark visible for miles - and climb its colossal dome if you dare.
- » Wander in Bratislava, where ancient cobbled lanes mix it up with a vibrant modern gallery scene and brooding Communist-era architecture.

AUSTRIA'S WACHAU VALLEY

Along the way to Vienna, this storied stretch of the Danube between Melk and Krems is barely 25 miles long, yet somehow filled with infinite charm. Vineyards dot the hillsides, castles and ruins abound, and engaging small towns line the banks. Melk Abbey, where Benedictine monks have continued their labors through nine centuries of European history, is one of the litany of must-see landmarks that make it clear why this valley is a designated UNESCO World Heritage Site.

THE EASTERN DANUBE & IRON GATES

As the Danube turns southward from Budapest, its rich character drifts steadily eastward — with multicultural cities like Kalocsa, Mohács, Novi Sad, and Vukovar leading the way toward the ultimate crossroads capital of Belgrade — where East meets West and Byzantine and Ottoman meet Art Nouveau and Modernist. Beyond waits the dramatic landscape of the Iron Gate, a legendary series of steep river gorges forming the border between Serbia and Romania, with a history deeply tied to ancient Rome.

THE SCHLÖGEN LOOP

Each section of the nation-hopping Danube offers its own distinct character and must-see sights. That's certainly the case with the stretch between Passau and Linz — famous for its dramatic "Danube Loop," a hairpin curve near the village of Schlögen. Passau and Linz themselves are laden with appeal and sights, too. Whether your passion is forest hiking, touring Italianate mansions, or surrendering to the alluring berry-and-almond sweetness of a Linzer torte, you'll find ways to indulge it along this stretch of the river.





UP TO 33 DESTINATION EXPERIENCES OFFERED

TREASURES of the DANUBE

10 DAYS | VIENNA ROUNDTRIP ABOARD CRYSTAL MOZART. CRYSTAL MAHLER & CRYSTAL RAVEL **FARES FROM: \$4,605**

-2019-

MAR 29 | APR 8 | APR 20 | APR 30* | MAY 10 MAY 20 | MAY 30* | JUN 9 | JUN 19 | JUN 23 AUG 4 | AUG 31 | SEP 10 | SEP 20 SEP 30 | OCT 10

| DAY | DESTINATION | ARRIVE | DEPART | | |
|-----|--|---------|-------------|--|--|
| 1 | Vienna, Austria | | Overnight | | |
| 2 | Vienna, Austria | | 12 Midnight | | |
| 3 | Enter Scenic Wachau Valley | | | | |
| | Dürnstein, Austria | 9 am | 12noon | | |
| | Wachau Valley Scenic Cruising | | | | |
| | Melk, Austria | 4:30 pm | 7 pm | | |
| 4 | Linz, Austria | 8 am | 9 pm | | |
| 5 | Passau, Germany | 8 am | Overnight | | |
| 6 | Passau, Germany | | 1 pm | | |
| 7 | Bratislava, Slovakia | 3 pm | 8 pm | | |
| 8 | Budapest, Hungary 💰 | 9 am | Overnight | | |
| 9 | Budapest, Hungary | | 1 pm | | |
| 10 | Vienna, Austria | 6 pm | Overnight | | |
| | Vienna, Austria Disembark / am | | | | |

SIGNATURE EVENT:

'Princesses of Violin' at Budapest History Museum MORE INFO PAGE 87



UP TO 25 DESTINATION EXPERIENCES OFFERED

DANUBE **SERENADE**

WESTBOUND

7 DAYS | BUDAPEST TO VIENNA ABOARD CRYSTAL MOZART, CRYSTAL MAHLER & CRYSTAL RAVEL FARES FROM: \$2,550

-2019-

MAR 30 | APR 13 | APR 14 | MAY 6 | JUL 13 JUL 27 | AUG 10* | OCT 28* NOV 11 | NOV 25 | DEC 9

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|--------|-----------|
| 1 | Budapest, Hungary | | Overnight |
| 2 | Budapest, Hungary | | 7 pm |
| 3 | Bratislava, Slovakia | 12noon | 6 pm |
| 4 | Scenic Cruising in the Wachau Valley | | |
| | Melk, Austria | 1 pm | 6 pm |
| 5 | Linz, Austria 🚱 | 8 am | 10 pm |
| 6 | Krems, Austria | 10 am | 11 pm |
| 7 | Vienna, Austria | 8 am | Overnight |
| | Vienna, Austria Disembark / am | | |

SIGNATURE EVENT:

Jazzy 'Spring String Quartet' at St. Florian Monastery MORE INFO PAGE 88



UP TO 25 DESTINATION EXPERIENCES OFFERED

DANUBE SERENADE

EASTBOUND

7 DAYS | VIENNA TO BUDAPEST ABOARD CRYSTAL MOZART, CRYSTAL MAHLER & CRYSTAL RAVEL FARES FROM: \$2,550

-2019-

APR 6 | APR 29 | MAY 13 | JUL 6 | JUL 20 AUG 3 | OCT 21 | NOV 4 | NOV 18 | DEC 2

| DAY | DESTINATION | ARRIVE | DEPART | |
|-----|--------------------------------------|---------|-------------|--|
| 1 | Vienna, Austria | | Overnight | |
| 2 | Vienna, Austria | | 12 Midnight | |
| 3 | Krems, Austria | 8 am | 1 pm | |
| | Scenic Cruising in the Wachau Valley | | | |
| | Spitz, Austria | 2:30 pm | 3:30 pm | |
| 4 | Linz, Austria 🐇 | 8 am | 11 pm | |
| 5 | Melk, Austria | 8 am | 2 pm | |
| 6 | Bratislava, Slovakia | 8 am | 7 pm | |
| 7 | Budapest, Hungary | 9 am | Overnight | |
| | Budapest, Hungary Disembark / am | | | |

SIGNATURE EVENT:

Jazzy 'Spring String Quartet' at St. Florian Monastery MORE INFO PAGE 88

^{*} Jewish Heritage Cruise - Apr 30; May 30

^{*} Jewish Heritage Cruise — Aug 10; Oct 28



UP TO 28 DESTINATION EXPERIENCES OFFERED

WONDERS of the DANUBE

WESTBOUND

7 DAYS | BUDAPEST TO PASSAU ABOARD CRYSTAL MAHLER & CRYSTAL RAVEL

FARES FROM: \$3,220

-2019-

MAR 31 | OCT 27 | NOV 10

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|-----------------------------------|------------|-----------|
| 1 | Budapest, Hungary | | Overnight |
| 2 | Budapest, Hungary | | 9 pm |
| | Scenic Cruising from Bud | apest | |
| 3 | Bratislava, Slovakia | 1 pm | 10 pm |
| 4 | Vienna, Austria 🚱 | 8 am | Overnight |
| 5 | Vienna, Austria | | 11 pm |
| 6 | Krems, Austria | 8 am | 12noon |
| | Scenic Cruising in the Wa | chau Valle | у |
| | Melk, Austria | 4 pm | 7 pm |
| 7 | Linz, Austria | 8 am | 7:30 pm |
| | Passau, Germany Disembark / am | | |

SIGNATURE EVENT:

Art & Music at the Belvedere Palace MORE INFO PAGE 89



UP TO 28 DESTINATION EXPERIENCES OFFERED

WONDERS of the DANUBE

EASTBOUND

7 DAYS | PASSAU TO BUDAPEST ABOARD CRYSTAL MAHLER & CRYSTAL RAVEL

FARES FROM: \$3,220

-2019-

APR 7 | NOV 3 | NOV 17*

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|--------------|-------------|
| 1 | Passau, Germany | | 10 pm |
| 2 | Linz, Austria | 5 am | 12 Midnight |
| 3 | Melk, Austria | 7 am | 11:30 am |
| | Scenic Cruising in the | Wachau Valle | еу |
| | Krems, Austria | 2:30 pm | 12 Midnight |
| 4 | Vienna, Austria 🚱 | 8 am | Overnight |
| 5 | Vienna, Austria | | 12 Midnight |
| 6 | Bratislava, Slovakia | 6 am | 5 pm |
| 7 | Budapest, Hungary | 8 am | Overnight |
| | Budapest, Hungary Disembark / am | | |

SIGNATURE EVENT:

Art & Music at the Belvedere Palace MORE INFO PAGE 89

* Wine Cruise - Nov 17, Silver Mountain Vineyards



DANUBE RIVER



EXTEND YOUR TRAVELS

SLOVENIAN TREASURES | 3 NIGHTS

Situated on the Adriatic Sea, Slovenia is a jewel in the crown of worldwide medieval marvels. Explore the open-air museum that is Piran, taste the signature wines of the region, and venture into the cave Castle. Discover enchanting Lake Bled in the Slovenian Alps, and the graceful Lipizzaner horses, beloved here for centuries.







UP TO 41 DESTINATION EXPERIENCES OFFERED

EASTERN DANUBE DISCOVERIES

11 DAYS | VIENNA ROUNDTRIP ABOARD CRYSTAL MAHLER & CRYSTAL RAVEL

FARES FROM: \$5,985 -2019-

APR 18 | JUL 3 | JUL 24 | AUG 14

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|-------------|-------------|
| 1 | Vienna, Austria | | Overnight |
| 2 | Vienna, Austria | | 6 pm |
| 3 | Esztergom, Hungary | 8 am | 9 am |
| | Visegrád, Hungary | 11:30 am | 1:30 pm |
| | Budapest, Hungary | 5 pm | 5:30 pm |
| 4 | Mohács — Customs Clearance, Hungary | 6:30 am | 9 am |
| | Vukovar, Croatia | 3 m | 7:30 pm |
| 5 | Cruise Iron Gate Gorge | | |
| 6 | Belgrade, Serbia 🚱 | 7 am | 12 Midnight |
| 7 | Novi Sad, Serbia | 8 am | 1 pm |
| 8 | Danube River Scenic Cru | iising | |
| | Mohács, Hungary | 8 am | 11 am |
| | Kalocsa, Hungary | 4 pm | 7 pm |
| 9 | Budapest, Hungary | 8 am | 9 pm |
| | Budapest by Night Scen | ic Cruising | |
| 10 | Bratislava, Slovakia | 4 pm | 11 pm |
| 11 | Vienna, Austria | 8 am | Overnight |
| | Vienna, Austria Disembark / am | | |

SIGNATURE EVENT:

The Madlenianum Opera & Theatre MORE INFO PAGE 86



UP TO 24 DESTINATION EXPERIENCES OFFERED

DANUBE DREAMS & DISCOVERIES

7 DAYS | VIENNA ROUNDTRIP ABOARD CRYSTAL MOZART & CRYSTAL RAVEL

FARES FROM: \$2,930

-2019-

APR 21 | APR 28 | MAY 5 | MAY 12 | MAY 19 MAY 26 | JUN 9 | JUN 16 | JUN 29* AUG 25 | SEP 1 | SEP 8 | SEP 15 | SEP 22 | SEP 29 OCT 6* | OCT 13 | OCT 20 | OCT 27 | NOV 3 NOV 9 | NOV 10 | NOV 17 | NOV 24

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|--------------|-------------|
| 1 | Vienna, Austria | | 6 pm |
| 2 | Esztergom, Hungary | 9 am | 12 Midnight |
| | Budapest, Hungary | 4:30 pm | Overnight |
| 3 | Budapest, Hungary 🚱 | Overnight | 6 pm |
| 4 | Bratislava, Slovakia | 2 pm | 8 pm |
| 5 | Krems, Austria | 9 am | 12:30 pm |
| | Scenic Cruising in the W | /achau Valle | у |
| | Melk, Austria | 4 pm | 8 pm |
| 6 | Linz, Austria | 7 am | 7 pm |
| 7 | Vienna, Austria | 9 am | Overnight |
| | Vienna, Austria Disembark / am | | |

SIGNATURE EVENT:

'Princesses of Violin' at Budapest History Museum MORE INFO PAGE 87

*Wine Cruise — Jun 29, Karen McNeil; Oct 6, Tyrrell's Wines **Christmas Markets Cruise & Holiday Cruise - Nov 24

Please note times and order of ports are subject to change. Please visit crystalcruises.com for the latest information.

DANUBE RIVER





EXTEND YOUR **TRAVELS**

PRAGUE DISCOVERY | 3 NIGHTS

Known as the "City of a Hundred Spires," the capital of the Czech Republic straddles the lovely terms of beauty, history and culture. Discover Prague's legendary past European Capital of Culture on this 3-night pre- or post-cruise Crystal Adventures Land Program.



the RHINE and MOSELLE... ribbons of HISTORY



BELGIUM | FRANCE | GERMANY | NETHERLANDS | SWITZERLAND



AGELESS BEAUTY ALONG the KHINE

From the high Swiss Alps to the dikes of the Low Countries, the majestic Rhine flows uninterrupted by time - past sheer cliffs and fairy-tale castles, ancient princedoms and shining modern cities, and a non-stop procession of cultural touchstones. The Rhine's role within Western Europe's geopolitical story is unrivaled, and dates back to early Roman times. Each bend, each mile, each landmark along the river's course has its tale to tell. And together, these tales form a legend cast in stone, forged in steel, and swathed in romance.



ESSENTIAL SIGHTS & EXPERIENCES

- Experience Amsterdam's canals and bikeways, its precariously balanced buildings, candle-lit cafes, and illustrious Old Master artworks.
- Visit Switzerland, Germany and France in a single city. Basel shares them all, along with a trove of landmark medieval and ultra-modern buildings.
- » Step inside enormous, glorious, UNESCOlisted Cologne Cathedral and be moved. Afterwards, toast beauty over a locally brewed Kölsch ale.
- Wander a world of half-timbered buildings and narrow lanes in Rüdesheim, where Rieslings and brandies flow from Rhine Gorge vineyards.
- Explore rococo, cobbled squares and trendy galleries in Antwerp. Visit Rubens' lavish home and studio, and do some diamond admiring.
- Marvel at the red sandstone Kaiserdom basilica in Speyer. Built in 1030, it houses the tombs of Holy Roman emperors and German kings.

THE LEAFY UPPER RHINE

At Basel, the Rhine takes a big bend and veers northward into a broad valley — leaving Switzerland behind as it skirts the border between the Alsace and Germany. French Strasbourg and German Kehl sit opposite each other, a pair of splendid half-timbered fairylands connected by bridges. Beyond Speyer, stroll-friendly Mainz is home to a true treasure: an original Gutenberg Bible. Just around the next bend, Rüdesheim sits at the start of the Gorge.

THE GORGEOUS RHINE GORGE

The deep gorge between Bingen and Bonn may be the Rhine's most thrilling 90-mile stretch. Dramatic slate slopes brim with vineyards while some 40 castles provide medieval atmosphere. Myths abound here, like the one about Lorelei rock — where a notorious siren enchants unwary seamen. Where the Moselle joins the Rhine in Cochem, a misty riverside promenade beckons. A bit upstream, Koblenz offers inviting sidewalk cafés and Weinstuben.

LOWER RHINE & THE DELTA

After passing Bonn, then under the Hohenzollern Bridge at Cologne, the Rhine relinquishes the last traces of its mountain origins in preparation for a slow, broad march to the North Sea. The once-rushing waters fan out into a web of branches, an ideal setting for scenic day cruising as your Crystal ship calls on Low Country high points like historic Nijmegen, stylish Antwerp, and the famously amiable port of Amsterdam. Whether this region marks the beginning or the end of your Rhine voyage, it's a welcoming world.

KOBLENZ, GERMANY

ON EVERY CRUISE YOU'LL ALWAYS ENJOY:

- Crystal's highly acclaimed six-star service
- » Michelin-inspired farm-to-table cuisine prepared fresh to order
- » All-inclusive, complimentary fine wines, premium spirits, authentic regional, local and seasonal wine and beer offerings, gratuities and more
- » Extensive selection of inclusive shoreside experiences
- And much more







UP TO 21 DESTINATION EXPERIENCES OFFERED

LEGENDARY RHINE

7 DAYS | BASEL TO AMSTERDAM ABOARD CRYSTAL BACH & CRYSTAL DEBUSSY

FARES FROM: \$2,930

-2019-

MAR 31 | APR 17 | MAY 4 | MAY 9 | MAY 21 MAY 26 | JUN 12 | JUN 14 | JUN 29 | JUL 8 JUL 16 | JUL 22 | AUG 2 | AUG 15 | AUG 19 AUG 29 | SEP 5 | SEP 12 | SEP 22 | SEP 26 OCT 9 | OCT 10 | OCT 26 | NOV 3 NOV 12 | NOV 17 | DEC 11

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---|----------|-----------|
| 1 | Basel, Switzerland | | 7 pm |
| 2 | Strasbourg, France | 9 am | 10 pm |
| 3 | Karlsruhe, Germany | 7 am | 10 am |
| | Mannheim, Germany | 2 pm | 6 pm |
| | Rüdesheim, Germany | 11:59 pm | Overnight |
| 4 | Rüdesheim, Germany | | 3 pm |
| | Rhine River Scenic Cruis | | |
| | Koblenz, Germany 🚯 | 7 pm | Overnight |
| 5 | Koblenz, Germany | | 2 pm |
| | Cologne, Germany | 8 pm | Overnight |
| 6 | Cologne, Germany | | 3 pm |
| | Rhine River Scenic Cruis | ing | |
| 7 | Amsterdam, Netherlands | 9 am | Overnight |
| | Amsterdam, Netherland Disembark / am | Is | |

SIGNATURE EVENT:

Scenic Bliss in the Gateway to the Gorge MORE INFO PAGE 87



UP TO 35 DESTINATION EXPERIENCES OFFERED

SPLENDORS of the RHINE

10 DAYS | AMSTERDAM TO BASEL ABOARD CRYSTAL BACH & CRYSTAL DEBUSSY

FARES FROM: \$4,605

-2019-

APR 7 | APR 24 | APR 29 | MAY 11 | MAY 16 JUN 2 | JUL 6 | JUL 23 | AUG 9 | AUG 26 | SEP 12 SEP 29 | OCT 16 | NOV 2 | NOV 19 | DEC 23

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--------------------------------------|--------|-------------|
| 1 | Amsterdam, Netherlands | | Overnight |
| 2 | Amsterdam, Netherlands | | Overnight |
| 3 | Amsterdam, Netherlands | | 2 pm |
| 4 | Rhine River Scenic Cruisin | ıg | |
| | Cologne, Germany | 1 pm | 12 Midnight |
| 5 | Koblenz, Germany | 9 am | Overnight |
| 6 | Koblenz, Germany | | 7 am |
| | Rhine River Scenic Cruisin | ıg | |
| | Rüdesheim, Germany 💰 | 2 pm | 10 pm |
| 7 | Speyer, Germany | 11 am | 8 pm |
| 8 | Strasbourg, France | 9 am | 10 pm |
| 9 | Breisach, Germany | 9 am | 9 pm |
| 10 | Basel, Switzerland | 8 am | Overnight |
| | Basel, Switzerland Disembark / am | | |

SIGNATURE EVENT:

Classical Interpretations of La Finesse MORE INFO PAGE 89



UP TO 26 DESTINATION EXPERIENCES OFFERED

ENCHANTING MOSELLE

10 DAYS | AMSTERDAM ROUNDTRIP ABOARD CRYSTAL BACH **FARES FROM: \$4,190**

-2019-

MAY 28 | JUN 21 | JUL 29 | OCT 17* | NOV 24**

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|--------|-----------|
| 1 | Amsterdam, Netherlands | | Overnight |
| 2 | Amsterdam, Netherlands | | 2 pm |
| 3 | Düsseldorf, Germany | 9 am | 7 pm |
| 4 | Koblenz, Germany | 8 am | Overnight |
| 5 | Bernkastel, Germany | 9 am | 11 pm |
| 6 | Trier, Germany 🚯 | 7 am | Overnight |
| 7 | Trier, Germany | | 7 pm |
| 8 | Cochem, Germany | 2 pm | 10 pm |
| 9 | Bonn, Germany | 9 am | 6 pm |
| 10 | Arnhem, Netherlands | 9 am | 6 pm |
| | Amsterdam, Netherlands Disembark / am | | |

SIGNATURE EVENT:

Evening of Classical Music in the Electoral Palais MORE INFO PAGE 89

RHINE & MOSELLE RIVERS



UP TO 22 DESTINATION EXPERIENCES OFFERED

ROMANTIC RHINE

7 DAYS | AMSTERDAM TO BASEL ABOARD CRYSTAL BACH FARES FROM: \$2,930

-2019-

JUN 7 | JUL 1 | JUL 15 | AUG 8 | AUG 22 SEP 5 | SEP 19 | OCT 3 | OCT 27 | NOV 10 | DEC 4

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|-----------------------------------|----------|-----------|
| 1 | Amsterdam, Netherlands | | Overnight |
| 2 | Amsterdam, Netherlands | | 1 pm |
| 3 | Düsseldorf/Cologne, Germany | 2 pm | 10 pm |
| 4 | Koblenz, Germany 💰 | 9 am | Overnight |
| | Koblenz, Germany | | 7 am |
| | Cruising the Middle Rhin | e Valley | |
| 5 | Rüdesheim, Germany | 2 pm | 10 pm |
| 6 | Mannheim, Germany | 9 am | 5 pm |
| 7 | Strasbourg, France | 8 am | 1 pm |
| | Basel, Switzerland Disembark / am | | |

SIGNATURE EVENT:

Sonic Bliss in the Gateway to the Gorge MORE INFO PAGE 87



EXTEND YOUR TRAVELS

YOU'LL ALWAYS HAVE PARIS | 3 NIGHTS

Extend your journey to witness the monumental beauty adorning the City of Lights — the Eiffel Tower, Arc de Triomphe, legendary museums and more. Learn the legends of Notre Dame and Saint Germain, and take your palate on an indulgent tour of the city's famed culinary arts with exclusive dining experiences.



^{*}President's Cruise - Oct 17

^{**}Christmas Markets Cruise & Holiday Cruise - Nov 24

ICONIC SIGHTS and dazzling COLOR







UP TO 30 DESTINATION EXPERIENCES OFFERED

TULIPS and WINDMILLS

7 DAYS | AMSTERDAM ROUNDTRIP ABOARD CRYSTAL DEBUSSY

FARES FROM: \$2,930

-2019-

MAR 25 | APR 8 | APR 15

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---|--------|-----------|
| 1 | Amsterdam, Netherlands | | Overnight |
| 2 | Amsterdam, Netherlands | | 7 pm |
| 3 | Rotterdam, Netherlands | 8 am | 7 pm |
| 4 | Ghent, Belgium | 8 am | 10 pm |
| 5 | Antwerp, Belgium 🚯 | 8 am | 10 pm |
| 6 | Middelburg, Netherlands | 8 am | 2:30 pm |
| 7 | Amsterdam, Netherlands | 7 am | Overnight |
| | Amsterdam, Netherland Disembark / am | ds | |

SIGNATURE EVENT:

String Orchestra & Opera Performance in a Historic Church MORE INFO PAGE 86

TULIPS



AS THE WIND TURNS

Of the 10,000 windmills once built to put the Netherlands' breezes to work, about 1,200 still exist. First used by the Persians, these appealing power sources never technological advance came into has been around since 1451, and served as a lookout tower for the Wehrmacht in WW2.



QUINTESSENTIAL SYMBOLS OF HOLLAND

It's impossible to picture the Netherlands without conjuring an image of tulips. Ever since these elegantly symmetrical Himalayan flowers were first imported here in the 1500s, the Dutch have been obsessed with cultivating them — creating thousands of new varieties and carpeting their parks and public gardens with them. A Rhine cruise through the Low Countries at the height of tulip season is an incomparably colorful experience.

ultimate RIVER JOURNEYS



AUSTRIA | BELGIUM | FRANCE | GERMANY HUNGARY | SLOVAKIA | SWITZERLAND



MANY RIVERS, ONE TRU ASTOUNDING JOURNE

There are certain things in life one simply must experience. A traverse of Western Europe and its eastern flank by river is one such highlight. It's a voyage with deep historical meaning; the great warrior-king Charlemagne himself was first to envision it, back in 793. The channel he had excavated, connecting two tributaries that would link the great Danube and Rhine, collapsed in failure before his dream was realized. A thousand years later, Ludwig I of Bavaria began work on a modern replacement — and in 1992, the current Rhine-Main-Danube Canal opened its miraculous locks to create a continuous 2,200-mile waterway spanning 15 countries.



ALONG THE RHINE

- > Experience Amsterdam's canals and bikeways, its precariously balanced buildings, candlelit cafes, and illustrious Old Master artworks.
- » Step inside enormous, glorious, UNESCO-listed Cologne Cathedral and be moved. Afterwards, toast beauty over a locally brewed Kölsch ale.
- » Marvel at the red sandstone Kaiserdom basilica in Speyer. Built in 1030, it houses the tombs of Holy Roman emperors and German kings.

ON THE MAIN

- » In lively Würzburg, a student town with ancient wine making roots, tour the cozy 360-room Royal Residence, a Baroque showplace of epic proportions.
- > Take a walk in off-the-beaten-track Miltenberg. Having sidestepped bomb damage during WW II, this scenic town retains its original timber-framed fairytale skyline - complete with hilltop castle.

CANAL SIDE

- > Forever infamous for the Nazi trials that took place here after WW II, today's Nuremberg is all about year-round Christmas and bratwurst.
- » Engage in a pilsner crawl in Bamberg; breweries are more numerous here than even in Munich. What's more, all of Old Town is a World Heritage Site.

ALONG THE DANUBE

- » Discover UNESCO-listed Regensburg, perched timelessly on a river bend, its 1,400 ancient buildings standing testament to a mix of medieval, Roman, and Celtic origins.
- » Stroll Vienna's ornate Ringstrasse, sample its intimate bistros and pastry shops, and revel in the city's incomparably melodic character.
- » An old Roman settlement that grew to be a hub for salt, swords, and ideas, Passau offers a stimulating blend of rustic charm and stunning grandeur.



UP TO 68 DESTINATION EXPERIENCES OFFERED

GRAND EUROPE

WESTBOUND

16 DAYS | BUDAPEST TO AMSTERDAM ABOARD CRYSTAL MAHLER

FARES FROM: \$9,380

-2019-

MAY 20 | JUN 21 | JUL 23 AUG 24 | SEP 25

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---|-------------|----------------|
| 1 | Budapest, Hungary | | Overnight |
| 2 | Budapest, Hungary | | 6 pm |
| | Scenic Cruise from Buda | pest | |
| 3 | Bratislava, Slovakia | 2 pm | 11 pm |
| 4 | Vienna, Austria 🚱 | 8 am | Overnight |
| 5 | Vienna, Austria | | 12 Midnight |
| 6 | Dürnstein, Austria | 9 am | 12noon |
| | Scenic Cruising in the Wa | achau Valle | ₅ y |
| | Melk, Austria | 3 pm | 7 pm |
| 7 | Danube Schleife Scenic C | Cruising | |
| | Passau, Germany | 2 pm | 10 pm |
| 8 | Regensburg, Germany | 1 pm | Overnight |
| 9 | Regensburg, Germany | | 4:30 pm |
| | Rhine-Main-Danube Cana | al Locks, G | ermany |
| 10 | Nuremberg, Germany | 1 pm | 8 pm |
| 11 | Bamberg, Germany | 8 am | 7 pm |
| 12 | Würzburg, Germany | 1 pm | 7 pm |
| 13 | Miltenberg, Germany | 1 pm | 7 pm |
| 14 | Rhine River Scenic Cruisi | ng | |
| | Koblenz, Germany | 2 pm | 11 pm |
| 15 | Cologne, Germany | 8 am | 3 pm |
| 16 | Amsterdam, Netherlands | 9 am | Overnight |
| | Amsterdam, Netherland Disembark / am | s | |

SIGNATURE EVENT: Art & Music at the Belvedere Palace MORE INFO PAGE 89



UP TO 68 DESTINATION EXPERIENCES OFFERED

GRAND EUROPE

EASTBOUND

16 DAYS | AMSTERDAM TO BUDAPEST ABOARD CRYSTAL MAHLER FARES FROM: \$8,710

-2019-

JUN 5 | JUL 7 | AUG 8 | SEP 9 | OCT 11

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|-------------------------------------|--------------|-------------|
| 1 | Amsterdam, Netherlands | | Overnight |
| 2 | Amsterdam, Netherlands | | 1 pm |
| 3 | Cologne, Germany | 2 pm | 7 pm |
| 4 | Cruising the Rhine Gorg | е | |
| 5 | Miltenberg, Germany | 9 am | 1 pm |
| | Main River Cruising | | |
| 6 | Würzburg, Germany | 9 am | 12:30 pm |
| 7 | Bamberg, Germany | 2 pm | 6 pm |
| | Rhine-Main-Danube Car | nal Locks, (| Germany |
| 8 | Nuremberg, Germany | 7 am | 12:30 pm |
| 9 | Regensburg, Germany | 9 am | Overnight |
| 10 | Regensburg, Germany | | 8 pm |
| 11 | Passau, Germany | 9 am | 7 pm |
| 12 | Melk, Austria | 9 am | 1 pm |
| | Scenic Cruising in the W | /achau Val | ley |
| | Dürnstein, Austria | 3 pm | 12 Midnight |
| 13 | Vienna, Austria 🚱 | 7 am | Overnight |
| 14 | Vienna, Austria | | 12 Midnight |
| 15 | Bratislava, Slovakia | 5 am | 6 pm |
| 16 | Budapest, Hungary | 9 am | Overnight |
| | Budapest, Hungary Disembark / am | | |

SIGNATURE EVENT:

Art & Music at the Belvedere Palace MORE INFO PAGE 89

RHINE, MAIN & DANUBE RIVERS





EXTEND YOUR **TRAVELS**

INTERCONTINENTAL AMSTEL AMSTERDAM

With a commanding presence on the Amstel River, this superior five-star hotel is revered as "The Grand Dutch Residence," embracing the charm and heritage of the city. Both the Royal Carré theatre and Hermitage Amsterdam museum are within walking distance, while the Rijksmuseum, Van Gogh Museum, Concertgebouw, Anne Frank House and more are a quick taxi or saloon boat ride away.





AUSTRIA | BELGIUM | FRANCE | GERMANY | HUNGARY NETHERLANDS | SLOVAKIA | SWITZERLAND



SAIL into a CLASSIC celebration

Join us for a cruise experience without peer. Danube-Rhine river voyages provide reason for celebration at any time of year, but the region's dazzling color bursts into full glory during Christmas Market season - when it seems every city and town is dueling to be the most festive. Twinkling lights, snow-dusted rooflines, spectacularly decorated squares, and markets redolent of gingerbread, pine and mulled wine are everywhere. Tradition is alive and well, joy is in the air, and Crystal carries you into the midst of it all.

ESSENTIAL SIGHTS & EXPERIENCES

- Experience the incomparable thrill (and good cheer) of a Christmas-time cruise along the Rhine, the Danube — or, better yet, both.
- » Meander the stalls of Vienna's sprawling Rathausplatz Christmas Market, where the Wiener Christkindl (Christ Child) is traditionally portrayed by a young woman with flowing blonde curls.
- > Fortify yourself with mulled *glühwein* as you navigate a sea of red-and-white striped stalls in the biggest, oldest Christkindlesmarkt of them all in Nuremberg.
- In Basel, see how the Swiss do Christmas - replete with market stalls Decorated like mountain chalets, luscious chocolate, and irresistible melted Raclette cheese treats.
- Enter the land of the cuckoo clock and Black Forest cake in rustic Breisach, and be warmed by a yuletide bonfire.
- Catch a midday Advent concert at St. Stephen's Cathedral in Passau, played with rousing oomph on an 18,000-pipe organ.



EXTEND YOUR TRAVELS

HOTEL SACHER WIEN

Located in the heart of the city across from the Vienna State Opera and the elegant promenade Kärntnerstraße, just minutes from some of Vienna's most treasured sites, Hotel Sacher Wien features five-star luxury with a personal touch. The regal hotel has been family owned since 1832, offering guests authentic Austrian hospitality and a taste of the historic prestige that fills the city.







UP TO 26 DESTINATION EXPERIENCES OFFERED

ENCHANTING MOSELLE

Christmas Markets

10 DAYS | AMSTERDAM ROUNDTRIP ABOARD CRYSTAL BACH

FARES FROM: \$4,190

- 2019 -

NOV 24

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|--------|-----------|
| 1 | Amsterdam, Netherlands | | Overnight |
| 2 | Amsterdam, Netherlands | | 2 pm |
| 3 | Düsseldorf, Germany | 9 am | 7 pm |
| 4 | Koblenz, Germany | 8 am | 1 pm |
| 5 | Bernkastel, Germany | 9 am | 11 pm |
| 6 | Trier, Germany 🚱 | 7 am | Overnight |
| 7 | Trier, Germany | | 7 pm |
| 8 | Cochem, Germany | 2 pm | 10 pm |
| 9 | Bonn, Germany | 9 am | 6 pm |
| 10 | Arnhem, Netherlands | 9 am | 6 pm |
| | Amsterdam, Netherlands Disembark / am | | |

SIGNATURE EVENT:

Evening of Classical Music in the Electoral Palais MORE INFO PAGE 89

GERMANY
Linz
PASSAU
Vienna
AUSTRIA
BUDAPEST
HUNGARY

UP TO 26 DESTINATION EXPERIENCES OFFERED

MAGNIFICENT

Christmas Markets

WESTBOUND

7 DAYS | BUDAPEST TO PASSAU ABOARD CRYSTAL MAHLER

FARES FROM: \$3,220

-2019 -

NOV 24 | DEC 8

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|-----------------------------------|---------|-------------|
| 1 | Budapest, Hungary | | Overnight |
| 2 | Budapest, Hungary | | 9 pm |
| | Scenic Cruise from Buc | lapest | |
| 3 | Danube River Scenic C | ruising | |
| | Bratislava, Slovakia | 1 pm | 10 pm |
| 4 | Vienna, Austria 🚺 | 8 am | Overnight |
| 5 | Vienna, Austria | | 5 pm |
| 6 | Linz, Austria | 12noon | 12 Midnight |
| 7 | Passau, Germany | 9 am | Overnight |
| | Passau, Germany Disembark / am | | |

SIGNATURE EVENT:

Art & Music at the Belvedere Palace MORE INFO PAGE 89



UP TO 26 DESTINATION EXPERIENCES OFFERED

MAGNIFICENT

Christmas Markets

EASTBOUND

7 DAYS | PASSAU TO BUDAPEST ABOARD CRYSTAL MAHLER

FARES FROM: \$3,220

-2019-

DEC 1 | DEC 15

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|--------|-------------|
| 1 | Passau, Germany | | Overnight |
| 2 | Passau, Germany | | 12 Midnight |
| 3 | Linz, Austria | 8 am | 6 pm |
| 4 | Vienna, Austria 🚱 | 9 am | Overnight |
| 5 | Vienna, Austria | | 11 pm |
| 6 | Scenic Cruise into Bud | apest | |
| | Budapest, Hungary | 2 pm | Overnight |
| 7 | Budapest, Hungary | | Overnight |
| | Budapest, Hungary Disembark / am | | |
| | | | |



Art & Music at the Belvedere Palace MORE INFO PAGE 89

Though schedules vary by city, Christmas markets generally open around the first day of Advent and close approximately on December 22.



RECAPTURE THE TRUE SPIRIT

Christmas markets filled with crafts and foodstuffs have been held across Europe for centuries — Nuremberg's dates back all the way to 1628. While today's markets are more brilliantly lit, and visited by far more than locals, these gathering places are in many ways still authentic time capsules of what medieval yuletide celebration was all about. Their sights, sounds, smells, and unbridled enthusiasm cannot help but leave you filled with child-like wonder.



UP TO 20 DESTINATION EXPERIENCES OFFERED

CHRISTMAS TIME on the RHINE

7 DAYS | BASEL TO AMSTERDAM ABOARD CRYSTAL DEBUSSY FARES FROM: \$2,930

-2019-

NOV 29 | DEC 16

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---------------------------|---------|-----------|
| 1 | Basel, Switzerland | | 8 pm |
| 2 | Strasbourg, France | 9 am | 10 pm |
| 3 | Karlsruhe, Germany | 7 am | 10 am |
| | Mannheim, Germany | 2 pm | 6 pm |
| | Rüdesheim, Germany | 9:30 pm | Overnight |
| 4 | Rüdesheim, Germany | | 3 pm |
| | Koblenz, Germany 💰 | 7 pm | Overnight |
| 5 | Koblenz, Germany | | 2 pm |
| | Cologne, Germany | 8 pm | Overnight |
| 6 | Cologne, Germany | | 3 pm |
| 7 | Amsterdam, Netherlands | 9 am | Overnight |
| | Amsterdam, Netherlan | ds | |

Disembark / am

SIGNATURE EVENT: Scenic Bliss in the Gateway to the Gorge MORE INFO PAGE 87



UP TO 32 DESTINATION EXPERIENCES OFFERED

DANUBE Christmas Markets

10 DAYS | VIENNA ROUNDTRIP ABOARD CRYSTAL RAVEL

FARES FROM: \$4,190

-2019-

DEC 1 | DEC 11

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|---------|-----------|
| 1 | Vienna, Austria | | Overnight |
| 2 | Vienna, Austria | | 11 pm |
| 3 | Melk, Austria | 11 am | 5:30 pm |
| 4 | Linz, Austria 🚱 | 8 am | Overnight |
| 5 | Linz, Austria | | 10 pm |
| 6 | Passau, Germany | 8 am | Overnight |
| 7 | Passau, Germany | | 3 am |
| | Vilshofen, Germany | 8 am | 8 pm |
| 8 | Krems, Austria | 5:30 pm | 9 pm |
| 9 | Bratislava, Slovakia | 12noon | 10 pm |
| 10 | Vienna, Austria | 9 am | Overnight |
| | Vienna, Austria Disembark / am | | |

SIGNATURE EVENT:

Jazzy 'Spring String Quartet' at St. Florian Monastery MORE INFO PAGE 88

CHRISTMAS MARKETS



UP TO 34 DESTINATION EXPERIENCES OFFERED

RHINE Christmas Markets

EASTBOUND

10 DAYS | AMSTERDAM TO BASEL ABOARD CRYSTAL DEBUSSY

FARES FROM: \$4,605

-2019-

DEC 6

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--------------------------------------|--------|-------------|
| 1 | Amsterdam, Netherlands | | Overnight |
| 2 | Amsterdam, Netherlands | | Overnight |
| 3 | Amsterdam, Netherlands | | 1 pm |
| 4 | Rhine River Scenic Cruising | | |
| | Cologne, Germany | 1 pm | 12 Midnight |
| 5 | Rhine River Scenic Cruising | | |
| | Koblenz, Germany | 1 pm | Overnight |
| 6 | Koblenz, Germany | | 7 am |
| | Rhine River Scenic Cruising | | |
| | Rüdesheim, Germany 🚯 | 2 pm | 10 pm |
| 7 | Speyer, Germany | 11 am | 9 pm |
| 8 | Strasbourg, France | 10 am | 10 pm |
| 9 | Breisach, Germany | 9 am | 9 pm |
| 10 | Basel, Switzerland | 9 am | Overnight |
| | Basel, Switzerland Disembark / am | | |

SIGNATURE EVENT:

Classical Interpretations of La Finesse MORE INFO PAGE 89









UP TO 26 DESTINATION EXPERIENCES OFFERED

HOLIDAYS on the DANUBE

12 DAYS | VIENNA ROUNDTRIP ABOARD CRYSTAL RAVEL FARES FROM: \$6,535

-2019-

DEC 21

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|---------|-----------|
| 1 | Vienna, Austria | | Overnight |
| 2 | Vienna, Austria | | 8 pm |
| 3 | Budapest, Hungary 🛞 | 1 pm | Overnight |
| 4 | Budapest, Hungary | | Overnight |
| 5 | Budapest, Hungary | | 1:30 am |
| | Esztergom, Hungary | 8:30 am | 2 pm |
| 6 | Bratislava, Slovakia | 6 am | 4 pm |
| 7 | Krems, Austria | 9 am | 12noon |
| | Melk, Austria | 4 pm | 8 pm |
| 8 | Linz, Austria | 7 am | 9 pm |
| 9 | Passau, Germany | 8 am | 11 pm |
| 10 | Danube River Scenic Cr | uising | |
| 11 | Vienna, Austria | 8 am | Overnight |
| 12 | Vienna, Austria | | Overnight |
| | Vienna, Austria Disembark / am | | |

SIGNATURE EVENT:

'Princesses of Violin' at Budapest History Museum MORE INFO PAGE 87

Celebrate New Year's eve in Vienna



UP TO 26 DESTINATION EXPERIENCES OFFERED

GRAND DANUBE **CELEBRATION**

11 DAYS | BUDAPEST TO NUREMBERG ABOARD CRYSTAL MAHLER

FARES FROM: \$5,985

-2019-

DEC 22

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--------------------------------------|--------|-----------|
| 1 | Budapest, Hungary | | Overnight |
| 2 | Budapest, Hungary | | Overnight |
| 3 | Budapest, Hungary | | 5 pm |
| | Scenic Cruise from Budape | est | |
| 4 | Danube River Scenic Cruisi | ing | |
| | Bratislava, Slovakia | 1 pm | 10 pm |
| 5 | Vienna, Austria 🚯 | 8 am | Overnight |
| 6 | Vienna, Austria | | 10 pm |
| 7 | Krems, Austria | 8 am | 12noon |
| | Danube River Scenic Cruis | ing | |
| | Melk, Austria | 4 pm | 7 pm |
| 8 | Linz, Austria | 8 am | 10 pm |
| 9 | Passau, Germany | 8 am | 1 pm |
| 10 | Regensburg, Germany 🛞 | 9 am | 3 pm |
| 11 | Nuremberg, Germany | 12noon | Overnight |
| | Nuremberg, Germany Disembark / am | | |

SIGNATURE EVENT:

Art & Music at the Belvedere Palace MORE INFO PAGE 89

Celebrate New Year's eve in Regensburg

HOLIDAY



UP TO 35 DESTINATION EXPERIENCES OFFERED

SPLENDORS of the RHINE

10 DAYS | AMSTERDAM TO BASEL ABOARD CRYSTAL DEBUSSY

FARES FROM: \$5,445

-2019-

DEC 23

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--------------------------------------|--------|-------------|
| 1 | Amsterdam, Netherlands | | Overnight |
| 2 | Amsterdam, Netherlands | | Overnight |
| 3 | Amsterdam, Netherlands | | 2 pm |
| 4 | Rhine River Scenic Cruisin | g | |
| | Cologne, Germany | 1 pm | 12 Midnight |
| 5 | Koblenz, Germany | 9 am | Overnight |
| 6 | Koblenz, Germany | | 7 am |
| | Rhine River Scenic Cruisin | g | |
| | Rüdesheim, Germany 🚯 | 2 pm | 10 pm |
| 7 | Speyer, Germany | 11 am | 8 pm |
| 8 | Strasbourg, France | 9 am | 10 pm |
| 9 | Breisach, Germany 🛞 | 9 am | 12 Midnight |
| 10 | Basel, Switzerland | 8 am | Overnight |
| | Basel, Switzerland Disembark / am | | |

SIGNATURE EVENT:

Classical Interpretations of La Finesse MORE INFO PAGE 89

Celebrate New Year's eve in Breisach



EXTEND YOUR TRAVELS

THE RITZ-CARLTON, BUDAPEST

Set within a 20th-century building in the center of Budapest, The Ritz-Carlton, Budapest is a 5-star palatial retreat near the UNESCO World Heritage Buda Castle, showcasing views of the neoclassical St. Stephens Basilica, the verdant Erzsébet Square and shopping on Andrássy Street. Just a few minutes' walk to the beautiful Danube, it is a gem in the crown of a glimmering city.



follow your wanderlust IN 2020



AUSTRIA | BELGIUM | FRANCE | GERMANY | HUNGARY NETHERLANDS | SLOVAKIA | SWITZERLAND



MARCH, APRIL & MAY

DELIGHTFUL DANUBE | EASTBOUND 7 DAYS | REGENSBURG TO BUDAPEST MAR 28 | APR 3, 11, 17 & 25 MAY 1, 9, 15 & 29 Pg 56

DANUBE SERENADE | EASTBOUND 7 DAYS | VIENNA TO BUDAPEST MAR 27 | APR 10 & 24 | MAY 8 Pg 56

DANUBE SERENADE | WESTBOUND 7 DAYS | BUDAPEST TO VIENNA APR 3 & 17 | MAY 1 & 15 Pg 56

TREASURES OF THE DANUBE 10 DAYS | VIENNA ROUNDTRIP MAY 22

DELIGHTFUL DANUBE | WESTBOUND 7 DAYS | BUDAPEST TO REGENSBURG APR 4, 10, 18 & 24 | MAY 2, 8 & 22 Pg 5

Pg 56

JUNE, JULY & AUGUST

DELIGHTFUL DANUBE | EASTBOUND 7 DAYS | REGENSBURG TO BUDAPESTJUN 12, 24 & 26 | JUL 10 & 24 | AUG 7 & 21 Pg 56

DANUBE SERENADE | EASTBOUND 7 DAYS | VIENNA TO BUDAPEST JUN 11 & 25 | JUL 9, 18 & 23 | AUG 6 & 20 Pg 56

DANUBE SERENADE | WESTBOUND 7 DAYS | BUDAPEST TO VIENNA JUN 18 | JUL 1 & 2 | JUL 16 & 30 AUG 13, 26 & AUG 27

Pg 56

Pg 57

Pg 57

TREASURES OF THE DANUBE 10 DAYS | VIENNA ROUNDTRIP JUN 1 | JUL 8 Pg 56

DELIGHTFUL DANUBE | WESTBOUND 7 DAYS | BUDAPEST TO REGENSBURG JUN 5, 17 & 19 | JUL 3, 17 & 31 | AUG 14 & 28 Pg 56

SEPTEMBER, OCTOBER, NOVEMBER & DECEMBER

DANUBE SERENADE | EASTBOUND 7 DAYS | VIENNA TO BUDAPEST SEPT 12 | OCT 3, 17, 26 & 31 NOV 11, 14, 25 & 28 | DEC 12 Pg 56

DANUBE SERENADE | WESTBOUND 7 DAYS | BUDAPEST TO VIENNAOCT 9, 10, 21 & 24 | NOV 4, 7, 18 & 21 DEC 5 Pg 56

| TREASURES OF THE DANUBE | |
|----------------------------|-------|
| 10 DAYS VIENNA ROUNDTRIP | |
| SEP 2, 3, 13 & 23 OCT 16 | Pg 56 |

DELIGHTFUL DANUBE | WESTBOUND 7 DAYS | BUDAPEST TO REGENSBURG SEP 11 & 25 | NOV 2, 16 & 30 | DEC 14 Pg 5

ROMANTIC RHINE 7 DAYS | AMSTERDAM TO BASELMAR 26 | APR 30 | MAY 1, 14, 15, 28 & 29 Pg 57

LEGENDARY RHINE 7 DAYS | BASEL TO AMSTERDAM APR 2 | MAY 7, 8, 21 & 22 Pg 57

ENCHANTING MOSELLE 10 DAYS | AMSTERDAM ROUNDTRIP JUN 11 Pa 58

ROMANTIC RHINE

| 7 DAYS AMSTERDAM TO BASEL |
|--------------------------------------|
| JUN 12, 21 & 26 JUL 5, 10, 19 & 24 |
| AUG 2, 7, 16, 21 & 30 |

LEGENDARY RHINE 7 DAYS | BASEL TO AMSTERDAMJUN 4, 5, 19 & 28 | JUL 3, 12,17, 26 & 31 AUG 9, 14, 23 & 28

ROMANTIC RHINE

| 7 DAYS AMSTERDAM TO BASEL | |
|-------------------------------------|-------|
| SEP 4 & 18 OCT 3, 12, 17, 26 & 31 | |
| NOV 9, 14, 23 & 28 DEC 7 & 15 | Pg 57 |

LEGENDARY RHINE 7 DAYS | BASEL TO AMSTERDAMSEP 6, 11 & 25 | OCT 10, 19 & 24 NOV 2, 7, 16, 21 & 30 | DEC 14 Pg 57

| ENCHANTING MOSELLE | |
|-------------------------------|-------|
| 10 DAYS AMSTERDAM ROUNDTRIF | • |
| SEP 13 & 23 OCT 2 | Pg 58 |

GRAND EUROPE | WESTBOUND 16 DAYS | BUDAPEST TO AMSTERDAM MAY 16 Pa 5F

GRAND EUROPE | WESTBOUND16 DAYS | BUDAPEST TO AMSTERDAM JUL 25 Pg 58

GRAND EUROPE | EASTBOUND 16 DAYS | AMSTERDAM TO BUDAPEST JUN 1 | AUG 10 Pg :

GRAND EUROPE | EASTBOUND 16 DAYS | AMSTERDAM TO BUDAPESTOCT 5 Pg 58

EASILY COMBINABLE VOYAGES ALLOW YOU TO CREATE

AN EXTENDED JOURNEY WITH SPECIAL SAVINGS. SEE PAGE 93 FOR DETAILS.

H()(A)(A)SAILINGS

NOVEMBER & DECEMBER

| DANUBE SERENADE CHRISTMAS MARKETS | EASTBOUND |
|-----------------------------------|-----------|
| 7 DAYS VIENNA TO BUDAPEST | |

NOV 28 | DEC 12 Pg 58

DELIGHTFUL DANUBE CHRISTMAS MARKETS | WESTBOUND 7 DAYS | BUDAPEST TO REGENSBURG

NOV 30 | DEC 14 Pa 59

DANUBE CHRISTMAS DREAMS | WESTBOUND 7 DAYS | BUDAPEST TO VIENNA

DEC 2 & 16

Pg 59

Pa 59

DANUBE SERENADE CHRISTMAS MARKETS | WESTBOUND 7 DAYS | BUDAPEST TO VIENNA

DEC 5

DANUBE CHRISTMAS DREAMS | EASTBOUND 7 DAYS | VIENNA TO BUDAPEST

DEC 9 Pa 59

DELIGHTFUL DANUBE CHRISTMAS MARKETS | EASTBOUND 7 DAYS | REGENSBURG TO BUDAPEST

DEC.7 Pg 59

NEW YEAR'S EVE IN BUDAPEST 10 DAYS | VIENNA TO BUDAPEST

DEC 23

NEW YEAR'S EVE IN VIENNA

12 DAYS | REGENSBURG TO VIENNA

DEC 21

ROMANTIC RHINE CHRISTMAS MARKETS | SOUTHBOUND 7 DAYS | AMSTERDAM TO BASEL

NOV 28 | DEC 7 & 15

Pa 58

Pa 60

Pa 60

LEGENDARY RHINE CHRISTMAS MARKETS

7 DAYS | BASEL TO AMSTERDAM

NOV 30 | DEC 14

Pa 58

RHINE CHRISTMAS MARKETS | NORTHBOUND 7 DAYS | BASEL TO AMSTERDAM

DEC 5

Pg 59

NEW YEAR'S EVE IN AMSTERDAM

11 DAYS | BASEL TO AMSTERDAM

DFC 22

Pg 60

CRYSTAL RIVER CRUISES SIGNATURE HALLMARKS

- All-suite river ships; every suite featuring a king-size bed, many with walk-in closets
- > The largest luxury suites of any European river ship, measuring up to 883 sq. ft. (82 sq. m.)
- European butler service for every room category
- > The highest staff-to-guest ratio among all European river cruise lines
- The most spacious state-of-the-art fleet, carrying fewer guests than similar-sized ships
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- > Unmatched culinary choices with flexible open seating dining in each restaurant
- Wine sommeliers offering educational insight and endless pour of acclaimed vintages
- > The Crystal Collection of curated destination experiences — inclusive, optional, Signature Events and extended journeys - offering numerous options for travelers
- » Complimentary shoreside Epicurean Experience for Crystal Suite, Crystal Penthouse and Penthouse guests
- » FREE unlimited Wi-Fi
- » High-tech in-suite amenities, including: bedside iPad directory; interactive TV system with complimentary movies on demand; music library; ambient lighting and temperature controls
- > Full-service, well-appointed Crystal Life Spa aboard each river ship, staffed by dedicated, highly trained professionals
- > Crystal luxury motor coaches, featuring FREE Wi-Fi
- » Crystal's state-of-the-art river ships are exceptionally designed to capture the classic elegance of the Crystal Experience found aboard our award-winning ocean ships

2020 RIVER SNAPSHOT

Set your sights on 2020 and follow your wanderlust to explore Europe's grand rivers on more than 150 itineraries that are at once intimate, engaging and immensely revealing. Each all-inclusive voyage is designed to maximize your discovery both on board and ashore.

OVERNIGHT IN PORT

DANUBE RIVER

DANUBE SERENADE EASTBOUND

7 DAYS | VIENNA TO BUDAPEST | CRYSTAL MOZART • CRYSTAL RAVEL • CRYSTAL MAHLER

DEPARTURE DATES: MAR 27 | APR 10 | APR 24 | MAY 8 | JUN 11 | JUN 25 | JUL 9 | JUL 18 | JUL 23 | AUG 6 | AUG 20 SEPT 12 | OCT 3 | OCT 17 | OCT 18 | OCT 26 | OCT 31 | NOV 11 | NOV 14 | NOV 25 | NOV 28* | DEC 12*

VIENNA, AUSTRIA >> Dürnstein, Austria > Cruising in the Wachau Valley > Melk, Austria > Linz, Austria > Krems, Austria > Bratislava, Slovakia > BUDAPEST, HUNGARY 🌙

DANUBE SERENADE WESTBOUND

7 DAYS | BUDAPEST TO VIENNA | CRYSTAL MOZART • CRYSTAL RAVEL • CRYSTAL MAHLER

DEPARTURE DATES: APR 3 | APR 17 | MAY 1 | MAY 15 | JUN 18 | JUL 1 | JUL 2 | JUL 16 | JUL 30 | AUG 13 | AUG 26 | AUG 27 OCT 9 | OCT 10 | OCT 21 | OCT 24 | NOV 4 | NOV 7 | NOV 18 | NOV 21 | DEC 5

BUDAPEST, HUNGARY J> Bratislava, Slovakia > Dürnstein, Austria > Cruising in the Wachau Valley > Melk, Austria > Linz, Austria > Krems, Austria > VIENNA, AUSTRIA

DELIGHTFUL DANUBE EASTBOUND

7 DAYS | REGENSBURG TO BUDAPEST | CRYSTAL MAHLER • CRYSTAL RAVEL

DEPARTURE DATES: MAR 28 | APR 3 | APR 11 | APR 17 | APR 25 | MAY 1 | MAY 9 | MAY 15 | MAY 29 | JUN 12 JUN 24 | JUN 26 | JUL 10 | JUL 24 | AUG 7 | AUG 21 | SEP 4 | SEP 18 | OCT 2 | NOV 9 | NOV 23 | DEC 7*

REGENSBURG, GERMANY J > Passau, Germany > Melk, Austria > Cruising in the Wachau Valley > Dürnstein, Austria > Vienna, Austria > BUDAPEST, HUNGARY >

DELIGHTFUL DANUBE WESTBOUND

7 DAYS | BUDAPEST TO REGENSBURG | CRYSTAL MAHLER • CRYSTAL RAVEL

DEPARTURE DATES: APR 4 | APR 10 | APR 18 | APR 24 | MAY 2 | MAY 8 | MAY 22 | JUN 5 | JUN 17 | JUN 19 JUL 3 | JUL 17 | JUL 31 | AUG 14 | AUG 28 | SEP 11 | SEP 25 | NOV 2 | NOV 16 | NOV 30* | DEC 14*

BUDAPEST, HUNGARY → Vienna, Austria → Dürnstein, Austria > Cruising in the Wachau Valley > Melk, Austria > Passau, Germany > REGENSBURG, GERMANY J

TREASURES OF THE DANUBE

10 DAYS | VIENNA ROUNDTRIP | CRYSTAL MOZART • CRYSTAL MAHLER • CRYSTAL RAVEL

DEPARTURE DATES: MAY 22 | JUN 1 | JUL 8 | SEP 2 | SEP 3 | SEP 13 | SEP 23 | OCT 16

VIENNA, AUSTRIA J. Dürnstein, Austria > Cruising in the Wachau Valley > Melk, Austria > Linz, Austria >

Passau, Germany 🌙 > Bratislava, Slovakia > Budapest, Hungary 🌙 > VIENNA, AUSTRIA 🌙

*Christmas Markets Cruise

2 for 1 FARES – plus – BOOK NOW SAVINGS of up to \$2,000 per suite

2)



3)



OVERNIGHT IN PORT

RHINE RIVER

ROMANTIC RHINE

7 DAYS | AMSTERDAM TO BASEL | CRYSTAL BACH • CRYSTAL DEBUSSY



DEPARTURE DATES: MAR 26 | APR 30 | MAY 1 | MAY 14 | MAY 15 | MAY 28 | MAY 29 | JUN 12 | JUN 21 | JUN 26 JUL 5 | JUL 10 | JUL 19 | JUL 24 | AUG 2 | AUG 7 | AUG 16 | AUG 21 | AUG 30 | SEP 4 | SEP 18 | OCT 3 | OCT 12 | OCT 17 OCT 26 | OCT 31 | NOV 9 | NOV 14 | NOV 23 | NOV 28* | DEC 7* | DEC 15*

AMSTERDAM, NETHERLANDS → Cologne, Germany > Koblenz, Germany → Cruising the Middle Rhine Valley > Rüdesheim, Germany > Mannheim, Germany > Strasbourg, France > BASEL, SWITZERLAND

LEGENDARY RHINE



7 DAYS | BASEL TO AMSTERDAM | CRYSTAL BACH • CRYSTAL DEBUSSY

DEPARTURE DATES: APR 2 | MAY 7 | MAY 8 | MAY 21 | MAY 22 | JUN 4 | JUN 5 | JUN 19 | JUN 28 | JUL 3 | JUL 12 JUL 17 | JUL 26 | JUL 31 | AUG 9 | AUG 14 | AUG 23 | AUG 28 | SEP 6 | SEP 11 | SEP 25 | OCT 10 | OCT 19 | OCT 24 NOV 2 | NOV 7 | NOV 16 | NOV 21 | NOV 30* | DEC 14*

BASEL, SWITZERLAND > Strasbourg, France > Mannheim, Germany > Rüdesheim, Germany > Cruising the Middle Rhine Valley > Koblenz, Germany -> Cologne, Germany > AMSTERDAM, NETHERLANDS ->

TULIPS

TULIPS & WINDMILLS



7 DAYS | AMSTERDAM ROUNDTRIP | CRYSTAL BACH • CRYSTAL DEBUSSY

DEPARTURE DATES: MAR 27 | APR 3 | APR 9 | APR 10 | APR 16 | APR 17 | APR 23 | APR 24

AMSTERDAM, NETHERLANDS → Hoorn, Netherlands > Kinderdijk, Netherlands > Rotterdam, Netherlands > Antwerp, Belgium > Ghent, Belgium > Middleburg, Netherlands > AMSTERDAM, NETHERLANDS J



RHINE, MAIN & DANUBE RIVERS

GRAND EUROPE WESTBOUND

16 DAYS | BUDAPEST TO AMSTERDAM | CRYSTAL MAHLER

DEPARTURE DATES: MAY 16 | JUL 25 | SEP 19

BUDAPEST, HUNGARY J. Bratislava, Slovakia > Vienna, Austria J. Dürnstein, Austria > Melk, Austria >

Passau, Germany → Regensburg, Germany → Nuremberg, Germany → Bamberg, Germany → Würzburg, Germany →

Miltenberg, Germany > Cruising the Middle Rhine Valley > Koblenz, Germany > Cologne, Germany >

AMSTERDAM, NETHERLANDS

GRAND EUROPE EASTBOUND

16 DAYS | AMSTERDAM TO BUDAPEST | CRYSTAL MAHLER

DEPARTURE DATES: JUN 1 | AUG 10 | OCT 5

AMSTERDAM, NETHERLANDS → Cologne, Germany > Cruising the Middle Rhine Valley > Rüdesheim, Germany → > Miltenberg, Germany > Würzburg, Germany > Bamberg, Germany > Nuremberg, Germany > Regensburg, Germany > Passau, Germany > Melk, Austria > Dürnstein, Austria > Vienna, Austria 🌙 > Bratislava, Slovakia > BUDAPEST, HUNGARY 🌙

MOSELLE RIVER

ENCHANTING MOSELLE

10 DAYS | AMSTERDAM ROUNDTRIP | CRYSTAL BACH • CRYSTAL DEBUSSY

DEPARTURE DATES: JUN 11 | SEP 13 | SEP 23 | OCT 2

AMSTERDAM, NETHERLANDS → Düsseldorf, Germany > Koblenz, Germany > Bernkastel, Germany >

Trier, Germany -> Cochem, Germany -> Bonn, Germany -> Arnhem, Netherlands -> AMSTERDAM, NETHERLANDS ->

CHRISTMAS MARKETS

DANUBE SERENADE CHRISTMAS MARKETS EASTBOUND

7 DAYS | VIENNA TO BUDAPEST | CRYSTAL MOZART

DEPARTURE DATES: NOV 28 | DEC 12

VIENNA, AUSTRIA -> Dürnstein, Austria > Cruising in the Wachau Valley > Melk, Austria > Linz, Austria >

Krems, Austria > Bratislava, Slovakia > BUDAPEST, HUNGARY 🌙

ROMANTIC RHINE CHRISTMAS MARKETS SOUTHBOUND

7 DAYS | AMSTERDAM TO BASEL | CRYSTAL BACH • CRYSTAL DEBUSSY

DEPARTURE DATES: NOV 28 | DEC 7 | DEC 15

AMSTERDAM, NETHERLANDS → Cologne, Germany > Koblenz, Germany → Cruising the Middle Rhine Valley >

Rüdesheim, Germany > Mannheim, Germany, Strasbourg, France > BASEL, SWITZERLAND

LEGENDARY RHINE CHRISTMAS MARKETS

7 DAYS | BASEL TO AMSTERDAM | CRYSTAL DEBUSSY

DEPARTURE DATES: NOV 30 | DEC 14

BASEL, SWITZERLAND > Strasbourg, France > Mannheim, Germany > Rüdesheim, Germany >

Cruising the Middle Rhine Valley > Koblenz, Germany \rightarrow > Cologne, Germany > AMSTERDAM, NETHERLANDS \rightarrow







3)





CHRISTMAS MARKETS CONTINUED

DELIGHTFUL DANUBE CHRISTMAS MARKETS WESTBOUND

7 DAYS | BUDAPEST TO REGENSBURG | CRYSTAL RAVEL

DEPARTURE DATES: NOV 30 | DEC 14

BUDAPEST, HUNGARY → Vienna, Austria → Dürnstein, Austria → Cruising in the Wachau Valley >

Melk, Austria > Passau, Germany > REGENSBURG, GERMANY 🌙

DANUBE CHRISTMAS DREAMS WESTBOUND

7 DAYS | BUDAPEST TO VIENNA | CRYSTAL MAHLER

DEPARTURE DATES: DEC 2 | DEC 16

BUDAPEST, HUNGARY J. Cruising the Danube River > Bratislava, Slovakia > Dürnstein, Austria >

Cruising the Scenic Danube Wachau Valley > Melk, Austria > Linz, Austria > Krems, Austria > VIENNA, AUSTRIA 🌙

DANUBE SERENADE CHRISTMAS MARKETS WESTBOUND

7 DAYS | BUDAPEST TO VIENNA | CRYSTAL MOZART

DEPARTURE DATE: DEC 5

BUDAPEST, HUNGARY → Bratislava, Slovakia > Dürnstein, Austria > Cruising in the Wachau Valley >

Melk, Austria > Linz, Austria > Krems, Austria > VIENNA, AUSTRIA 🌙

ROMANTIC RHINE CHRISTMAS MARKETS NORTHBOUND

10 DAYS | BASEL TO AMSTERDAM | CRYSTAL BACH

DEPARTURE DATE: DEC 5

BASEL, SWITZERLAND >> Breisach, Germany > Strasbourg, France > Speyer, Germany > Mainz, Germany >

Rüdesheim, Germany -> Cruising the Middle Rhine Valley -> Koblenz, Germany -> Cologne, Germany -> AMSTERDAM,

NETHERLANDS → →

DANUBE CHRISTMAS DREAMS EASTBOUND

7 DAYS | VIENNA TO BUDAPEST | CRYSTAL MAHLER

DEPARTURE DATE: DEC 9

VIENNA, AUSTRIA J. Dürnstein, Austria . Cruising the Scenic Danube Wachau Valley . Melk, Austria .

Linz, Austria > Krems, Austria > Bratislava, Slovakia > BUDAPEST, HUNGARY 🌙

DELIGHTFUL DANUBE CHRISTMAS MARKETS EASTBOUND

DEPARTURE DATE: DEC 7

REGENSBURG, GERMANY → Passau, Germany > Melk, Austria > Cruising in the Wachau Valley >

Dürnstein, Austria > Vienna, Austria > BUDAPEST, HUNGARY >

























OVERNIGHT IN PORT

HOLIDAY

NEW YEAR'S EVE IN AMSTERDAM

11 DAYS | BASEL TO AMSTERDAM | CRYSTAL BACH

DEPARTURE DATE: DEC 22

BASEL, SWITZERLAND J > Breisach, Germany J > Strasbourg, France > Mannheim, German > Worms, Germany > Rüdesheim, Germany 🌙 > Cruising the Romantic Rhine River> Koblenz, Germany > Düsseldorf, Germany >

Arnhem, Netherlands> Lelystad, Netherlands > AMSTERDAM, NETHERLANDS 🌙 🌙

NEW YEAR'S EVE IN BUDAPEST

10 DAYS | VIENNA TO BUDAPEST | CRYSTAL MAHLER

DEPARTURE DATE: DEC 23

VIENNA, AUSTRIA J J > Cruising the Scenic Danube Wachau Valley > Melk, Austria > Linz, Austria > Vilshofen, Germany > Regensburg, Germany > Passau, Germany > Bratislava, Slovakia > BUDAPEST, HUNGARY 🌙 🌙

NEW YEAR'S EVE IN VIENNA

12 DAYS | REGENSBURG TO VIENNA | CRYSTAL RAVEL

DEPARTURE DATE: DEC 21

REGENSBURG, GERMANY → Passau, Germany > Linz, Austria → Melk, Austria > Bratislava, Slovakia > Budapest, Hungary 🌙 🌙 > Esztergom, Hungary > Krems, Austria > VIENNA, AUSTRIA 🥒 🤳



2020 PASSION PLAY PACKAGE | OBERAMMERGAU, GERMANY

REGENSBURG TO BUDAPEST | DELIGHTFUL DANUBE | 2020

| OVERNIGHT IN MUNICH | START OF OBERAMMERGAU PRE-CRUISE | END OF OBERAMMERGAU PRE-CRUISE / CRUISE EMBARK DATE | CRUISE DISEMBARK DATE | SHIP |
|---------------------|--|--|--------------------------|----------------|
| Jun 21 | Jun 22 | Jun 24 | Jul 1 | Crystal Mahler |
| Jun 23 | Jun 24 | Jun 26 | Jul 3 | Crystal Ravel |
| Jul 7 | Jul 8 | Jul 10 | Jul 17 | Crystal Ravel |
| Jul 21 | Jul 22 | Jul 24 | Jul 31 | Crystal Ravel |
| Aug 4 | Aug 5 | Aug 7 | Aug 14 | Crystal Ravel |
| Aug 18 | Aug 19 | Aug 21 | Aug 28 | Crystal Ravel |
| Sep 1 | Sep 2 | Sep 4 | Sep 11 | Crystal Ravel |
| Sep 15 | Sep 16 | Sep 18 | Sep 25 | Crystal Ravel |

BASEL TO AMSTERDAM | LEGENDARY RHINE | 2020

| OVERNIGHT IN MUNICH | START OF OBERAMMERGAU PRE-CRUISE | END OF OBERAMMERGAU PRE-CRUISE / CRUISE EMBARK DATE | CRUISE DISEMBARK DATE | SHIP |
|---------------------|-------------------------------------|--|--------------------------|-----------------|
| May 19 | May 20 | May 22 | May 29 | Crystal Debussy |
| Jul 14 | Jul 15 | Jul 17 | Jul 24 | Crystal Debussy |
| Jul 28 | Jul 29 | Jul 31 | Aug 7 | Crystal Debussy |
| Aug 11 | Aug 12 | Aug 14 | Aug 21 | Crystal Debussy |
| Aug 25 | Aug 26 | Aug 28 | Sep 4 | Crystal Debussy |
| Sep 8 | Sep 9 | Sep 11 | Sep 18 | Crystal Debussy |

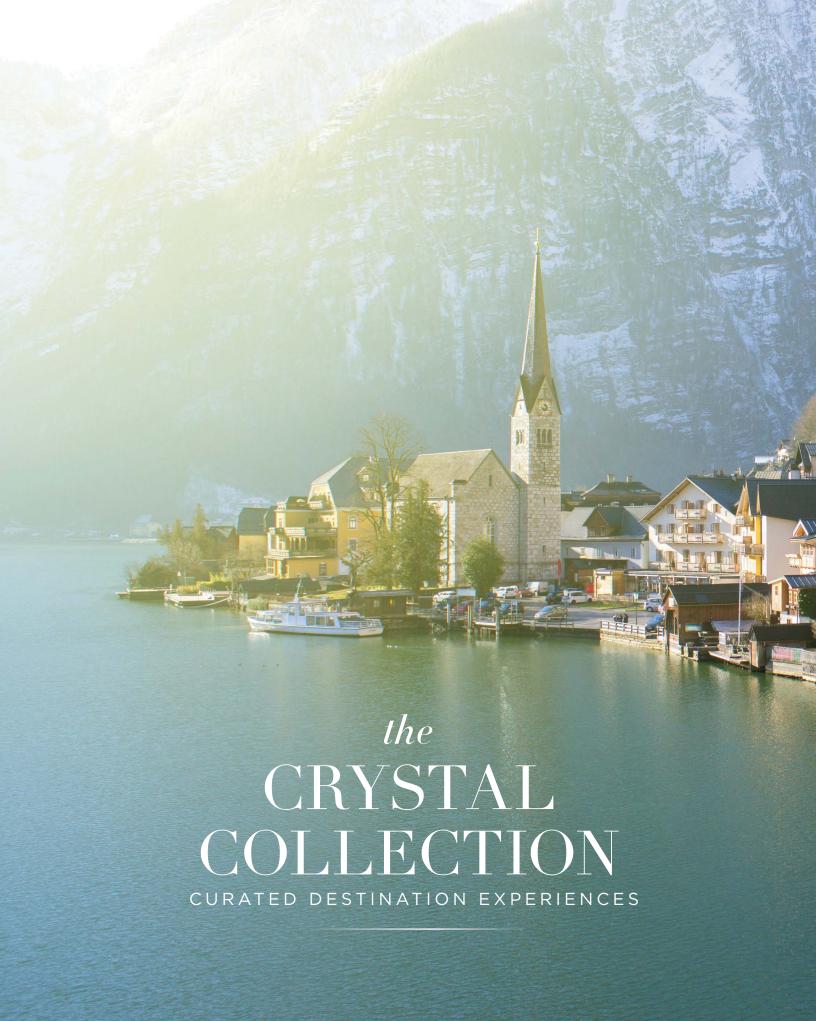
11 DAY / 10 NIGHT **2020 PASSION PLAY PACKAGE INCLUDES:**

- > 5-star accommodations in all locations (Munich and Oberammergau), with breakfast daily; two lunches; two dinners
- » Munich city tour and Oberammergau walking tour
- > Ticket for the Passion Play: 2.5 hours of the Passion Play; Break for included dinner; 2.5 final hours of the Passion Play
- » All transfers between airport, Munich, Oberammergau and your Crystal river ship. Transfers from airport to hotel upon arrival are private
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Our Crystal Collection of curated destination experiences is among the most generous in all of European river cruising with most of the 225+ excursions offered complimentary. Unrivaled options are themed to help guide your choices, and often times you'll be able to enjoy at least two experiences in each port:

- Cultural Discoveries showcase history and iconic monuments
- Tantalizing Gastronomy reveals authentic flavors of the land
- Personal Connections are hosted by locals providing insight into daily life
- > Exhilarating Adventures allow for discovery from eBiking to hiking to helicoptering
- » An optional **Design Your Time** concierge service allows for total customization
- » A Signature Event is offered complimentary on every full voyage

Exclusive and optional, our Epicurean Experiences feature reservations at Michelin-starred restaurants, tables at Highly Acclaimed venues, and the chance to Eat Like A Local at establishments favored by local residents.

Crystal's privately owned fleet of luxury motor coaches, customized to Crystal standards with complimentary Wi-Fi, ensures your destination experiences are enjoyed in seamless comfort as a dedicated motor coach follows your entire journey.



AMSTERDAM | NETHERLANDS

KEUKENHOF GARDENS

Explore one of Holland's most beautiful tulip gardens and the largest fresh flower garden in the world. ① 5 HOURS

EVENING CANAL CRUISE

Explore the canals of Amsterdam in the evening, passing many landmarks and toasting this magical city. ① 1.5 HOURS

PRIVATE CANAL BOAT TOUR AND VISIT TO RIJKSMUSEUM

Spend a few hours browsing through the masterworks of the world-renowned Rijksmuseum; then enjoy a boat ride through the colorful canals - the quintessential Amsterdam experience.

4 HOURS

ARNHEM | NETHERLANDS

ARNHEM AIRBORNE MUSEUM: A BRIDGE TOO FAR

Be transported to one of the most famous military operations in WW II — Operation Market Garden, during which the Battle of Arnhem was initiated. Then, peruse the museum further at your leisure. ① 2.5 HOURS

WINE EXPERIENCE AT GROESBEEK

Taste the rich wine heritage of the Groesbeek, one of the most prestigious wine regions in the Netherlands. 4.5 HOURS

eBIKE AT VELUWEZOOM NATIONAL PARK

Discover the striking natural beauty of Veluwezoom National Park, the Netherlands' oldest national park, by eBike. Hidden in the heart of the Dutch province of Gelderland, the park features grasslands, forests, fens and even sand drifts.

(1) 3.5 HOURS

ANTWERP | BELGIUM

BRUSSELS & ANTWERP: CULTURAL DISCOVERY

Discover the best of Brussels and Antwerp in a full-day tour. **B** HOURS

TOUR OF BREENDONK PRISON CAMP

4 3.5 HOURS

Travel by coach to the outskirts of Antwerp to tour one of Europe's best-preserved prison camps. This chilling venue shows how even Belgium was not spared the horror and brutality of the Nazi concentration camp program.

THE ZEELAND DELTA OYSTERS QUAINT TOWNS

Discover the Dutch province of Zeeland, known for its beautiful beaches and seafood delicacies. Visit an oyster and mussel farm where you'll enjoy an oyster tasting and then continue on a scenic drive across striking deltas that lead to the charming fishing village of Veere. **5.5 HOURS**

ANTWERP BIKE TOUR

Enjoy a comprehensive bike tour along the medieval streets of Antwerp and discover the striking architectural and cultural contrasts of this charming city. ① 3 HOURS

BAMBERG I GERMANY

THE FIRE AND HONEY WINE OF MEDIEVAL BAMBERG

Fully immerse yourself in the daily lifestyle of the founders of Bamberg, from aristocrats to peasants, as you experience a journey through the centuries in the most authentic ways. (1) 2 HOURS

SEEHOF SUMMER PALACE & PARK BY EBIKE

Venture by eBike to the gilded world of Bamberg's prince-bishops at the Seehof Summer Palace, part of the UNESCO-recognized heritage of the city. (1) 3.5 HOURS

WINTER WONDERLAND: CITY WALK & CHRISTMAS MARKETS

Explore the many facets of UNESCO-recognized Bamberg, with the added sparkle and storied heritage of the city's famed Christmas markets. ① 3 HOURS

CITY WALK & SMOKE BEER

During your two-hour walking tour of Bamberg, explore one of the most well-preserved cityscapes of medieval architecture in the world. After your walk through the city, you'll enjoy a taste of traditions past with Bamberg's unique, traditional smoke beer.

① 3 HOURS

BELGRADE I SERBIA

SERBIAN COOKING CLASS

Immerse yourself in the flavors of Serbian cuisine as you create and feast on some of the country's favorite delicacies in this hands-on workshop. 4 HOURS

FOREST HIKING & MEDITATION

Venture into the great outdoors during an invigorating hike up Avala Mountain, take in the views and find your center with a rejuvenating yoga session.

4.5 HOURS

BELGRADE KAYAK SAFARI

Discover the many facets of Belgrade from the unique perspective of your kayak as you navigate the largest rivers in Serbia, the Sava and the Danube. ① 3 HOURS

BELGRADE CITY TOUR

Explore the prominent landmarks, bustling squares and panoramic vistas of this capital city, with fascinating insights from a local archaeologist. **4** 3.5 HOURS

EBIKE TOUR OF BELGRADE

Cyclists of all abilities are welcome to explore the charms and beauty of Belgrade with the wind in your face, as you cycle to artists' hubs, historical monuments, modern town squares, fortresses, palaces and cafés.

(1) 3 HOURS





BRATISLAVA I SLOVAKIA

BRATISLAVA'S ULTIMATE SURVIVOR: CHATAM SOFER MEMORIAL

Explore the remaining sacred portion of Chatam Sofer Memorial, where hundreds of revered rabbis and teachers are buried from the golden age of Bratislava's Jewish heritage.

① 3.5 HOURS

BREISACH I GERMANY

BLACK FOREST OPEN AIR MUSEUM

Discover what life was like more than 400 years ago in the Black Forest with a visit to the Vogtsbauernhof outdoor museum, set amid the lush rolling hills of this fabled region. ① 7 HOURS

RIQUEWIHR VILLAGE WALK & WINE TASTING

Officially one of the "Most Beautiful Villages in France," Riquewihr is the perfect place for a guided walk and a taste of regional wines. **4.5 HOURS**



BUDAPEST I HUNGARY

HORSE SHOW & CARRIAGE RIDE AT LÁZÁR EQUESTRIAN PARK

See an exquisite display of horsemanship, demonstrated by equestrian and human champions alike, with a visit to a farm and stable located in the hills outside Budapest. Your experience also takes you aboard a carriage for a charming ride in the woods and on a walk to meet some of Hungary's unique, endemic animals.

4 HOURS

BEAUTIFUL BUDAPEST

Discover one of the most fascinating European metropolises by motor coach and by foot on an excursion that incorporates both sections of Hungary's vibrant capital, Buda and Pest. (1) 4.5-5 HOURS

FEAST FOR THE SENSES: PARLIAMENT BUILDING & THE GREAT MARKET HALL

The sights, sounds and flavors of Budapest come alive with exterior and interior visits to the Hungarian Parliament Building, one of the world's most stunning structures, and an exploration of the Great Market Hall, the largest and oldest indoor market in Budapest.

4 3.5 HOURS

COCHEM | GERMANY

OWNER-HOSTED TASTING AT SCHLAGKAMP WINERY

Be personally hosted by the owner of Schlagkamp Winery, located about thirty minutes from Cochem, and delight in a tasting of fine wines during an engaging visit. ① 2.5 HOURS

EBIKE TO BEILSTEIN

For an invigorating and inspiring look at the scenic shores of the Moselle River, look no further than this round trip eBike ride to the charming village of Beilstein, with a stop at the gardens of an atmospheric monastery en route. 3 HOURS

FIT & FEARLESS: TREK OVER THE GEIERLAY BRIDGE

If you are an active adventurer craving an adrenaline rush, this forest trek may just be for you. You'll cross the Geierlay Bridge, the longest rope suspension bridge in Germany, and quite high too, at 320 feet above the canyon floor. For those who wish to enjoy the nature hike without crossing the bridge, an alternate route is available.

(1) 3.5 HOURS

MEDIEVAL TIMES AT REICHSBURG CASTLE

A very special outing unfolds as you join this medieval-themed visit to Reichsburg Castle, made all the more enchanting by costumed guides and a festive gathering.

① 3 HOURS

COLOGNE | GERMANY

A WALK THROUGH BEETHOVEN'S BONN

The birthplace of one of history's greatest composers, Bonn bears tribute to Beethoven throughout its lovely avenues, as well as many other charms.

4 5 HOURS

A TRUE TASTE OF KÖLSCH

Visit two local breweries and get a real taste of Kölsch, which is both a beer and a way of life, during a guided walk of Cologne's Old Town. ① 1.5 HOURS



DÜRNSTEIN I AUSTRIA

WACHAU VALLEY BY EBIKE

Embark on an active introduction to the beautiful Wachau Valley, a UNESCO World Heritage Site, with this eBike ride from Dürnstein to your ship's next stop in Melk. ① 3 HOURS

DÜRNSTEIN WALK & ABBEY

Become acquainted with the enchanting town of Dürnstein during a guided walk and visit to its stately landmark, Dürnstein Abbey. ① 1.5-2 HOURS

HIKE TO DÜRNSTEIN CASTLE RUINS

A combination history lesson and exercise jaunt, this trek up to the ruins of Dürnstein Castle affords a chance to stretch your legs and gaze at views stretching out over the Wachau Valley. **4** 2.5 HOURS



GHFNT I BELGIUM

BIKE THROUGH FLANDERS TO SINT-MARTENS-LATEM VILLAGE AND OOIDONK CASTLE

Enjoy an invigorating power-assisted spin across the Flanders countryside on this guided eBike adventure. Discover charming villages and tour the centuries-old gardens of a Renaissance castle. 4 HOURS

MEDIEVAL GHENT: WALKING TOUR WITH GRAVENSTEEN CASTLE VISIT

Take a guided walk into the Middle Ages along the cobbled streets of what was once one of Europe's most powerful cities. See canals and guildhalls, tour a 1,000-year-old crusader fortress known as the Castle of the Counts, and spend a while just soaking up Ghent's incomparable atmosphere. ① 4 HOURS

A GLIDE THROUGH GHENT VIA CANAL BOAT

Many travelers say you haven't truly experienced Ghent until you ply its winding canal waters by boat — and see its trademark sites from that unique vantage point. On this tour, you'll find out how right they are.

① 3.5 HOURS

ST. BAVO'S CATHEDRAL, MUSEUM OF FINE ARTS. AND THE RESTORATION OF A PRICELESS ART TREASURE

Begin with a guided walk through old Ghent, then visit St. Bavo's Cathedral to see the Adoration of the Mystic Lamb altarpiece — a 600-year-old, multi-panel masterwork still undergoing restoration at the town's Museum of Fine Arts. You'll tour that venue, too, and learn about how the process works. **4.5 HOURS**

BEST OF BRUGES: A GUIDED WALK AND CANAL BOAT RIDE

Surrender to the powerful charms of a fairy-tale city where tree-lined canals, cobbled market squares, and a centuries-old skyline all carry you back to medieval times in the blink of an eye. Bruges is a UNESCO World Heritage wonderland you won't soon forget.

6 HOURS







KOBLENZ | GERMANY

BIKE ADVENTURE WITH GOLF & WINE

Discover charming vistas along the Moselle River with this cycling adventure, highlighted by a unique mountain golf experience.

4.5 HOURS

EHRENBREITSTEIN FORTRESS BY FOOT & BY CABLE CAR

Glide by cable car over the confluence of the Rhine and Moselle rivers to explore the magnificent Ehrenbreitstein Fortress, where you'll discover its centuries-old history as you appreciate stunning views overlooking the Upper Middle Rhine Valley.

① 2 HOURS

FLIGHTSEEING BY HELICOPTER & GOURMET EXPERIENCE

Witness the enchanting villages, vineyards and castles of the Middle Rhine Valley on this flightseeing journey by helicopter, highlighted by the chance to relish gournet delicacies.

\oplus 4.5 hours | design your time

KOBLENZ CITY WALK & JEWELRY WORKSHOP

Acquaint yourself with the ancient city of Koblenz, where mountains and rivers converge. Experience its history and charm on a pleasant walk through Old Town, where you can enrich your acquaintance with a lesson in jewelry making.

3 HOURS

KOBLENZ CITY WALK & JEWISH QUARTER

Discover the rich, centuries-old Jewish history and culture of the Old Town section of Koblenz, highlighted by a visit to a synagogue and meeting with a member of the Jewish community.

① 3 HOURS

KOBLENZ CITY WALK WITH THE NIGHT WATCHMAN

Acquaint yourself with the ancient city of Koblenz, where mountains and rivers converge. Experience its history and charm on a pleasant walk guided by the night watchman.

1.5 HOURS

MEDIEVAL ELTZ CASTLE

Travel back in time to the fairy-tale-like Eltz Castle in Wierschem and discover centuries of fascinating history set within an enchanting forest landscape.

① 4.5 HOURS





KREMS I AUSTRIA

KREMS OLD TOWN & CONFECTION WORKSHOP

Explore Krems, one of the oldest and loveliest cities in the Wachau Valley. During a guided walk, you will stop at a chocolate confectioner's shop to meet the owner, watch a demonstration and enjoy a sweet treat.

(1) 3 HOURS

ALL ABOUT APRICOTS: ORCHARD HIKE & APRICOT TREATS

Join this excursion to a family-owned farm to learn about the other renowned product of this wine-making region: apricots. Enjoy a trek through the orchard, watch an informative film and of course, taste delectable apricot products during harvest time in September.

⊕ 3-3.5 HOURS

SCHLOSS GOBELSBURG WINERY & TASTING

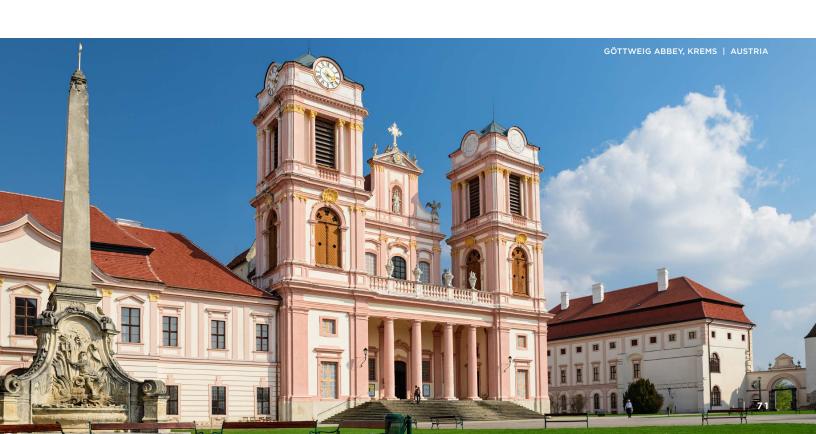
Journey into the history of one of Austria's oldest wine estates, Schloss Gobelsburg, where you will enjoy a guided tour through the cellars and an exclusive tasting of Austrian wines. Available on select voyages.

① 3-3.5 HOURS

GÖTTWEIG ABBEY: BAROQUE BEAUTY ABOVE THE VINEYARDS

Surely, you have spotted the imposing Göttweig Abbey perched high above the river, overlooking the vineyards and the valley. Here is your chance to take a closer look at this splendid Baroque landmark with a guided visit.

① 3.5 HOURS



LINZ | AUSTRIA

FULL-DAY ADVENTURE TO ČESKÝ KRUMLOV, CZECH REPUBLIC

Enjoy a full-day excursion to the Czech city of Český Krumlov, an enchanting medieval town located on the VItava River in the heart of Bohemia, where you'll delight at its maze of pastel-colored buildings and cobblestone streets. Visit the Old Town and its main square and witness the beauty and history of this UNESCO World Heritage Site.

4 8.5 HOURS

FULL-DAY ADVENTURE: CHRISTMAS IN ČESKÝ KRUMLOV, CZECH REPUBLIC

Revel in the festive atmosphere of Český Krumlov's Christmas market and appreciate the enchanting fairy-tale character of the city with an engaging guided walk along its cobbled lanes. ① 7.5 HOURS

FULL-DAY ADVENTURE TO SALZBURG'S CHRISTMAS MARKETS

Marvel at the beauty of Salzburg, birthplace of Mozart and filming backdrop for "The Sound of Music," with this full-day excursion to the renowned Austrian city.

9 HOURS

FULL-DAY ADVENTURE TO SALZBURG

Marvel at the beauty of Salzburg, birthplace of Mozart and filming backdrop for "The Sound of Music," with this full-day excursion to the renowned Austrian city.

① 9 HOURS

MAUTHAUSEN CONCENTRATION CAMP MEMORIAL

Tour the grounds of Mauthausen Concentration Camp, which operated for the entirety of the Second World War, became one of the largest labor camp complexes in the Nazi-controlled part of Europe, and was the last camp to be liberated by the Allies. Available on select voyages.

4 HOURS

LINZER TORTE BAKING WORKSHOP & CITY WALK

Delight in a stroll through Austria's third-largest city, topped off by a hands-on lesson in preparing its world-famous Linzer torte.

① 3 HOURS

LINZ CITY WALK & TRAMWAY RIDE

Explore on foot Linz's main square, the Hauptplatz, one of Europe's largest medieval squares. Enjoy a scenic ride by tram to the top of Pöstlingberg hill, with its commanding view of the city below. ① 3 HOURS





MAINZ | GERMANY

MAINZ CITY WALK & **GUTENBERG MUSEUM**

Acquaint yourself with the winding streets and charming architecture of this historic city on a walking tour. Visit the Gutenberg Museum, devoted to the inventor of the printing press. ① 3 HOURS

WINE TASTING & CHORAL CHANT AT EBERBACH MONASTERY

Enjoy a special Crystal moment with a wine-tasting tour to the historic Eberbach Monastery, where you'll be treated to a choral chant in its basilica.

① 4 HOURS

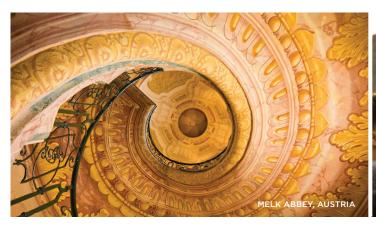
MAINZ CITY WALK & ST. STEPHEN'S CHURCH

Acquaint yourself with the ancient city of Mainz. Visit its famous St. Stephen's Church, then explore the city's history and charm on a pleasant walk through town. **2.5 HOURS**

TRENZ WINERY & WINE TASTING

Witness the Rheingau's lovely vineyards and rolling hills on this delightful excursion, featuring a guided winery tour, stroll through its 17th-century vineyards, and wine tasting.

(1) 2.5 HOURS





MANNHEIM I GERMANY

MANNHEIM BAROQUE PALACE EXPERIENCE

Enjoy an enriching visit to the Mannheim Baroque Palace, one of Europe's largest historic residences. ① 2.5 HOURS

MANNHEIM AND HEIDELBERG BY HELICOPTER

Discover the beauty of the Neckar River valley and its forest-clad scenery from a thrilling perspective as you fly by helicopter above important sites and attractions in Mannheim, Heidelberg and nearby fairytale towns. **2.5 HOURS**

MFIK I AUSTRIA

ARTSTETTEN CASTLE & VISIT WITH HOHENBERG FAMILY MEMBER

Visit charming Artstetten Castle, a site commemorating Archduke Franz Ferdinand and his wife, Sophie, Duchess of Hohenberg. Meet with a member of the Hohenberg family. (1) 3.5 HOURS

MELK ABBEY: A BAROQUE MASTERPIECE

Enjoy a visit to Melk Abbey, a Benedictine cloister overlooking the Danube, and one of the most exquisite examples of Baroque architecture in Europe. A guided walking tour of Melk's Old Town reveals its charm and history.

① 3 HOURS

MIDDELBURG | NETHERLANDS

EXPLORE THE DUTCH DELTA WORKS OF ZEELAND

Holland's lowlands are mostly situated beneath sea level. Discover the inner workings of the engineering masterpiece that protects the surrounding communities and prevents flooding. 4 HOURS

DELICIOUS DUTCH TRADITIONS: CHEESE FARM AND GRAIN WINDMILL

Taste the flavor of one of Holland's richest traditions, cheese making, at a working farm in the countryside, and visit one of the iconic windmills that tower above the flower fields.

① 3 HOURS

BIKING THE BUNKER ROUTE AMONG THE WINDMILLS

Take in the expansive coastline of Zeeland on your eBike, as you navigate a route among the iconic windmills of Holland and soft, rolling sand dunes. **2.5 HOURS**

'FRUITS DE MER': A CULINARY EXPERIENCE IN YERSEKE

The seaside town of Yerseke is the epicenter of the Netherlands' oyster and mussel farming, where your mouthwatering visit offers a glimpse into the fishing trade of the area, and a taste of its specialties. 4 HOURS

MIDDELBURG TAPESTRY: AN ARTISTIC AND ARCHITECTURAL WALKING TOUR

Enjoy the colorful and creative sides of Middelburg as you explore the city center and its grand structures and art museum on foot. **4** 3.5 HOURS

MILTENBERG | GERMANY

WALKING TOUR & ST. KILIAN'S VAULTED CELLAR

Taste the local culture with a guided tour through Miltenberg's historic city center, then taste the delectable liqueurs and noble brandies of the area. ① 2.5 HOURS

HIKING MILTENBERG'S FOREST

Delve into the lush forest surrounding Miltenberg; follow the footsteps of Romans and greet the resident woodland creatures as you get acquainted with the natural beauty of the medieval town. ① 2 HOURS

GUIDED BIKING TOUR ALONG THE BEAUTIFUL MAIN

Take in the landscapes and community along the shores of the Main River, as you enjoy the breeze in your face and expert insights and hospitality of your local guide.

① 2 HOURS





MUNICH | GERMANY

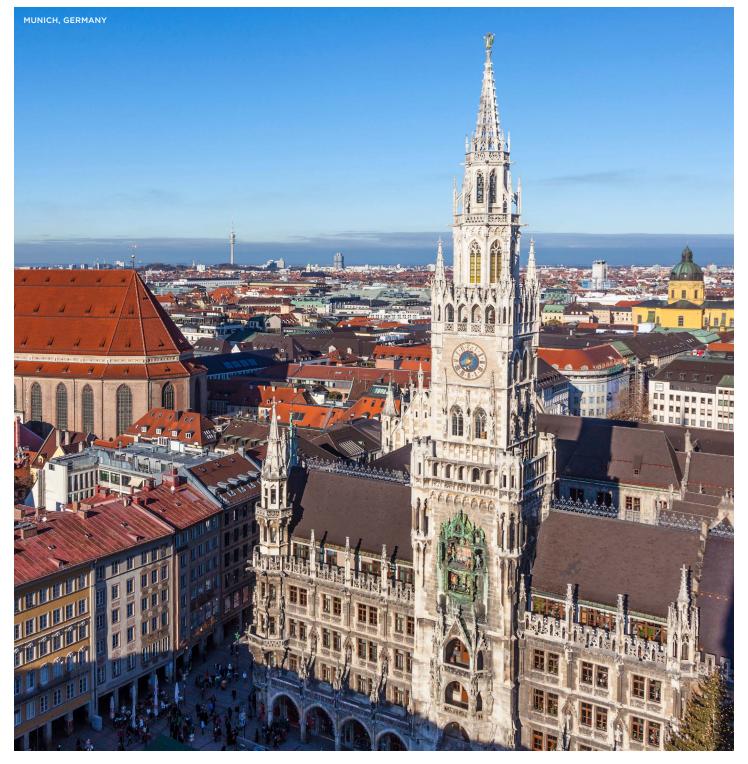
A DAY OF ART & CULTURE IN MUNICH

This full day in Munich is packed with historically prominent and modern marvels of today. Delve into the many facets of this fascinating city, including its vibrant art scene.

① 11.25 HOURS

OVERLAND EXPERIENCE MUNICH OKTOBERFEST

The festivities of the world's grandest beer celebration go far beyond steins and suds. During two enriching days, explore the city's history and culture, and join in the revelry ① 2 DAYS



NOVI SAD I SERBIA

NOVI SAD TRADITIONAL BREAKFAST AT THE SALAS

Discover authentic tradition in a preserved Serbian farmhouse and experience the peace and tranquility of an old-fashioned way of life. ① 3 HOURS

NOVI SAD - PETROVARADIN TAPESTRY WORKSHOP

Visit the "Gibraltar of the Danube." the magnificent Petrovaradin fortress, and join a tapestry workshop in one of the last shops of this kind in the world. 3 HOURS

NOVI SAD - WALKING TOUR & SYNAGOGUE CONCERT

Explore Serbia's second largest city, named a European Cultural Capital in 2021, and enjoy a short concert at the beautiful Art Deco Synagogue. ① 2 HOURS

NOVI SAD EBIKE TOUR

Join this guided bike city tour of Novi Sad and meet this important cultural and historical center of Serbia. ① 3 HOURS

NOVI SAD — THE TALE OF WINE AND HONEY

Honey tasting, wine tasting, cake tasting - it's all part of this delectable tour to the beautiful estate of the historic ŽivaNović family with its beehives, Apiculture Museum and wine cellar; then sample a rich morsel of kuglof at a kuglof cake workshop. (1) 3.75 HOURS

NOVI SAD HORSEBACK RIDING FRUŠKA GORA

Within Fruška Gora National Park, the Good Piglet Ranch is an eco-oasis of peace and tranquility. Get inspired and invigorated with this active horseback riding experience amid the green fields and forests of the beautiful park.

① 3 HOURS





NUREMBERG | GERMANY

BEHIND THE CURTAIN OF HITLER'S MASS PROPAGANDA

Explore the pivotal sites of 20th century European wartime history, and bear witness for yourself behind the scenes of the Documentation Center, Congress Hall and Rally Grounds of Hitler's heyday. (1) 4.25 HOURS

NUREMBERG CULINARY STROLL

Starting from Nuremberg's famous hilltop castle, enjoy a pleasant stroll down to the Old Town's main market square. Along the way, enjoy sampling local culinary delights as you discover the important cultural and historical sights of this charming medieval city. (1) 2.75 HOURS

SECRETS BEHIND THE CHURCH DOORS

Go behind the scenes of this millennia-old sanctuary, with expert guidance through its history and rarely seen treasures. 4 HOURS

WEISSWURSTAKADEMIE. NEUMARKT - WORKSHOP

Become a master of Bavarian sausage with a fascinating, and delicious, quest to nearby Neumarkt, where an immersive workshop will add spice to your visit.

(1) 4 HOURS





PASSAU | GERMANY

ROMAN TIMES AND ROMAN DISHES

Gain insightful perspective on what daily life in Passau was like more than 2,000 years ago, when the city was under rule of the Holy Roman Empire. ① 2 HOURS

HACKLBERG BREWERY

Get a taste of the rich heritage of Bavarian beer with a visit to one of the oldest and most famous breweries in the region.

① 2.5 HOURS

TOURING THE BAVARIAN COUNTRYSIDE BY EBIKE

On a leisurely cycling tour of the most picturesque backdrops along the Inn River, lose yourself in the forests, charming old towns and riverside of the Bavarian countryside. 4 HOURS

PASSAU WALKING TOUR AND ORGAN RECITAL

During this walking tour of Old Town Passau, where the rivers Danube, Inn and IIz meet, you'll discover the music and beauty that emanate from its churches and ancient romantic lanes. (1) 2.5 HOURS

BAVARIAN FOREST TOUR AND **GLASSBLOWING EXPERIENCE**

Explore the Bavarian Forest and make your way to the town of Tittling, famous for its artfully blown glass pieces.

① 7.25 HOURS

ILZ RIVER NATURE WALK

Walk along the banks of the IIz River in a thriving nature reserve. A nature expert will accompany you to teach you about the wildlife in the region. (1) 3 HOURS

BAVARIAN SNOWSHOE HIKE

Explore the untouched nature of the Bavarian Forest on snowshoes with the expertise of a local park ranger with this half-day hiking adventure. (1) 4 HOURS

REGENSBURG I GERMANY

DACHAU CONCENTRATION CAMP MEMORIAL

Bear witness to some of the most significant and horrific events in modern world history during a moving visit to the Dachau Concentration Camp Memorial Site.

① 5.5 HOURS

CITY WALKING TOUR & TASTING

Explore 2,000 years of history, architecture and cuisine during this comprehensive tour of UNESCO-listed Regensburg. 4 HOURS

WELTENBURG ABBEY & DANUBE BREAKTHROUGH

Marvel at the magnificent rock formations at the narrowest part of the Danube River, then explore Weltenburg Abbey, the oldest monastery in Bavaria, dating back to 620.

① 5 HOURS

THE SAINTS AND HISTORY OF THURN AND TAXIS PALAIS

Explore the palace that once housed Bavarian saints and aristocracy on this fascinating walking tour through the centuries.

4 3 HOURS



ROTTERDAM | NETHERLANDS

ROTTERDAM CULINARY ADVENTURE

Taste your way through Rotterdam by visiting the two main food hubs in the city. The modern architectural marvel of Markthal, the first covered market in the Netherlands, is a foodie haven and contrasts beautifully with the rustic Fenix Food Factory, a culinary hot spot set within a former waterfront warehouse. Both offer an immersive experience of the Dutch culinary scene. (1) 3.25 HOURS

ROTTERDAM CITY TOUR: ARCHITECTURAL WONDERS

Discover this vibrant city that claims some of the world's most inNovative architectural achievements. Gaze upon such fascinating structures as the cubic houses of Piet Blom and the futuristic Markthal, the first covered market in The Netherlands. ① 3 HOURS



RÜDESHEIM I GERMANY

RÜDESHEIM BY FOOT & BY CABLE CAR

Enjoy a scenic ride by cable car to visit Rüdesheim's iconic Niederwald Monument, where you'll appreciate stunning views overlooking the Rhine Valley. **2.5 HOURS**

FLIGHTSEEING BY HELICOPTER & GOURMET EXPERIENCE

Witness the enchanting villages, vineyards and castles of the Middle Rhine Valley on this flightseeing journey by helicopter, highlighted by the chance to relish gourmet delicacies. ① 5 HOURS | DESIGN YOUR TIME

WINE TASTING & CHORAL CHANT AT EBERBACH MONASTERY

Enjoy a special Crystal moment with a wine-tasting tour to the historic Eberbach Monastery, where you'll be treated to a choral chant in its basilica. 4 HOURS

RHEINGAU SAFARI ADVENTURE

Explore the breathtaking beauty of the Rheingau by Land Rover as you discover some of its most famous wine estates. (1) 3.5 HOURS

TRENZ WINERY & WINE TASTING

Witness the Rheingau's lovely vineyards and rolling hills on this delightful excursion, featuring a guided winery tour, stroll through its 17th-century vineyards, and wine tasting. ① 3 HOURS

MECHANICAL MUSIC MUSEUM & MINIATURE TRAIN RIDE

Enjoy an amusing ride on a miniature train as you savor the scenic landscapes of Rüdesheim. Learn about the fascinating history of mechanical musical instruments at a museum devoted to their preservation.

2.5 HOURS

STRASBOURG | FRANCE

STRASBOURG FOIE GRAS & WINE TASTING

Head to Strasbourg for a chance to savor two of France's most appreciated gastronomic delights: foie gras and wine. Sample the first at the restaurant La Table d'Edouard Artzner, and taste the second at the historic cellar of Hospices de Strasbourg. 4 HOURS

STRASBOURG CATHEDRAL: PRIVATE VISIT WITH EXCLUSIVE **ORGAN RECITAL**

Enjoy a very private visit — for Crystal guests only — to the famous Cathédrale Notre-Dame of Strasbourg where you'll be treated to an exclusive organ recital and a visit to the crypt, which is typically not open to the public. **4** 2.5 HOURS

COOKING & CONVERSATION WITH THE LOCALS

Get to know the foods and people of Alsace in a personal way as you partake of a cooking lesson and savory snack at the home of a local resident. ① 3 HOURS

ALSACE EXPLORATION BY VINTAGE CAR

See charming villages, taste foie gras, meet a local winemaker and savor a picnic with champagne in the vineyards during a delightful day out in a vintage car. 4.5 HOURS | DESIGN YOUR TIME





SPFYFR I GERMANY

EBIKE ADVENTURE TO SCHWETZINGEN PALACE

Discover charming vistas on this cycling adventure to Schwetzingen Palace. (1) 3.5 HOURS

SPEYER CITY WALK & PRETZEL TASTING

Discover the imperial city of Speyer and its 2,000 years of history on a pleasant walk through town. Sample pretzels with a local family in their private courtyard. 3 HOURS

HEIDELBERG CASTLE & CITY WALKING TOUR

Acquaint yourself with the beautiful city of Heidelberg. Visit its iconic hilltop castle, then explore the city's history and charm on a pleasant walk through town.

(1) 4.5 HOURS

JEWISH SPEYER: PAST & PRESENT

Learn about Speyer's rich Jewish history and culture as you visit significant monuments and institutions on a walking tour. ① 2.5 HOURS



VIENNA I AUSTRIA

CITY TOUR: AUSTRIA IN A NUTSHELL

Get to know Vienna, Austria's grand capital city, during an in-depth quest through its treasured monuments, architecture and daily culture. 4 HOURS

CITY TOUR: COOKING LIKE A CHEF

Learn the art of Austrian cuisine during a cooking class with the renowned chefs at the Kempinski Hotel of Vienna, and of course, savor the resulting masterpieces for yourself.

① 3 HOURS

CITY TOUR: DANUBE ISLAND **EBIKE DISCOVERY**

Embark on an electric cycling adventure through many of Vienna's most beautiful sites to Old Danube Island, a 13-mile recreational paradise lined with biking paths that surround lakes and waterways. ① 3 HOURS

IMPERIAL SCHÖNBRUNN PALACE & ROYAL CARRIAGE MUSEUM

Explore Schönbrunn Palace, the UNESCO-recognized Baroque wonder with expansive gardens that are as masterfully designed as the palace itself, as well as the Carriage Museum on site.

4 HOURS

TASTING AT THE WINE CELLAR OF PALAIS COBURG

Savor an exclusive wine tasting experience in the renowned cellars of the Palais Coburg Hotel, where more than 60,000 bottles of unique vintages spanning four centuries are encased. (1) 4 HOURS

VIENNA'S JEWISH HERITAGE AND ARIK BRAUER ART GALLERY

Gain an appreciation of Vienna's history and Jewish culture by visiting the private Gallery of painter Arik Brauer, who grew up during the Nazi era. Enjoy an exclusive visit with the artist's daughter or granddaughter, followed by a walking tour of Vienna's historic city center with its Jewish landmarks. 4 HOURS

VILSHOFEN I GERMANY

REGENSBURG CITY WALK & CHRISTMAS MARKET

'Tis the season to experience Regensburg in all its historic splendor as you travel to this delightful town for a walk through its medieval center and on to the magnificent Thurn and Taxis Palace, host to a romantic Christmas market.

① 8 HOURS

THE BENEDICTINE ABBEY OF SCHWEIKLBERG

With its onion-domed church and lovely setting, Schweiklberg Abbey makes for an appealing destination, just minutes from your Crystal ship yet far away from the hustle and bustle of the contemporary world.

① 1.5 HOURS

OLD TOWN WALK & PUPPET THEATRE MUSEUM

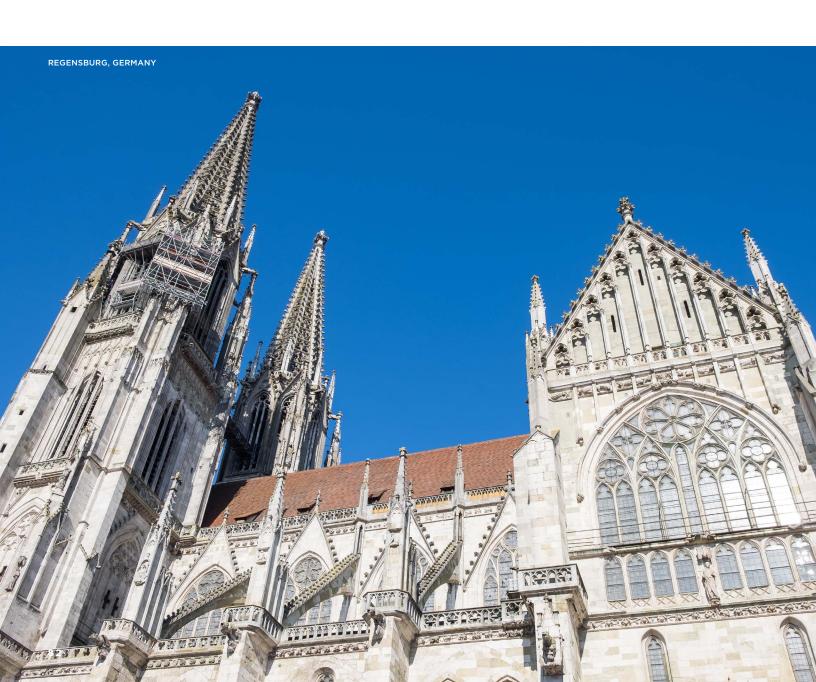
Enjoy a stroll through the old town of Vilshofen and visit the Puppet Theatre Museum, where an expert will show you the fanciful world of marionettes and puppetry.

① 2 HOURS

OLD TOWN WALK & FLOATING CHRISTMAS MARKET

Situated at the confluence of three rivers, charming Vilshofen is a treasure to explore on foot. Travel back in time as you stroll its cobbled lanes and gaze upon centuries-old landmarks. Then, revel in the magic of the season at its famous Floating Christmas Market on the Danube.

① 2 HOURS



VUKOVAR I CROATIA

ILOK COUNTRYSIDE BEAUTY AND WINE TASTING

Take a scenic drive towards the easternmost town in Croatia and be mesmerized by the beauties of llok and the tastes of its famous wines. ① 3.5 HOURS

PHOTO ADVENTURE IN VUKOVAR

Get creative and take home special memories of Vukovar with vintage Polaroid cameras. (1) 3 HOURS

THE LAND OF VUČEDOL

Enjoy a scenic drive to the Vučedol Museum of Culture at one of Europe's most significant archaeological sites. Then cap off your visit with wine tasting at a Fruška Gora winery. ① 3 HOURS

VUKOVAR CITY TOUR & ELTZ MANOR

Discover this city influenced and shaped by two rivers, Vuka and the Danube, and then browse through thousands of years of Slovenian history at the beautifully reNovated Eltz Manor and Museum. **4** 2.5 HOURS



WÜRZBURG I GERMANY

A FRANCONIAN WINE TASTING AT BÜRGERSPITAL

The Würzburg region has been revered for wine making since Roman times. On this guided visit to the Bürgerspital winery, you'll tour one of Germany's most impressive cellars and sample several Franconian wines. ① 2.5 HOURS

HIT THE ROMANTIC ROAD: TO ROTHENBURG AND BACK

Settle in for a panoramic road trip along Bavaria's fabled fairy-tale route, traveling by luxury coach. Discover a heavenly altar in Creglingen, take an in-depth walk through medieval Rothenburg. **5.5 HOURS**

CYCLE TO VEITSHÖCHHEIM CASTLE AND ITS ROCOCO GARDEN

Hop on a comfy bike for a guided pedal to the summer palace of the Würzburg prince-bishops. Tour its lavish interior and Rococo Garden brimming with lakes, waterworks, and carved creations by Germany's garden-sculpture rock star of the 1700s. (1) 3.5 HOURS

A WALK THROUGH WÜRZBURG WITH ROYAL RESIDENCE TOUR

Explore this clerical capital where Franconian prince-bishops and their Baroque churches have held sway for centuries. And tour the UNESCO-listed Royal Residence, renowned for its jaw-dropping splendor and huge Tiepolo frescoes. (1) 3 HOURS

SIGNATURE EVENTS

A special highlight of every Crystal sailing is a complimentary live musical experience that captures the true essence and cultural character of the region you've chosen to explore. These intimately orchestrated "Signature Events" combine privileged access to a landmark venue — such as a castle, palace or monastery — with an enthralling command performance by classical musicians renowned for their unique repertoire and world-class skills. Always intriguing, often breathtaking.





ANTWERP | BELGIUM

STRING ORCHESTRA & OPERA PERFORMANCE IN AN HISTORIC CHURCH

Experience a program of classical and contemporary songs performed live by a renowned string orchestra and opera soloist. The venue is AMUZ — a splendid 400-year old Baroque church transformed into an international music center.

Transported from your Crystal ship to the center of Antwerp by luxury coach, you'll take your seat inside a concert hall that was once the monastery church of Augustine monks. Now the centerpiece of a music conservatory devoted to period authenticity, the building dates back to 1615 and combines a thrilling historical setting with the latest concert hall technology. The 40-minute program for the evening includes a mix of orchestra-only songs and others where orchestra and opera soloist perform together. The compositions played span from historically well-known songs to modern movie music. Your string orchestra, lead violinist, and opera soloist for this enriching evening have built a considerable following within Belgium and have performed to accolades at festivals and concerts throughout Europe. As a memento of the event, hostesses in traditional Belgian dress will present each guest with a delicate origami tulip at the end of the concert.

FEATURED ON: TULIPS & WINDMILLS

BELGRADE I SERBIA

THE MADLENIANUM OPERA & THEATRE

Spend an exclusive evening at the Madlenianum Amphitheater located in Zenum, the historical part of greater Belgrade. Here you will enjoy an enchanting performance by Dejan Petrović Big Band. This Big Brass band of Serbian musicians combine traditional Serbian music with modern contemporary style creating an exhilarating musical evening.

FEATURED ON: EASTERN DANUBE DISCOVERIES



BUDAPEST I HUNGARY

'PRINCESSES OF VIOLIN' AT BUDAPEST HISTORY MUSEUM

Experience an exclusive concert in a one-of-a-kind Baroque venue — the glass-roofed courtyard of the Budapest History Museum. Savor splendid city and Danube views, and be wowed by the string stylings of three talented young women whose crossover style blends classical music with contemporary elements.

Internationally renowned artists who have left their audiences cheering since 2001, the Princesses of Violin perform with great enthusiasm and verve, while the event's majestic Buda Castle setting sits in the very heart of Budapest's designated World Heritage Site.

FEATURED ON: TREASURES OF THE DANUBE | DANUBE DREAMS & DISCOVERIES | DAZZLING DANUBE CELEBRATION



KOBLENZ I GERMANY

SONIC BLISS IN THE GATEWAY TO THE GORGE

Surrounded by legendary vineyards and forested mountains, enjoy an exhilarating musical performance in the 2,000-year-old city where the Rhine and Moselle rivers meet. Venues have been chosen to reflect Koblenz' heritage, and vary depending on sail date. You'll be serenaded either in the high-roofed Schloss Kaisersaal ballroom of the Electoral Palace, or in the landmark cast-iron and glass foundry building at Sayner Hütte, a restored architectural masterpiece.

Your artists for this exclusive Crystal event are La Finesse String Quartet, four young virtuosos whose gracefully modern interpretations bring fresh energy to classical masterpieces once performed only for kings and notables.

FEATURED ON: LEGENDARY RHINE | ROMANTIC RHINE | CHRISTMAS TIME ON THE RHINE | RHINE CELEBRATION

KREMS | AUSTRIA

LIVELY STRING ENSEMBLE CONCERT IN MEDIEVAL MONASTERY

In one of the Danube's prettiest towns, be treated to an inspiring performance by crossover classical violin master Barbara Helfgott and her Rondo Vienna ensemble — playing for your pleasure in Krems' picturesque Kloster UND, a restored 17th-century Capuchin monastery.

The venue is all period elegance and beauty - elegant arches, rich wood ceilings, finely wrought plaster and glass — while the evening's musical repertoire will be classical with some Decidedly modern twists. From lilting Viennese waltzes to favorites by Gershwin, Porter, Joplin — even film music by Morricone and Moroder — you can be sure Rondo Vienna will play it with flair.

FEATURED ON: DANUBE SERENADE (WESTBOUND)

LINZ | AUSTRIA

JAZZY 'SPRING STRING QUARTET' AT ST. FLORIAN MONASTERY

Spend an evening in a Baroque monastery outside Linz, where one of Europe's leading jazz-rock-classical crossover groups will present an exclusive live performance. Famed for turning the sedate violin music cliché politely on its head, Spring String Quartet's high-energy concerts have electrified audiences around the world, including at Carnegie Hall. Hearing the Spring String Quartet's quirky, dynamic musical mastery within a classically austere monastery setting like St. Florian is exactly the sort of experience that's earned Linz its longstanding reputation for cultural inventiveness — and Crystal, its flair for the exceptional.

FEATURED ON: DANUBE SERENADE (EASTBOUND) | DANUBE CHRISTMAS MARKETS





RÜDESHEIM I GERMANY

CLASSICAL INTERPRETATIONS OF LA FINESSE

Experience an evening of live music as La Finesse String Quartet's elegantly modern interpretations of classical masterpieces fill the grand spaces of a landmark medieval venue. La Finesse's four virtuosos bring fresh vitality to what was once the "pop music" of the privileged class.

The event is hosted at one of two preeminent estates, depending on sail date. Kloster Eberbach is an architecturally significant medieval abbey built by Cistercian monks located in the heart of Germany's Rheingau, a Wine Enthusiast "Best Wine Destinations 2017" region. In the spa town of Wiesbaden (its name derivation meaning 'the bathing place in the meadows'), the Belle Époque façade of the neo-classical Kurhaus overlooks a grand lawn adorned with fountains.

FEATURED ON: SPLENDORS OF THE RHINE | RHINE CHRISTMAS MARKETS

TRIER | GERMANY

EVENING OF CLASSICAL MUSIC IN THE ELECTORAL PALAIS

An exclusive evening of classical music hosted at one of the world's most beautiful rococo palaces, situated in the heart of Trier and surrounded by numerous UNESCO sites.

Departing from your Crystal river ship, you'll board a motor coach for a relaxed transfer to the 16th century Electoral Palais for an evening of classical music. Trier is renowned for it's UNESCO sites dating back to Roman times, and the Electoral Palais is built into one such site — the Imperial Throne Room. The Palais is considered one of the most beautiful rococo palaces in the world, the highlight of which is the magnificent staircase. Amidst stunning views and a welcoming ambience, this Crystal Signature Event is elevated by the sounds of La Finesse String Quartet, four virtuosos renowned for their elegantly modern interpretations of renowned classical masterpieces. Indeed, there was a time in history when classical music was "pop music" for privileged class, and today, this remarkable string quartet infuses modern musical elements into the works of famed composers to bring legendary music to a wider audience.

FEATURED ON: ENCHANTING MOSELLE

VIENNA I AUSTRIA

ART & MUSIC AT THE BELVEDERE PALACE

Thrill to classical performance of Vienna's renowned Schönbrunn Palace Orchestra, with dancers from the Vienna Volks-Opera, one of Europe's most stunning Baroque landmarks — the opulent Belvedere Palace.

Built in the early 1800s as the summer residence of Prince Eugene of Savoy, this iconic building boasts an incomparable setting overlooking Vienna with exquisite interiors and one of the most impressive gardens in Europe. Guests will enjoy private access to rooms showcasing the works of Klimt, Kokoschka, Sheile and more.

FEATURED ON: GRAND EUROPE | WONDERS OF THE DANUBE | GRAND DANUBE CELEBRATION

Signature Event locations vary by departure date.

EXTEND YOUR JOURNEY

ENHANCE YOUR VACATION WITH AN OPTIONAL PRE- OR POST-CRUISE HOTEL OR LAND EXPERIENCE.

PRF- AND POST-HOTEL STAYS

IN THE HEART OF FASCINATING CITIES

Wrap your Crystal vacation in extended luxury ashore at renowned hotels that capture the cultural spirit of each destination. Located in the heart of some of the world's most storied cities, these properties are revered for their historical and architectural significance, as well as their standards of excellence.

AMSTERDAM, NETHERLANDS

INTERCONTINENTAL AMSTEL AMSTERDAM

With a commanding presence on the Amstel River, this superior five-star hotel is revered as "The Grand Dutch Residence," embracing the charm and heritage of the city. Both the Royal Carré theatre and Hermitage Amsterdam museum are within walking distance, while the Rijksmuseum, Van Gogh Museum, Concertgebouw, Anne Frank House and more are a quick taxi or saloon boat ride away.

BASEL, SWITZERLAND

GRAND HOTEL LES TROIS ROIS

The likes of Empress Michiko of Japan, James Joyce and Pablo Picasso have stayed at the Grand Hotel Les Trois Rois, or The Three Kings, no doubt treated like royalty as they luxuriated in the comforts of one of the oldest city hotels in Europe. This stunningly situated hotel is member of the Leading Hotels of the World, Swiss Historic Hotels and Swiss Deluxe Hotels — the most exclusive 5-star hotels in Switzerland.

BUDAPEST. HUNGARY

THE RITZ-CARLTON, BUDAPEST

Set within a 20th-century building in the center of Budapest, The Ritz-Carlton, Budapest is near the UNESCO World Heritage Buda Castle, showcases views of St. Stephens Basilica and Erzsébet Square, and is a few minutes' walk to the beautiful Danube, making it a gem in the crown of a glimmering city.

MUNICH, GERMANY

CHARLES HOTEL MUNICH

Situated in the heart of Munich is The Charles Hotel by Rocco Forte, an elegant five-star property overlooking the Old Botanical Garden, now a tranquil city park. Since opening in 2007, the hotel offers a convenient gateway to the city's top attractions, such as the historic Königsplatz square, the museum district, the neo-Baroque Palace of Justice and Karlsplatz Stachus, a public square offering access to shopping areas and the Old Town. The Charles Hotel features spacious, contemporary rooms and a state-of-the-art spa with the city's longest indoor pool. Dine at Sophia's restaurant and enjoy delectable modern European cuisine, friendly service and beautiful views of the gardens.

PRE-/POST-CRUISE CITY: REGENSBURG/PASSAU

VIENNA, AUSTRIA

HOTEL SACHER WIEN

Located in the heart of the city across from the Vienna State Opera and the elegant promenade Kärntnerstraße, just minutes from some of Vienna's most treasured sites, Hotel Sacher Wien features

five-star luxury with a personal touch. The regal hotel has been family-owned since 1832, offering guests authentic Austrian hospitality and a taste of the historic prestige that fills the city.

HILTON VIENNA DANUBE WATERFRONT HOTEL

This Hilton hotel in Vienna overlooks the River Danube and is close to where your ship docks.



PROGRAM INCLUSIONS

HOTEL STAYS: 1-, 2- or 3-night stays; breakfast daily; porterage; private transportation between hotel and airport; coach transfer between hotel and ship.

PRE- AND POST-LAND EXPERIENCES

EXTEND YOUR JOURNEY BEYOND

Delve further into the destinations that fill your bucket list with these in-depth, authentic journeys. Curated by Crystal's own destination experts, each of these extended land programs takes your Crystal vacation beyond the rivers and into some of the world's most treasured sites with exclusive access and adventures.

YOU'LL ALWAYS HAVE PARIS

PARK HYATT VENDOME | 3 NIGHTS

Embrace the joie de vivre of the City of Light as you explore the most iconic Parisian sites and stories. Learn the legends of Notre Dame and Saint Germain, and take your palate on an indulgent tour of the city's famed culinary arts with exclusive dining experiences. The epic history and extraordinary landmarks of Paris will come to life as the city captures your heart.

PRE-/POST-CRUISE CITY: AMSTERDAM

PRAGUE DISCOVERY

AUGUSTINE HOTEL | 3 NIGHTS

The beauty of Prague is as profound as its rich history, and the two blend beautifully throughout your immersive exploration of this "City of a Hundred Spires" along the lovely Vltava River. Delve into the legends of Prague's past, and its contemporary status as a European Capital of Culture, with bespoke experiences that showcase distinct Czech Republic customs. Enjoy elegant 14th-century, five-star luxury accommodations in the heart of the city . There are endless wonders to uncover during your Prague Discovery.

PRE-/POST-CRUISE CITY: BASEL/BUDAPEST/PASSAU

SLOVENIAN TREASURES

KEMPINSKI PALACE PORTOROZ | 3 NIGHTS

Situated on the Adriatic Sea, Slovenia is a jewel in the crown of worldwide medieval marvels. Explore the open-air museum that is Piran, taste the signature wines of the region, and venture into the cave that houses the ominous Predjama Castle. Slovenia's legendary tales both historic and handed down date back prior to the 13th century, presenting a captivating array of discoveries for inquisitive travelers. This fairy-tale journey will enrich your spirit, pique your curiosity and fuel your wanderlust.

PRE-/POST-CRUISE CITY: VIENNA

MEET ME IN ZURICH

SAVOY HOTEL BAUR EN VILLE | 2NIGHTS

Snowy mountain peaks, Old World splendor and a sophisticated vibe are yours to discover in picturesque Zurich, where lake and river meet, with the Alps as backdrop. You'll find this culturally dynamic city is a treasure to explore. Walk the cobbled lanes of Old Town to marvel at ancient Grossmünster church, with its grand twin towers. Discover fashion, art and local specialties on the city's famed shopping boulevard. Along the serene Limmat, lined by medieval guild houses, stroll and reflect on Zurich, where history and beauty meet you with a warm embrace.

PRE-/POST-CRUISE CITY: BASEL

Alternate hotel locations may be used on select dates based on availability



PROGRAM INCLUSIONS

LAND EXPERIENCES: 3-night programs; tours included; breakfast daily; porterage; private transportation between hotel and airport; coach transfer between hotel and ship; intra-European flight as required.



ENRICHING OPTIONS

FROM SPA INTERLUDES TO WINE INDULGENCES

Customize your Crystal River Experience with pursuits that appeal to your individual sense of well-being and discovery with these optional activities:

CRYSTAL LIFE SPA

The dedicated spa found aboard each ship features INSIDEOUT Beauty™ by DANIELE de WINTER of Monaco, a holistic philosophy and product line favored by celebrity clients and luxury lifestyle brands. Spa treatments and products combine in-depth knowledge of botanical ingredients with cutting-edge science to deliver health, beauty and anti-aging therapies. Comprehensive services range from warm-stone massage and tailor-made facials to detox and relaxation therapies.





VINTAGE ROOM

A contemporary, boutique space aboard each ship, the Vintage Room hosts private wine-themed dinners for up to 12 guests. Let our extraordinary chefs and sommeliers design an experience just for you, pairing varietals both rare and popular with a menu designed to enhance the flavor of the food and the nuances of the wine.

EXCURSION YACHT

Each ship has a 32' luxury yacht available allowing for more intimate and customized excursions along some of the smaller waterways branching off the larger rivers. Perfect for champagne tours, a romantic escape or festive experience with new-found friends.

For complete details on these programs and additional information, please visit CrystalRiverCruises.com

MORE WAYS TO SAVE

ONBOARD BOOKING SAVINGS

Book your next Crystal cruise while on board any voyage and enjoy the Best Available Fares in ALL categories which may also be combined with Crystal Society and Early Full Payment Savings. Take advantage of this incredible value opportunity when you book your next cruise while on board.

CRYSTAL SOCIETY SAVINGS

Exclusive, member-only savings are available on every Crystal cruise for those who have previously sailed with Crystal. These savings are combinable with all other savings programs.

EXPLORER COMBINATIONS

Enjoy an additional 5% savings when you sail on any cruises back to back.

CRYSTAL EXCLUSIVE JOURNEYS

For a truly grand experience, curate your own Crystal Exclusive Journey by combining back-to-back voyages by Ocean, River or Yacht. Visit crystalcruises.com to explore your options, and prepare to see the world in extraordinary fashion.

CRUISE PROTECTION PROGRAM

To help ensure your peace of mind, we recommend you consider our Cruise Protection Program, uniquely designed for the guests of Crystal. This program provides travel insurance coverage and emergency assistance services demanded by our travelers. The Program provides reimbursement for penalties that may be assessed due to cancellations for covered reasons, and provides medical expense reimbursement for accidents or illness that may occur overseas.

OPTIONAL PERSONAL SELECT AIR PROGRAM*

Numerous flight options with Crystal's exclusive lower airfares and complimentary transfers, plus, the assurance of Crystal's support in the event of unanticipated airline or cruise itinerary schedule changes or delays.* Only available in North America.

WEDDINGS on the RIVER

Say "I Do" on the river and begin your forever together on a Crystal River ship. With Europe's most breathtaking scenery as your backdrop, allow Crystal's acclaimed hospitality to welcome your guests for a ceremony cloaked in scenery and love. Crystal's Wedding Package includes an officiate (local religious authority based on denomination), flowers for bride and groom, wedding cake for two, commemorative certificate, recorded music, celebratory bottle of champagne and spa savings for couple only. Additional amenities and services are easily arranged.

For more information, please contact RiverButler@CrystalCruises.com.







CRYSTAL MOZART

DECK PLANS & SUITE CONFIGURATION



CRYSTAL SUITE | (CS) (1) 2-BEDROOM CONNECTING SUITES

DECK 2 | 883 SQ. FT. (82 SQ. M.)

- Occupancy: Accommodates up to six guests
- Two bedrooms with two en suite bathrooms
- Private entry vestibule
- Separate living/dining area/guest powder room
- Suite-wide triple French balcony

LIVING/DINING AREA

- Spacious living area with custom upholstered sofa (with pull-out bed) and two armchairs
- Carved marble fireplace with ambient fire effect
- > 40" flat-screen HD TV integrated into custom millwork
- Dining table for 4, crafted of marble with metal inlay; custom chandelier above
- Custom marble bar and refrigerator; full-height millwork storage
- Nespresso machine
- Leather-wrapped desk with metal base
- Marble powder room with freestanding vessel sink
- French balcony
- Refrigerator

ADDITIONAL AMENITIES

- Complimentary pressing service
- Complimentary laundry service
- On days of embarkation and disembarkation, private car transfer between the airport in the port city and the ship or between a hotel in the port city and the ship.
- Complimentary Epicurean Experience

MASTER BEDROOM

- King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights
- King-size bed faces French balcony
- » King-size pillows and fine Egyptian cotton linens
- Stone-clad nightstands with charging pad, 220V power and USB outlets
- > Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting; upholstered wall for additional hanging/display and full-length mirrors
- Flat-screen HD TV
- Armchair and upholstered bench
- Personal safe
- Blackout drapery and sheers
- French balcony

MASTER BATH

- Double vanity with generous storage; halo-lit mirror and integrated TV
- Separate seated marble vanity with backlit makeup mirror
- Glass-enclosed rain shower with lit recessed niche
- ETRO terry robes, slippers and bath amenities
- Separate tub
- Heated towel rails
- » Hair dryer
- 220V power
- Stone mosaic floors

2ND CONNECTING BEDROOM AND SITTING AREA

- » King-size bed (convertible to two twin beds): upholstered headboard with integrated reading lights; beds face forward or aft
- » King-size pillows and fine Egyptian cotton linens
- Stone-clad nightstands with 220V power and USB outlets
- Full-height wardrobe with removable lower rail, shelving and integrated lighting
- Sofa with pull-out bed and armchair
- Height-adjustable dining/coffee table
- Desk/bar area with refrigerator drawer and integrated power
- Custom shelving with bar amenities
- Nespresso coffee machine
- 40" flat-screen HD TV
- Personal safe
- Full-length mirror
- Blackout drapery and sheers
- French balcony

2ND BATHROOM

- Vanity with halo-lit mirror and integrated TV
- Solution Street Stre
- ETRO terry robes, slippers and bath amenities
- Ample storage
- Makeup mirror
- Heated towel rails
- Hair dryer
- 220V power
- Stone mosaic floors

BUTLER SERVICE

- Unpacking and packing upon request
- Shore excursion arrangements
- In-suite hors d'oeuvres and daily canapé service



CRYSTAL PENTHOUSE | CP 0 1 BEDROOM

DECK 2 | 664 SQ. FT. (61.6 SQ. M.)

Occupancy: Accommodates up to three guests

LIVING/DINING AREA

- Spacious living area with custom upholstered sofa (with pull-out bed) and two armchairs
- » Carved marble fireplace with ambient fire effect
- > 40" flat-screen HD TV integrated into custom millwork
- Dining table for 4, crafted of marble with metal inlay; custom chandelier above
- Custom marble bar and refrigerator; full-height millwork storage
- » Nespresso coffee machine
- > Leather-wrapped desk with metal base
- » Marble powder room with freestanding vessel sink
- French balcony

MASTER BEDROOM

- » King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights
- » King-size bed faces French balcony
- » King-size pillows and fine Egyptian cotton linens
- » Stone-clad nightstands with charging pad, 220V power and USB outlets
- » Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting; upholstered wall for additional hanging/display and full-length mirrors
- Flat-screen HD TV
- » Armchair and upholstered bench
- > In-suite safe
- Blackout drapery and sheers
- French balcony



MASTER BATH

- » Double vanity with generous storage; halo-lit mirror and integrated TV
- » Separate seated marble vanity with backlit makeup mirror
- Solution States Stat
- ETRO terry robes, slippers and bath amenities
- > Separate tub
- > Heated towel rails
- > Hair dryer
- > 220V power
- Stone mosaic floors



BUTLER SERVICE

- > Unpacking and packing upon request
- Shore excursion arrangements
- » In-suite hors d'oeuvres and canapés service

ADDITIONAL AMENITIES

- > Complimentary pressing service
- » Complimentary laundry service
- > On days of embarkation and disembarkation, private car transfer between the airport in the port city and the ship or between a hotel in the port city and the ship.
- » Complimentary Epicurean Experience





PENTHOUSE | PH |

DECK 2 | 330 SQ. FT. (30.6 SQ. M.)

» Occupancy: Accommodates up to three guests

BEDROOM

- » King-size bed (convertible to two twin beds)
- > King-size pillows and fine Egyptian cotton linens
- Sofa (with pull-out bed)
- Beds face forward or aft

BATHROOM

- Double vanity with backlit mirror, drawers and heated towel rail
- Solars-enclosed shower with both overhead and handheld showerhead
- » Separate full bathtub
- » ETRO terry robes and slippers
- > Hair dryer
- » 220V power
- » Bedside table with convenient iPad
- Walk-in closet with shelving, full-height hanging and removable lower rail
- » In-closet safe
- Writing desk/vanity area
- > 40" wall-mounted, flat-screen HD TV
- » Refrigerator
- » Nespresso coffee machine
- » Adjustable height/extendable coffee/dining table
- » Armchair
- French balcony



BUTLER SERVICE

- Unpacking and packing upon request
- Shore excursion arrangements
- » In-suite hors d'oeuvres and canapés service







DELUXE SUITE WITH FRENCH BALCONY | S1 0 S2 0

S1 | DECK 2 | 219 SQ. FT. (20.3 SQ. M.) **S2** | DECK 2 | 204 SQ. FT. (18.9 SQ. M.)

Occupancy: Accommodates up to two adults and one child (11 and under)

BEDROOM

- » King-size bed (convertible to two twin beds)
- » King-size pillows and fine Egyptian cotton linens
- » Full-length mirror
- » Beds face forward or aft

BATHROOM

- » Single vanity with back-lit mirror, integrated TV, drawers and heated towel rail
- » Glass-enclosed shower with both overhead and handheld showerhead
- ETRO terry robes and slippers
- > Hair dryer
- » 220V power

AMENITIES

- » Bedside table with convenient iPad
- » Closet with shelving and full-height hanging
- > In-suite safe
- Writing desk/vanity area
- > 40" wall-mounted, flat-screen HD TV
- » Refrigerator
- » Nespresso coffee machine
- » Adjustable height/extendable coffee/dining table
- Sofa (some with pull-out bed)
- » French Balcony

- Unpacking and packing upon request
- » Shore excursion arrangements
- » In-suite hors d'oeuvres and canapés service







DELUXE SUITE WITH FIXED WINDOW | W1 | W2 |

DECK 1 | 219 SQ. FT. (20.3 SQ. M.)

ACCOMMODATIONS AND DETAILS

Occupancy: Accommodates up to two adults and one child (11 and under)

BEDROOM

- » King-size bed (convertible to two twin beds)
- » King-size pillows and fine Egyptian cotton linens
- > Full-length mirror
- » Beds face forward or aft

BATHROOM

- » Single vanity with back-lit mirror, integrated TV, drawers and heated towel rail
- » Glass-enclosed shower with both overhead and handheld showerhead
- > ETRO terry robes, slippers and bath amenities
- > Hair dryer
- » 220V power

AMENITIES

- » Bedside table with convenient iPad
- » Closet with shelving and full-height hanging
- » In-suite safe
- Writing desk/vanity area
- > 40" wall-mounted, flat-screen HD TV
- » Refrigerator
- » Nespresso coffee machine
- » Adjustable height/extendable coffee/dining table
- Sofa (some with pull-out bed)
- > Large Windows

- Unpacking and packing upon request
- Shore excursion arrangements
- » In-suite hors d'oeuvres and canapés service

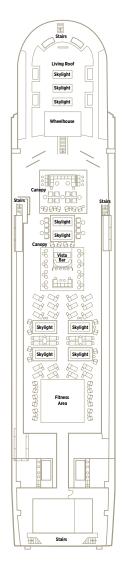






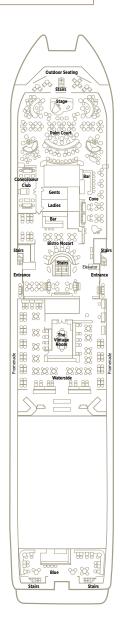






VISTA DECK 4

Canopied Seating Areas Living Roof Garden Outdoor Fitness Area Vista Bar Wheelhouse

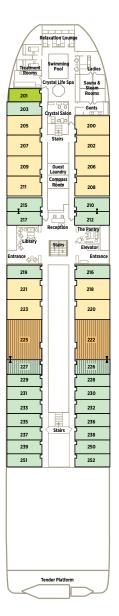


CRYSTAL DECK 3

Wrap-around Promenade Bistro Mozart Blue Bar & Grill Connoisseur Club Palm Court The Cove Piano Bar The Vintage Room Waterside Restaurant

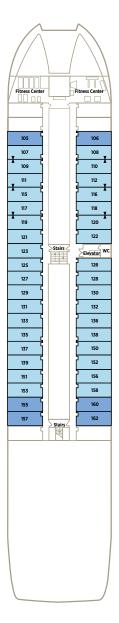
SUITE CATEGORIES

| (CS) CRYSTAL SUITE (2 BEDS) 883 SQ. FT. (82 SQ. M.) |
|---|
| (CP) CRYSTAL PENTHOUSE (1 BED) 664 SQ. FT. (61.6 SQ. M.) |
| (PH) PENTHOUSE 330 SQ. FT. (30.6 SQ. M.) |
| (S1) DELUXE SUITE W/ FRENCH BALCONY 219 SQ. FT. (20.3 SQ. M.) |
| (S2) DELUXE SUITE W/ FRENCH BALCONY 206 SQ. FT. (19 SQ. M.) |
| (W1) DELUXE SUITE W/ FIXED WINDOW 219 SQ. FT. (20.3 SQ. M.) |
| (W2) DELUXE SUITE W/ FIXED WINDOW 219 SQ. FT. (20.3 SQ. M.) |



SEAHORSE DECK 2

Compass Room Crystal Life Spa Crystal Salon Library Reception Sauna & Steam Rooms Swimming Pool Treatment Rooms The Pantry



HARMONY DECK 1

Fitness Center

SPECIFICATIONS

PER GUEST STAFF RATIO1.67

CONNECTING SUITES

Suite diagrams shown are for illustration purposes only and may vary from actual square footage. Please refer to suite specifications for square footage.





CRYSTAL BACH CRYSTAL DEBUSSY CRYSTAL MAHLER CRYSTAL RAVEL

DECK PLANS & SUITE CONFIGURATION



CRYSTAL SUITE | CS (1)

DECK 3 | 759 SQ. FT. (70.5 SQ. M.)

CRYSTAL SUITE, 2-BEDROOM CONNECTING ROOMS

- Occupancy: accommodates up to five guests
- > Two bedrooms with two en suite bathrooms
- Private entry vestibule
- » Separate living/dining/bedroom area
- » Suite-wide triple panoramic balcony-window

LIVING/DINING AREA

- Spacious living area with custom upholstered sofa (with pull-out bed) and two armchairs
- Carved marble fireplace with ambient fire effect
- Writing desk/vanity area
- Armchairs
- > 40" flat-screen HD TV integrated into custom millwork
- Dining table, crafted of marble with metal inlay; custom chandelier above
- > Custom bar and refrigerator; full-height millwork storage
- » Inspresso coffee machine
- > Leather-wrapped desk with metal base
- » Powder room with freestanding vessel sink
- Panoramic balcony-window
- > 110V/220V power

ADDITIONAL AMENITIES

- Complimentary pressing service
- Complimentary laundry service
- > On days of embarkation and disembarkation, private car transfer between the airport in the port city and the ship or between a hotel in the port city and the ship.
- » Complimentary Epicurean Experience

MASTER BEDROOM

- » King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights
- King-size bed faces panoramic balcony-window
- » King-size pillows and fine Egyptian cotton linens
- Nightstands with charging pad, 220V power and USB outlets, convenient iPad
- Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- > Flat-screen HD TV
- » Armchair
- Personal safe
- Blackout drapery and sheers
- Panoramic balcony-window

MASTER BATH

- Double vanity with generous storage: halo-lit mirror
- Solution Street Stre
- ETRO terry robes, slippers and bath amenities
- Hair drver
- > 110V/220V power

2ND CONNECTING BEDROOM AND SITTING AREA

- » King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights; beds face panoramic balcony-window
- King-size pillows and fine Egyptian cotton linens
- Nightstands with 220V power and USB outlets
- Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- Armchair
- » Height-adjustable dining/coffee table
- Desk/bar area with refrigerator drawer and integrated power
- Custom shelving with bar amenities
- » Inspresso coffee machine
- > 40" flat-screen HD TV
- Personal safe
- > Full-length mirror
- Blackout drapery and sheers
- Panoramic balcony-window

2ND BATHROOM

- Double vanity with halo-lit mirror
- ETRO terry robes, slippers and bath amenities
- Ample storage
- Makeup mirror
- > Hair dryer

AMENITIES

- Complimentary Laundry & Pressing Service
- Walk-in closets with shelving, full-height hanging and removable lower rail
- Separate seated marble vanity with backlit makeup mirror
- In-closet safe

- Unpacking and packing upon request
- Shore excursion arrangements
- In-suite hors d'oeuvres and daily canapé service



CRYSTAL PENTHOUSE | CP |

DECK 3 | 506 SQ. FT. (47 SQ. M.)

CRYSTAL PENTHOUSE, 1 BEDROOM

- Occupancy: Accommodates up to three guests (recommend max 2 adults)
- » Private entry vestibule
- Separate living/dining/bedroom area
- » Suite-wide double panoramic balcony-window

BEDROOM

- » King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights
- » King-size bed faces panoramic balcony-window
- » King-size pillows and fine Egyptian cotton linens
- Nightstands with charging pad, 220V power and USB outlets
- Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- » Flat-screen HD TV
- > Armchair
- Personal safe
- » Blackout drapery and sheers
- » Panoramic balcony-window

LIVING ROOM / DINING AREA

- Spacious living area with custom upholstered sofa (with pull-out bed) and two armchairs
- » Carved marble fireplace with ambient fire effect
- > 40" flat-screen HD TV integrated into custom millwork
- » Dining table, crafted of marble with metal inlay; custom chandelier above
- > Custom bar and refrigerator; full-height millwork storage
- Writing desk/vanity area
- » Armchairs
- » Inspresso coffee machine
- » Leather-wrapped desk with metal base
- Powder room with freestanding vessel sink
- Panoramic balcony-window
- » 110V/220V power



BATHROOM

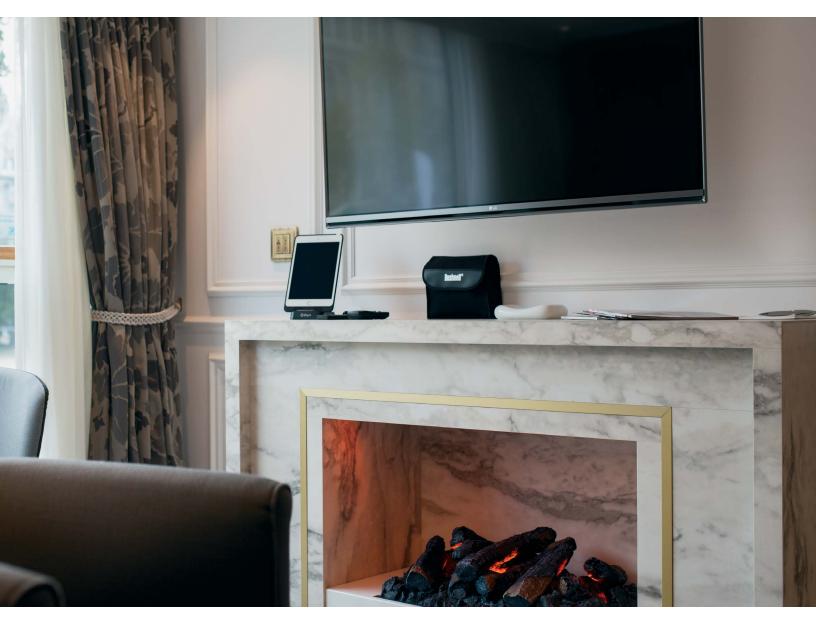
- Double vanity with backlit mirror, and drawers
- Solution Street Stre handheld showerhead
- » ETRO terry robes and slippers
- > Hair dryer
- » 110V/220V power



AMENITIES

- » Complimentary Laundry & Pressing Service
- Walk-in closet with shelving, full-height hanging
- » Separate seated marble vanity with backlit makeup mirror and removable lower rail
- > In-closet safe
- » On days of embarkation and disembarkation, private car transfer between the airport in the port city and the ship or between a hotel in the port city and the ship.
- > Complimentary Epicurean Experience

- Unpacking and packing upon request
- > Shore excursion arrangements
- » In-suite hors d'oeuvres and canapés service



DELUXE SUITE WITH PANORAMIC BALCONY-WINDOW | S1 0 S2 0

DECK 2 & 3 | 253 SQ. FT. (23.5 SQ. M.)

ACCOMMODATIONS AND DETAILS

» Occupancy: Accommodates up to two guests. Limited number of rollaway beds available for third occupant.

BEDROOM

- » King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights; beds face panoramic balcony-window
- » King-size pillows and fine Egyptian cotton linens
- Nightstands with 220V power and **USB** outlets
- > Armchair
- » Height-adjustable dining/coffee table
- Desk/bar area with refrigerator drawer and integrated power
- » Custom shelving with bar amenities
- » Inspresso coffee machine
- 40" flat-screen HD TV
- Personal safe
- » Full-length mirror
- Blackout drapery and sheers
- » Panoramic balcony-window

BATHROOM

- » Double vanity with halo-lit mirror
- » Glass-enclosed shower with both overhead and handheld showerhead
- > ETRO terry robes, slippers and bath amenities
- » Ample storage
- Makeup mirror
- > Hair dryer
- » 110V/220V power

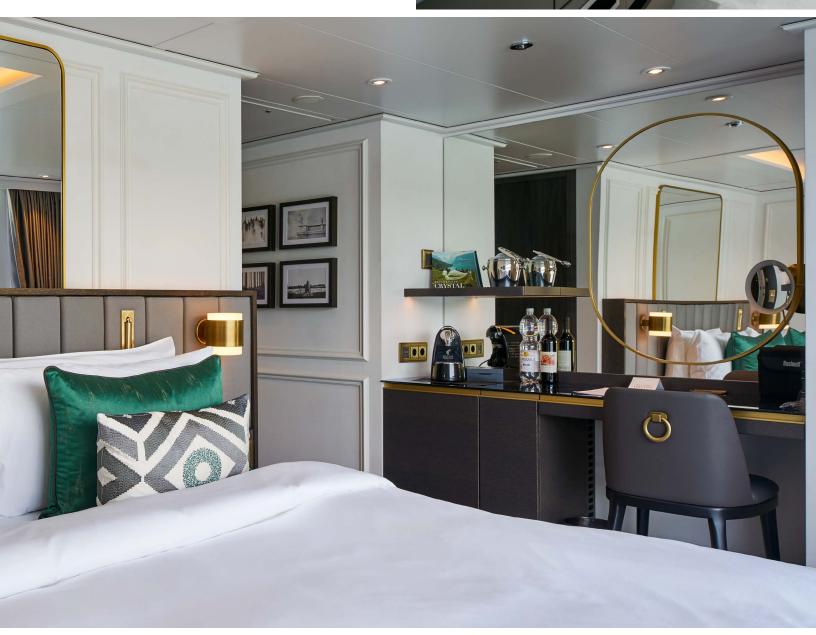


AMENITIES

- Convenient iPad
- » Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- > In-suite safe
- Writing desk/vanity area
- > 40" wall-mounted, flat-screen HD TV
- » Refrigerator
- Inspresso coffee machine
- Adjustable height/extendable coffee/dining table
- Rollaway bed available in some suites for third occupant



- > Unpacking and packing upon request
- Shore excursion arrangements
- » In-suite hors d'oeuvres and canapés service



DELUXE SUITE WITH PANORAMIC BALCONY-WINDOW | S3

DECK 2 | 237 SQ. FT. (22 SQ. M.)

ACCOMMODATIONS AND DETAILS

» Occupancy: accommodates up to two guests. Limited number of rollaway beds available for third occupant.

BEDROOM

- » King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights; beds face panoramic balcony-window
- » King-size pillows and fine Egyptian cotton linens
- » Nightstands with 220V power and USB outlets
- » Armchair
- » Height-adjustable dining/coffee table
- Desk/bar area with refrigerator drawer and integrated power
- » Custom shelving with bar amenities
- Inspresso coffee machine
- > 40" flat-screen HD TV
- » Personal safe
- » Full-length mirror
- Blackout drapery and sheers
- Panoramic balcony-window

BATHROOM

- Single vanity with halo-lit mirror
- Glass-enclosed shower with both overhead and handheld showerhead
- ETRO terry robes, slippers and bath amenities
- » Ample storage
- Makeup mirror
- > Hair dryer
- » 110V/220V power

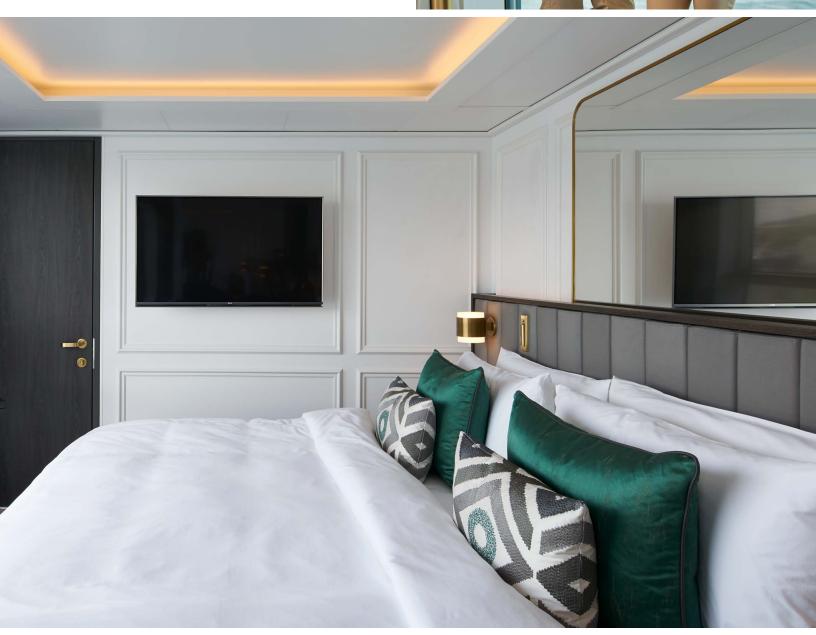


AMENITIES

- Convenient iPad
- Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- > In-suite safe
- Writing desk/vanity area
- > 40" wall-mounted, flat-screen HD TV
- » Refrigerator
- Inspresso coffee machine
- Adjustable height/extendable coffee/dining table



- Unpacking and packing upon request
- > Shore excursion arrangements
- » In-suite hors d'oeuvres and canapés service



PETITE SUITE WITH PANORAMIC BALCONY-WINDOW | S4 S5 S

DECK 2 & 3 | 188 SQ. FT. (17.5 SQ. M.)

ACCOMMODATIONS AND DETAILS

Occupancy: Accommodates up to 2 guests

BEDROOM

- » King size bed (convertible to two twin beds)
- » King size pillows and fine Egyptian cotton linens
- » Full-length mirror
- » Panoramic balcony-window
- » 110V/220V power

BATHROOM

- > Vanity with halo-lit mirror, integrated TV, and drawers
- Glass-enclosed shower with both overhead and handheld showerhead
- ETRO terry robes and slippers
- > Hair dryer
- » 110V/220V power

AMENITIES

- » Bedside table with convenient iPad
- » Closet with shelving, full-height hanging and removable lower rail
- » In-closet safe
- Writing desk/vanity area
- > 40" wall-mounted, flat-screen HD TV
- > Refrigerator
- » Inspresso coffee machine
- Adjustable height/extendable coffee/dining table

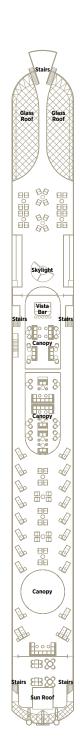


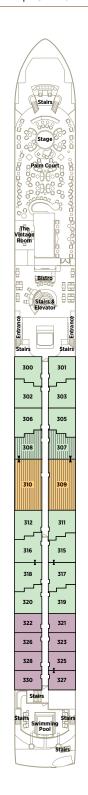
- > Unpacking and packing upon request
- Shore excursion arrangements
- » In-suite hors d'oeuvres and canapés service















SUITE CATEGORIES

| (CS) CRYSTAL SUITE 759 SQ. FT. (70.5 SQ. M.) |
|--|
| (CP) CRYSTAL PENTHOUSE 506 SQ. FT. (47 SQ. M.) |
| (S1) DELUXE SUITE W/ PANORAMIC BALCONY-WINDOW 253 SQ. FT. (23.5 SQ. M.). |
| (S2) DELUXE SUITE W/ PANORAMIC BALCONY-WINDOW 253 SQ. FT. (23.5 SQ. M.). |
| (S3) DELUXE SUITE W/ PANORAMIC BALCONY-WINDOW 237 SQ. FT. (22 SQ. M.) |
| (\$4) PETITE SUITE W/ PANORAMIC BALCONY-WINDOW 188 SQ. FT. (17.5 SQ. M.) |
| (S5) PETITE SUITE W/ PANORAMIC BALCONY-WINDOW 188 SQ. FT. (17.5 SQ. M.). |

SPECIFICATIONS

| GUEST CAPACITY10 |)6 |
|-------------------------|-----|
| PER GUEST STAFF RATIO1. | 55 |
| LENGTH | 1.) |
| WIDTH | 1.) |
| TOTAL CREW | 38 |

► CONNECTING SUITES

Suite diagrams shown are for illustration purposes only and may vary from actual square footage. Please refer to suite specifications for square footage.

VISTA DECK 4

Canopied Seating Areas Vista Bar

CRYSTAL DECK 3

Bistro Palm Court Swimming Pool The Vintage Room

SEAHORSE DECK 2

Reception The Pantry Waterside

HARMONY DECK 1

Fitness Center **Guest Laundry** Treatment Room



BEFORE YOU SAIL

EVERYTHING YOU NEED TO KNOW IN ADVANCE
OF YOUR TRAVELS, SHARED HERE FOR EASE
OF REFERENCE AND PROPER PLANNING. PLEASE
CONSULT YOUR TRAVEL PROFESSIONAL OR
CRYSTALRIVERCRUISES.COM/GUIDEBOOK

ACCESSIBILITY

Crystal River Cruises is dedicated to providing a comfortable experience for all our guests. We make every effort to accommodate the needs of persons with disabilities. Crystal River Cruises does not discriminate against any person on the basis of disability.

There are no facilities for disabled guests; this includes: no handicapped/wheelchair accessible rooms, no elevator access to all decks, nor any access or assistance provided to disabled guests on embarkation or debarkation. On all ships, except *Crystal Mozart*, wheelchairs and scooters can not be accommodated in the elevators. However, due to the construction of *Crystal Mozart*, wheelchairs and scooters can not travel on Harmony Deck 1.

Going Ashore

For many reasons, embarkation and disembarkation present difficulties for guests with reduced mobility. Gangways are quite narrow, with uneven surfaces, and are often at steep angles. To gain landside access there is frequently a need to cross other river ships, which requires ascending and descending stairs as well as walking over uneven surfaces and gangways at steep angles.

Guests with disabilities/limited mobility should also note that not all ports are wheelchair/scooter accessible. Port access varies greatly around the world, and in most instances, the river ports are not wheelchair accessible. Guests should be aware that some shore excursions include rough terrain, extensive walking over cobblestone streets, uneven pavement, and steps and locations that may not be easily accessible or accessible at all by wheelchair or scooter. For the reasons listed above river cruising is not recommended to guests who require a wheelchair or scooter for mobility.

Crystal River Cruises reserves the right, without liability, to refuse to board or transport guests whose medical condition, limited mobility or disability is not compatible with security rules and requirements specific to the navigation area, or who, in Crystal River Cruises' opinion, are unfit for travel on the river ship.

In the unlikely event of an emergency, all guests must be fully mobile and able to exit the river ship safely. If guests are unable to meet the minimum safety requirements, even when provided with appropriate auxiliary aids and/or services, Crystal River Cruises may find it necessary to ask these guests to make alternative travel arrangements.

AIR TRANSPORTATION

If you have not booked your flights with Crystal, please notify Crystal of your air details either by phone or on PCPC (Priority Check-in & Planning Center) to ensure you are on our river ship manifests.

When making your own air arrangements, we recommend allowing a minimum of five hours between your flight arrival time and the river ship's sailing time. Specific port and pier information and embarkation times are stated on your cruise ticket. Port authorities sometimes change the location of the pier or berth number, so be sure that you actually see your river ship when you arrive at the port/pier.

You must be on board the river ship at least two hours prior to sailing. If the river ship is scheduled to remain in port overnight or has a scheduled departure time after 9:00 pm, please plan to be at the pier no later than 7:00 pm for security clearance and check-in.

When planning your return flights, please take into consideration the date and time the river ship docks at the final port. Disembarkation starts at 6:00am as we offer transfers to the airport. Also, guests must vacate their suite and disembark the vessel by 10am. For guests with later flight times please ask about our hospitality services. Times may vary if the river ship is in port the night prior to disembarkation. Before booking your departing flights, please also take into account the time needed at the airport for airline check-in and security procedures. Some cities require a longer transfer time due to stringent customs procedures or travel time to the airport. If you are making independent reservations to fly home directly after the cruise, your travel agent should contact Crystal's Reservations for flight departure guidelines, which vary by each itinerary's port.

Guests should contact the airlines directly to add frequent flyer numbers for mileage accrual, secure seat assignments, arrange for special service requirements, and provide a personal phone contact for last-minute flight updates. Details regarding checked and carry-on luggage allowances (restrictions, size, weight and quantity) and applicable fees, miscellaneous service airline fees or other flight-related inquiries should be discussed directly with the airlines or through your travel agent.

Flight schedules sometimes change. We strongly suggest that you reconfirm all flight numbers, flight times, check-in times, departure terminals and locations, and seat assignments for both outbound and return flights 96 hours prior to departure.

BOARDING THE RIVER SHIP

At most embarkation ports, the river ship is usually available for guests boarding after 12:00 noon. Suites are available for guest occupancy by 3:00 pm.

The exact embarkation and sailing times are specified on your cruise ticket. In order to embark, all guests must carry a passport that is valid for six months after the end of the cruise, and with at least four blank pages available for visas (as applicable) per advertised voyage number. On embarkation day, you must be on the river ship at least two hours prior to scheduled sailing. If the river ship is scheduled to remain in port overnight or has a scheduled departure time after 9:00pm, please plan to be at the pier no later than 7:00pm for security clearance and check-in.

On succeeding cruise days (cruise day two through the last cruise day or night prior to disembarkation), all guests must be on board the river ship no later than 30 minutes prior to scheduled port departure.

BUTLER SERVICE

Butler service is available in all room categories. Services offered include packing and unpacking, shoeshine, evening canapes, spa appointments and more.

BEAUTY SALON (CRYSTAL MOZART ONLY)

The Salon in the Crystal Life Spa offers a range of beauty services for ladies and gentlemen performed by trained professionals. Featured services include haircuts, hairstyling, colorings, manicures and pedicures. Appointments may be requested through the pre-cruise butler service or whilst onboard.

Our apologies, salon services are not offered on *Crystal Bach, Crystal Debussy, Crystal Mahler* or *Crystal Ravel.* Appointments with local salons can be made through the reception desk.

CHILDREN ONBOARD

Crystal River Cruises welcomes children under the age of 18 when traveling in a suite with an adult over the age of 21. Please note, the ships do not have dedicated kids' facilities, programs, child counselors or babysitters, although we will assist in securing babysitting services whenever possible. We are unable to accommodate children under 6 months of age, and may restrict the number of those under the age of 3 on any given voyage. Note, too, that children must be 13 years of age to participate in the e-bike tours.

CLOTHING SUGGESTIONS | DRESS CODES

DAYTIME DRESS

Comfortable and casual is perfect on board or ashore for sightseeing. Be sure to bring comfortable, walking/sports shoes appropriate for your activity. Check with your travel professional for special items you might want to pack for your destination and the time of year you are traveling. Dining room attire is casual during the day; however, swimsuits, cover-ups/robes and baseball hats are not appropriate.

EVENING DRESS

Our evening dress code is Crystal Casual, a dressed-up version of casual looks. Please refer to the detailed dress code below, and note that denim jeans are not appropriate for evening dinner attire.

CRYSTAL CASUAL

Women's Crystal Casual includes:

Blouse | Sweater | Dress slacks | Skirt | Dress

Winter Suggestion: Warm wraps or evening coats, as well as gloves and scarves for fall and winter months

Men's Crystal Casual includes:

Open-collar shirt | Collared polo shirt | Button-down shirt | Dress shirt (no tie required) | Dress pants/Smart trousers | Sport coat (optional)

Winter Suggestion: Overcoat, scarves, gloves and hats for fall and winter months

Should you Decide to dine on your own at a more formal restaurant on land, then a jacket and tie may be preferred or required for gentlemen. Be sure to pack appropriately for all of your planned experiences. There are bathrobes and slippers in each suite for your use during the cruise. Other amenities include a hair dryer, ETRO soap, body lotion, shampoo and conditioner.



DINING CHOICES

The restaurants on board Crystal River Cruises serve modern and classic specialties imagined by Crystal's highly awarded chefs, all prepared fresh and created only from the finest and freshest local ingredients available. Enjoy breakfast, lunch and dinner in the restaurant of your choice. All offer flexible open-seating dining, meaning you dine where and when you want.

WATERSIDE

Dining in the Waterside Restaurant is a culinary delight never before seen on Europe's rivers. Breakfast includes made-to-order omelets, waffles and pancakes, in addition to a large selection of other breakfast favorites. Lunch is served market-style with delicious made-to-order pastas and salads, soup, a wide variety of freshly carved meats, fresh catches of the day, vegetables and a host of other side dishes and a tempting array of sumptuous desserts. Dinner is an award-winning selection of a-la-carte offerings featuring our Michelin-inspired modern-tasting menu and a classic menu featuring regionally-inspired cuisine.

BISTRO

Crystal River Cruises' version of our popular Bistro Vienna-style coffee bar and café serves light snacks throughout the day. In the morning enjoy fresh pastries, fruits and cereals or for our late risers breakfast enjoy a freshly-prepared egg dish. In the afternoon a selection of international cheeses, charcuterie, or a variety of warm dishes. During dinner time the Bistro transforms into an international-style tapas restaurant. Throughout the day Bistro serves espressos, caffe latte, cappuccino, specialty teas and wines by the glass in addition to a sumptuous collection of desserts and delicious ice cream from the Ice Cream Bar.

BLUE BAR & GRILL (ON Crystal Mozart ONLY)

The Blue Bar & Grill is a casual, indoor lunch venue that features burgers, wraps, soups, salads and regional specialties like Reuben sandwiches and flatbread pizzas.

THE VINTAGE ROOM

An innovative concept in wining and dining, The Vintage Room promotes wine education and the vast range of fine wines available on board. Guests may partake in a variety of private wine-themed lunches or dinners featuring an acclaimed collection of fine vintage wines and champagnes. Reservations may be made through our Priority Check-in & Planning Center (PCPC) or onboard through Reception.

ROOM SERVICE

In-suite dining is available 24 hours a day from the Room Service menu in your suite directory. Room Service may also be ordered from the Waterside menu during regular dining hours.

ELECTRICAL APPLIANCES

Crystal River ships feature 220V (European current) outlets throughout the suite. So that you may easily recharge your personal electronic devices, USB ports are available at the desks and nightstands. Each suite is equipped with two hair dryers. Please note electrical appliances featuring any sort of heating element (irons, curling irons, etc.) are strictly forbidden.

ENTERTAINMENT

Crystal River ships feature engaging piano bar and cabaret-like performances under the guidance of our Onboard Entertainer. In addition when the ship is in port late or overnight, top-rated local entertainers are invited to perform onboard. As part of our enrichment series of lecturers, local historians and noted professors are invited to come aboard and share insights in both cultural and contemporary topics. Please note: casino gambling is not offered on river ships in Europe.

FITNESS FACILITIES

Each ship features a fitness center featuring state-of-the-art cardio fitness equipment, free weights and exercise mats. Moreover, there is a full-time Fitness Director who will lead daily yoga and stretching classes, in addition to leading active biking and hiking excursions.

GRATUITIES

Gratuities for all shipboard staff, tour guides and bus drivers are part of our all-inclusive Crystal River Cruise experience, and are not expected. If you would like to provide a gratuity for service beyond your expectations, please do so at your own discretion.

ITINERARIES

Crystal has prepared extensively for when unexpected circumstances, such as disruptive weather patterns or lock delays & closures, occur. Whilst Crystal makes every effort to minimize disruptions, the nature of river cruising dictates an expectation of deviations in the published itinerary.

MEDICAL FACILITIES

There are no medical facilities or doctors on board Crystal River Cruises ships. Medical services can be provided through local shoreside facilities when required.

Guests who have existing medical conditions, guests who cannot completely care for themselves, or guests who may constitute a risk or danger to anyone else on board must be reported in writing to Crystal's pre-cruise Shoreside Butler Services via email to RiverButler@Crystalcruises.com. prior to departure.

Crystal River Cruises reserves the right, without liability, to refuse to board and transport such guests who are in need of constant care by the ship's staff.

MEET & ASSIST

On the days of embarkation and disembarkation, Crystal River Cruises is pleased to provide complimentary transfers between the ship and select airports. Service is offered to/from the following airports: AMS (Amsterdam Airport Schiphol), BSL (EuroAirport Basel Mulhouse Freiburg), BUD (Budapest Ferenc Liszt International), FRA (Frankfurt Airport), MUC (Munich International for Passau/Regensburg) and VIE (Vienna International). Guests traveling to/from airports, train stations or local hotels may reserve private car transfers for an additional charge.

Please advise Crystal of your air details eat least two weeks prior to departure so that we may arrange your transfer. All guests arriving by air (either international or domestic), must claim their luggage, clear customs and then will be met by our Crystal River Cruises representative in the arrivals hall, (not in the baggage claim area).

PASSPORT & VISAS

Guests must take full responsibility for securing the required travel documents, including proper passports and visas, prior to departure.

Failure to comply may result in refusal of passage by Customs and Immigration authorities.

VISA REQUIREMENTS (U.S. CITIZENS):

Currently, U.S. passport holders do not require visas for river ship sailings in Europe. It is always recommended that guests check with their travel professional for the most updated visa requirements.

VISA REQUIREMENTS (NON-U.S. CITIZENS):

As visa regulations vary for each nationality, we request that all guests who are non U.S. citizens, including U.S. resident aliens, contact their travel professional or a local visa service to determine their individual visa requirements for ALL PORTS. Visa information may also be obtained through the local embassy or consulate of the countries you will be visiting. It is the guests' responsibility to obtain all necessary visas. Failure to comply may result in refusal of passage by Customs and Immigration authorities.

PLEASE NOTE: We recommend guests contact their travel agent to ensure they have secured all necessary visas and that all documentation is up-to-date. Crystal cannot be held responsible at the time of sailing for any visa information provided by us or travel agents, as visa rules and requirements change regularly.

POOL

Each Crystal River Cruises ship has an indoor pool, with a swim against the current feature, for relaxation and exercise.

PRIORITY CHECK-IN & PLANNING CENTER (PCPC)

Our Priority Check-in & Planning Center (PCPC) at crystalcruises.com will streamline your embarkation process and allow you to pre-reserve shipboard and shoreside activities. Full-fare guests who have made a deposit and have a booking number may pre-reserve their shore excursions online.

SHIPBOARD CREDITS

Guests with shipboard credits posted to their accounts may use them towards onboard spa & salon services, Vintage Room experiences, Connoisseur Collection wines & spirits, and optional shore excursions including excursion yacht journeys.

Please note: All U.S. dollar denominated shipboard credits will be converted to euro (the river ships official currency), three (3) days prior to embarkation and at the company's rate of exchange on that day.

SMOKING POLICY

Smoking on Crystal River Cruises ships is only allowed in the designated smoking area on Vista Deck or in the Connoisseur club on *Crystal Mozart*. Smoking is not permitted in suites, public rooms or any other area onboard the vessel.

SPA

All Crystal River ships feature a spa with dedicated spa professionals providing an array of relaxing massages and spa treatments. Reservations are only made onbaord.

SPECIAL DIETARY REQUESTS

Special dietary requests must be sent in writing to Crystal's Shoreside River Butlers Department by fax at 310-785-3975, or email RiverButler@CrystalCruises.com, at least 14 working days prior to departure. Vegetarian menus are available on all of our ships. Please note: we are unable to fulfill requests for kosher meals.

CRUISE PROTECTION PROGRAM

Help cover your travel investment and personal belongings while traveling. Consider enrolling in our Cruise Protection Program.

The Cruise Protection Program provides travel insurance coverage and non-insurance assistance services which can assist in the unfortunate event of certain unexpected emergencies such as ravel and baggage delays, illness or injury.

The Cruise Protection Program not only provides reimbursement for penalties that may be assessed due to cancellations for covered reasons, but also provides medical expense reimbursement for accidents overseas. whereas Medicare and other private insurance policies may not. And, if your Trip Cancellation claim is denied due to a pre-existing medical conditions, Crystal Cruises offers Cruise Protection Program participants a "Rollover Credit Feature" that allows you to transfer the cancellation penalty amount to a future cruise.

Rollover Credit Feature — Provided by Crystal Cruises: If your total trip cost and cancellation penalties exceed \$50,000 per insured and you have a covered Trip Cancellation, you will be reimbursed \$50,000 in cash, plus a future Crystal Cruises Rollover Credit equal to the amount by which the cancellation penalties imposed exceed the \$50,000 per insured cash reimbursement. If you do not have a covered Trip Cancellation due to a pre-existing medical condition, you will be reimbursed in the form of a future Crystal Cruises Rollover Credit equal to the amount of the cancellation penalties imposed. In both cases mentioned above, the Rollover Credit will be valid for cruises commencing within twelve (12) months from the date of cancellation. This rollover is non-transferable and not redeemable for cash.

HIGHLIGHTS OF THE PROGRAM BENEFITS & ASSISTANCE SERVICES Coverages are underwritten by United States Fire Insurance Company.

Trip Cancellation & Interruption Protection: Coverage up to \$50,000 per insured guest for non-refundable cancellation or interruption charges due to covered medical conditions of guests, their immediate family members or traveling companions. In addition, the plan covers certain non-medical reasons affecting the traveler.

Travel Delay: Reimburses up to \$2,500 per insured guest for additional accommodations and "catch-up" transportation expenses for covered delays of more than 12 hours.

Baggage/Personal Effects Protection: Reimburses up to \$3,000 per insured guest in the event of covered loss, theft or damage during the entire duration of your vacation. There is also a \$1,000 Baggage Delay benefit which reimburses for the purchase of covered personal items should your bags become delayed for more than 24 hours.

Medical Protection: Provides coverage up to \$20,000 for an accident or up to \$20,000 for sickness medical expenses incurred as a result of a covered illness or injury that first occurs during your cruise.

Emergency Evacuation/Return of Remains: In the event of a medical emergency, medical coverage is provided for emergency medical transportation to the nearest medical facility qualified to treat your condition. In addition, the plan provides coverage for transportation of mortal remains in the event of death. Coverage is provided up to \$50,000 per insured guest for Emergency Evacuation/Return of Remains.

24-hour Worldwide Emergency Assistance Services - Provided by On Call International: Provides 24/7 worldwide emergency assistance, including facilitation of cash transfers; pre-cruise health, safety and weather information; travel changes; lost luggage assistance; lost documents assistance; medical consulting and monitoring; legal, dental and medical referrals to overseas doctors or hospitals.

How to Enroll: For your convenience, if you (or your travel professional) has indicated you wish to enroll, the cost of the program, which is based upon

your total vacation price, will be included upon your cruise invoice. Payment for this program may not be accepted later than either of the following: final trip payment or commencement of the penalty period. The plan cost will be shown on your deposit receipt. Please ask your travel professional to confirm that your booking is correctly noted by

our Reservations Department. Should you decide to purchase the Cruise Protection Program, simply pay the plan cost with your final payment. Trip Cancellation coverage takes effect upon receipt of the Crystal Cruise Protection Program payment. All other benefits take effect upon departure.

Please contact the program administrator, Aon Affinity at 1-800-521-4591 to review any questions you may have regarding the plan.

This plan provides cancellation coverage for your trip and other insurance coverages that apply only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. If you have any questions about your current coverage, call your insurer, insurance professional or broker. For more details on our Cruise Protection Plan (CPP) program, visit crystalcruises.

Important: This is only a brief description of the program. For a summary of the terms, conditions and exclusions, please refer to the Cruise Protection Program which you will receive with your travel documents. The policy provides limited benefits. It does NOT provide basic hospital, basic medical, or major medical insurance.

Travel Insurance is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC # 10952 (all states except as otherwise noted) under Policy/Certificate Form series TAHC5000. In CA, HI, NE, NH, PA, TN and TX Policy/Certificate Form series TAHC5100 and TAHC5200. In IL, IN, KS, LA, OH, OR, VT, WA and WY Policy Form #'s TAHC5100IPS and TAHC5200IPS. Certain coverages are under series TAHC6000 and TAHC7000. This program was designed and is administered by Aon Affinity. Aon Affinity is the brand name for the brokerage and program administration operations of Affinity Insurance Services, Inc. (TX 13695); (AR 244489); in CA & MN, AIS Affinity Insurance Agency, Inc. (CA 0795465); in OK, AIS Affinity Insurance Services, Inc.; in CA, Aon Affinity Insurance Services, Inc. (CA 0G94493), Aon Direct Insurance Administrators and Berkely Insurance Agency and in NY, AIS Affinity Insurance Agency. Affinity Insurance Services is acting as a Managing General Agent as that term is defined in section 626.015(14) of the Florida Insurance Code. As an MGA we are acting

on behalf of our carrier partner.

All itineraries, fares, programs, promotions and policies are subject to change at the discretion of Crystal River Cruises. Crystal River Cruises reserves the right to correct errors or omissions and to change any and all fares, fees, promotions and programs at any time with or without notice. Refer to crystalcruises.com for the most updated Terms and Conditions.

If you have further questions not answered in this guide, please contact your travel agent, visit us online at crystalcruises.com, call 800-446-6620, Option 8, or write directly to:

Crystal Cruises **Onboard Guest Services Department** 11755 Wilshire Boulevard, Suite 900 Los Angeles, CA 90025

TERMS & CONDITIONS

CRYSTAL RIVER CRUISES 2019-2020 TICKET TERMS & CONDITIONS

IMPORTANT NOTICE TO GUESTS: THE FOLLOWING TERMS AND CONDITIONS ARE THE ENTIRE AGREEMENT BETWEEN CRYSTAL CRUISES AND YOU. PLEASE READ THEM CAREFULLY, AS WE ARE BOTH BOUND BY THEM. THESE TERMS AND CONDITIONS ARE SUBJECT TO CHANGE WITH OR WITHOUT NOTICE. THIS IS A CONTRACT WHICH AFFECTS YOUR LEGAL RIGHTS, PARTICULARLY SECTION 13 GOVERNING THE PROVISION OF MEDICAL SERVICES, SECTIONS 7, 11, 12, 17, 18, 20, AND 21 LIMITING CRYSTAL'S LIABILITY FOR YOUR DEATH, ILLNESS, INJURY, OR DAMAGE CLAIMS RELATING TO BAGGAGE OR PERSONAL PROPERTY, LIMITING YOUR RIGHT TO SUE, AND REQUIRING ARBITRATION FOR CERTAIN CLAIMS AND WAIVER OF JURY TRIAL.

1. Definitions: The term "Ticket" refers to the terms and conditions of this Ticket contract as SET FORTH HEREIN. The term "Guest" refers to a passenger on the ship and includes every person named on the face of the Ticket; the term "Ship" includes the ship named in the Ticket or any ship substituted for the ship named in the Ticket, and its tenders or any other means of conveyance controlled by Crystal Cruises; the term "Crystal River Yachts" is equivalent to "Crystal Cruises" or "Crystal" and includes the Ship, its owner, operator, manager, charterer and agents, any and all affiliated or related companies and the sales representatives and all employees, officers, crew, pilots, and agents of such individuals and companies.

Rates vary by departure and are per person based on double occupancy. Rates shown are representative examples and do not includes taxes, fees and port charges.

- 2. Cruise Fare: A) Cruise fare includes all normal shipboard services and facilities plus all nonalcoholic beverages, select wines and liquors, and gratuities for housekeeping, dining and bar staff. The cruise fare does not include cruise port, security, navigation, berthing, stevedoring, and baggage handling/storage charges, fuel surcharges, fees or charges imposed by governmental or quasi-governmental authorities, shore excursions, sightseeing or meals ashore, taxes, gratuities, visa fees, laundry or valet service, or any item or service whatsoever of a personal nature, such as any massage or salon services which may be provided onboard and for which separate charges may be imposed. Transfers between the airport and ship on the day of embarkation and disembarkation are included for full-fare Guests purchasing Crystal Cruises' Optional Air/Sea Program described below. Cruise fare does not include miscellaneous charges levied by the air carriers for services, including but not limited to luggage, meals, special seat assignments or any other airline-provided service, which are the Guest's responsibility. Details regarding such fees are available on the individual airlines' websites.
- B) All offers may not be combinable with other promotions, apply to first two Guests in stateroom or suite, are capacity-controlled, subject to availability and may be changed or withdrawn at any time. Crystal Cruises reserves the right to collect the rate in effect at the time of sailing, including, but not limited to, the fact that if the Guest is on a waitlist and is subsequently confirmed, such confirmation will be subject to Cruise fares and Optional Air/Sea Program costs in effect on the date that the cruise is confirmed. Fuel surcharges may be added at any time to defray fuel cost increases, even if the cruise fare has been paid in full.
- 3. Non-Transferability/Binding Effect: The Ticket is valid only for the Guest or Guests named on the ticket for the date and Ship indicated. It may not be sold or transferred. The Terms and Conditions of the Ticket are binding on, and confer benefits to, the Guest, the Guest's spouse, heirs, executors, administrators, personal representatives, dependents and next of kin. The Guest represents and warrants that he or she is duly authorized by and on behalf of all Guests (including children) named on the Ticket to agree to all of the terms and conditions of the Ticket and to bind all such Guests to such terms and conditions.
- **4. Embarkation:** The Guest is required to be on board the Ship at least 2 hours before departure time. At the time of embarkation, the Guest is responsible for having received all medical inoculations necessary for the voyage and having in his or her possession the Ticket, valid passport, visas and other documents necessary for the cruise, scheduled ports of call and disembarkation. If the Guest does not have proper documentation he or she will not be allowed to board the Ship.

The Guest is advised to consult his or her travel agent or the appropriate governmental authority concerning required documentation for travel. The Guest shall indemnify Crystal for all penalties, fines, charges, losses and expenses imposed upon or incurred by Crystal due to the Guest's failure to have proper documentation or otherwise comply with applicable laws or regulations of any kind. Any stamps on tickets, customs, excise or other taxes or fines on the Guest or Crystal resulting from the Guest's conduct, embarkation expenses, and all expenses of such a nature are to be paid by the Guest. If the Guest is denied boarding for failing to comply with the requirements of this paragraph, Crystal shall not be liable to refund the Guest's fare or for any other damages or expenses whatsoever.

5. Cancellations or Category Downgrades Prior to Embarkation; Guest's Travel Agent: Cancellation or category downgrade requests must be made by telephone or in writing to Crystal Cruises. The charts below set forth the time by which the request must be received by Crystal Cruises prior to the Optional Crystal Air/Sea Program or, for non-Air/Sea Guests, the Cruise, departure date ("Departure Date"), and the cancellation fee which will be charged. In the event of a cancellation, a full refund of total fare (including cruise, air, hotel and Extended Land Programs); and in the event of category downgrade, full refund of the cruise-only difference between the original category and the downgraded category, will be made to the Guest through the travel agent, except as noted herein below. Guest hereby agrees that losses sustained by Crystal in the event of Guest's cancellation would be very difficult or impossible to quantify, and that the fees set forth in the below cancellation or category downgrade charts represent a fair and reasonable assessment as liquidated damages. Since a cancellation or category downgrade likely

means a diminished opportunity to sell the same space on other cruises, the cancellation fees in the charts below apply regardless of a name change or stateroom resale. See information below for appropriate voyage and year policy.

A deposit of 20% per guest is required for all 2019 sailings and a 25% deposit is required for all 2020 sailings. Administration fees of \$500 apply to bookings for 2020 and beyond are non-refundable but may be used as future cruise credit if used within a 12-month period after the date of cancellation. Fees are subject to change at any time.

CANCELLATION OR CATEGORY DOWNGRADE FEES ALL 2019 VOYAGES

| 91 + days | Full Refund |
|-----------------------|-------------|
| 90-46 days to sailing | 20% |
| 45-31 days to sailing | 50% |
| 30 days to sailing | 100% |

CANCELLATION OR CATEGORY DOWNGRADE FEES ALL 2020 VOYAGES

| 120-91 days | 25% | |
|-----------------------|------|--|
| 90-61 days to sailing | 50% | |
| 60-31 days to sailing | 75% | |
| 30 days to sailing | 100% | |

All appropriate refunds will be made to the Guest through the travel agent, except for those payments made by credit card, in which case the amount of the refund will be credited directly to the cardholder's account. Any inquiries about a refund must be made by the Guest to the travel agent. Some agents may, at their discretion, withhold an agency cancellation fee. Crystal Cruises will not be responsible for the receipt by the Guest of refund monies, except for those refunds made to credit cardholder's account. A travel agent used by the Guest acts solely for the Guest and is deemed the agent of the Guest. Crystal Cruises is not responsible for the financial condition or any actions of any such travel agent. If the agent fails to remit to Crystal Cruises any money paid by the Guest to the travel agent, the Guest remains liable for the fare due to Crystal Cruises, regardless of when Crystal Cruises demands the payment. Any refund made by Crystal Cruises to an agent on behalf of the Guest is considered, for purposes of these Terms and Conditions, as being the same as payment to the Guest, whether or not the travel agent delivers the refund money to the Guest. Receipt of any documentation or information by the Guest's travel agent, including, but not limited to, these Terms and Conditions, is deemed to constitute receipt by the Guest.

- **6.** Baggage, Valuables and Other Possessions: Each Guest may bring aboard the Ship a reasonable amount of clothing and personal effects without charge, subject to airline restrictions. All baggage must be securely packed and distinctly labeled with the Guest's full name, the name of the Ship, the stateroom number of the Guest and the Departure Date of the Ship. All checked baggage must be locked.
- A) Guest must personally carry baggage containing breakable items and valuables, including, but not limited to, jewelry, watches, money, precious stones and metals, securities, checks, other financial instruments and/or tickets, at all times during transit, including, but not limited to, on and off the Ship. Guest should not give such baggage containing breakable items or valuables to anyone at any time, including, but not limited to, porters, Ship personnel or anyone else who is not known personally to the Guest, regardless of any assurances given to Guest that it is safe to do so, at any time, including, but not limited to, during transit to and from the airport, arrival at the Ship, boarding and checking into Guest's stateroom, or at any other time while traveling. Such baggage is the full and sole personal responsibility of the Guest at all times. Such baggage may not be included with checked baggage. Guests are personally responsible for their baggage throughout the travel process and should personally ensure that their valuables are carried to their staterooms and stored appropriately in the stateroom safe or in the Ship safe available at the front desk. Crystal Cruises is not responsible for loss of or damage to any such items.
- B) Weapons, ammunition, explosives, substances that are hazardous, disabling, or illegal, or any other article that in the opinion of the master shall be deemed dangerous, are strictly prohibited aboard the Ship. Such additional dangerous articles include, but are not limited to, firearms, stun guns, swords, ice picks or knives. A more comprehensive list of prohibited items is available through Crystal Cruises' Onboard Guest Services. Any such items shall be surrendered to the Captain at embarkation, and may be disposed of at the sole discretion of the Captain.
- 7. Liability Limitations for Loss of or Damage to Property: The total value of the luggage, valuables and other personal belongings of a Guest aboard the Ship who does not purchase Crystal Cruises' Cruise Protection Program, as set forth in paragraph 8 shall be deemed not to exceed the amount of U.S. \$250 per Guest, and Crystal Cruises' liability, if any, for loss of or damage to such belongings is limited to a maximum of U.S. \$250 per Guest, unless the Guest shall deliver to Crystal Cruises, in writing and prior to embarkation, a Declaration of the true value of the property and pay to Crystal Cruises prior to embarkation a sum equal to 5% of the excess of the agreed values set forth herein. In that event, the liability of Crystal Cruises, if any, shall be limited to the actual damage sustained up to, but not exceeding such specified value. If a Guest travels by air or other transportation, the terms and conditions of the airline or other transportation provider apply to the Guest's carriage on those conveyances, and Crystal Cruises shall not have any liability for loss or damage to luggage, valuables and other personal belongings arising out of, or related to, such air or other travel.
- A) Crystal Cruises provides an in-room personal safe for your convenience; however, Crystal Cruises shall not be liable, in any event, for any loss of or damage to money, jewelry, watches, precious stones and metals, securities, financial instruments, tickets, works of art, electronics, computers, digital or flash drive computer equipment, cellular telephones, cameras, video or audio tapes, CDs, binoculars, dental hardware, eyewear, hearing aids, medications, medical equipment, and/or other valuables stored in the in-room safe.
- B) All settlements for loss or damage will be made on the basis of actual cash value (replacement cost, less depreciation) to the extent of the \$250 limit of liability of Crystal Cruises. Claims for damaged items will be settled on the basis of cost of repair.

No amount shall be paid in settlement of any claim without written proof of the actual cash value, or repair cost, as applicable, arising from the loss or damage. Such proof must be sent to Crystal Cruises. Crystal Cruises' liability must also be proven before any settlement will be paid.

- C) Personal belongings lost while unattended in public lounges or other public areas, whether on board the Ship or elsewhere, are not reimbursable. Losses or damage due to ordinary wear and tear, perils of the sea, acts of God, or any other cause beyond Crystal's control are not reimbursable.
- **8. Cruise Protection Program:** Crystal Cruises' Cruise Protection Program is an optional travel insurance program available for purchase by Guests. The Cruise Protection Program is available for purchase from the time of booking up until final payment and becomes effective when Crystal Cruises receives payment of the required plan cost, in addition to any required cruise deposits or payments due.
- A) Cancellation: Cancellation fees will be assessed according to paragraph 5, "Cancellations Prior to Embarkation." Refunds, if any, will be made to Guests who have purchased the optional Cruise Protection Program and only in accordance with the terms and conditions of the Cruise Protection Program.
- B) Baggage Protection: Coverage for loss of or damage to baggage and other personal property of Guests who purchase the optional Cruise Protection Program is described in the Cruise Protection Program. Other than as stated in Section 7 in these Terms and Conditions, Crystal Cruises shall have no liability of any kind for any reason for loss of or damage to baggage or personal effects.
- 9. Itinerary/Right To Change/Detention: Crystal Cruises reserves the right at its sole option and discretion and that of the Captain of the Ship without liability for damages or refund of any kind, to deviate from the Ship's advertised or ordinary itinerary or route, to delay, advance or cancel any sailing, to omit or change ports of call, to arrange for substantially equivalent transportation by another vessel and/or by other means of transportation, to cause the Guest to disembark from the Ship temporarily or permanently, to tow or to be towed or assist other vessels or to perform any similar act which, in its sole judgment and discretion, is justified for any reason. Crystal Cruises may for any reason whatsoever cancel any sailing at any time before departure of the Ship. In such event, Crystal Cruises' only liability will be to refund to the Guest the amount it has received for the Ticket. If a voyage is cancelled due to mechanical failure of the Ship, the Guest will be entitled to a full refund of the cruise fare, or a partial refund for voyages that are terminated early due to those failures. If a voyage is terminated early due to mechanical failure of the Ship, the Guest is also entitled to transportation to the Ship's scheduled port of disembarkation or the Guest's home city, at the discretion and expense of Crystal Cruises, as well as lodging at the unscheduled port of disembarkation, if required, at the expense of Crystal Cruises.
- 10.Health/Pregnancy/Children/Disability/Wheelchair/Alcohol/Smoking/Security/Indemnification/Solicitation: A) The Guest represents and warrants that the Guest is physically, mentally and otherwise fit to travel; that Guest has received all medical inoculations necessary and that he or she will at all times comply with the Ship's rules and regulations and orders and directions of the Ship's officers and medical staff; that his or her conduct will not impair the safety of the Ship or inconvenience other Guests. Crystal Cruises is unable to accommodate women who will enter their 24th week of pregnancy before or during the cruise.
- B) Unwed, unrelated couples must be 18 or over to be booked in the same stateroom. Crystal Cruises is unable to accommodate children under 6 months of age and reserves the right to restrict the number of those under 3 years of age aboard the Ship. Any child under the age of 18 must be accompanied by an adult over the age of 21. In addition, if the adult accompanying this child is not a parent, a "Parental Consent Guardianship Form" must be signed and notarized by a parent or legal guardian and received by Crystal Cruises at least 30 days prior to sailing. Guests age 17 and under must be in a stateroom either with a parent or a guardian over 21 years of age. Guests must be 18 years of age to gamble on the ship. If the adult guest is the spouse of the minor, a valid marriage certificate must be presented.
- C) Guests with any disability, including those primarily confined to wheelchairs or scooters or who use service animals, are recommended to notify Crystal Cruises at the time of booking. Crystal Cruises recommends these Guests be accompanied by someone who is able to assist them both ashore and at sea. Guests acknowledge and understand that certain international, foreign or local safety requirements, standards, and/or applicable regulations involving design, construction or operation of the vessel, docks, gangways, anchorages or other facilities on or off the vessel may restrict access to facilities or activities for persons with mobility, communication or other impairments or special needs. Due to the nature of river cruising, vessel traffic, and Decisions of foreign port and harbor operators, disembarking at some ports may require the Ship to be tied alongside another vessel, which may in turn require Guests to ascend and descend stairs on the vessels and traverse gangways of varying widths and lengths between the vessels before reaching the gangway to shore. This type of disembarkation arrangement is outside the control of Crystal Cruises, is without advance notice to Crystal Cruises until shortly before arrival at the port, and may preclude Guests with mobility limitations from going ashore. Some ports of call are anchorage ports, and physical conditions may preclude these Guests from going ashore. This Decision must be made by the Captain of the Ship based on safety and is binding. Upon request, Crystal Cruises will provide Guests additional information about accessibility and limitations of scheduled ports of call on a specific itinerary. For all inquiries please call 866-446-6625. Guests requiring a wheelchair or scooter must bring their own. Motorized scooters must not exceed 22" in width. Crystal Cruises reserves the right to limit the number of scooters on board. Portable oxygen tanks and oxygen concentrators may be used on board, provided that Crystal Cruises' Onboard Guest Services is notified at least 30 days prior to sailing. Crystal Cruises understands a service animal to be any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. Animals that are not trained to do work or perform tasks are not considered to

- be service animals. Emotional support animals, which provide emotional support, well-being, comfort, or companionship to an individual with disabilities but are not trained to do work or perform tasks, are not considered to be service animals. Pets and other animals who are not service animals are not allowed on board the Ship. The Guest agrees to accept full responsibility for any service animal, including but not limited to food, care and appropriate paperwork for the animal, and to defend, indemnify and hold harmless Crystal against any injury, loss, damage or expense whatsoever related to the presence of any service animal aboard the Ship.
- D) The Guest hereby consents to a reasonable search being made of the Guest's person, baggage or other property, and to the removal and confiscation or destruction of any object which may, in the opinion of Crystal Cruises impair the safety of the Ship, crew, or other Guests or be illegal or inconvenience other Guests.
- E) Guest understands and agrees that Guests must be at least 18 years old to be served wine and beer, and at least 21 years old to be served spirits. Guest agrees not to attempt to provide or consume alcoholic beverages in violation of this policy, either for themselves or others. Guest agrees to consume alcoholic beverages only in moderation and Crystal Cruises reserves the right to refuse alcoholic beverages to any intoxicated or underage Guest. Crystal Cruises reserves the right to prohibit and retain all liquor brought aboard the Ship. Guest agrees to abide by this provision.
- F) Guests shall observe the nonsmoking areas on board the Ships. Smoking, including tobacco, cigars, pipes, e-cigarettes and vaporizers will be permitted in designated outdoor area(s). Indoor smoking is permitted only in the Connoisseur Club smoking lounge onboard Crystal Mozart. Smoking is prohibited in all other indoor areas of the Ship including all other public rooms, lounges, corridors and restaurants, as well as all staterooms, suites and verandahs. If smoke is detected in a stateroom or suite, a cleaning fee of \$250 per occurrence will be billed to Guest's account. Fines will be charged for violations in accordance with this policy. If there is ongoing violation of the non-smoking policy, more stringent consequences, including disembarkation without refund, may be ordered by the Captain.
- G) The Guest shall be liable to and shall reimburse Crystal for all damages or loss of or to the Ship and its furnishings and any equipment or property of Crystal or any other Guest caused directly or indirectly, in whole or in part, by any act or omission of the Guest or those for whom the Guest is responsible, whether willful or negligent, including but not limited to, theft or any other criminal act. The Guest shall further indemnify Crystal and each and all of their agents or servants against all liability whatsoever arising from any personal injury, death or damage or loss whatsoever caused directly or indirectly, in whole or in part, by any willful or negligent act or omission on the part of the Guest or those for whom the Guest is responsible.
- H) The Guest agrees that he or she shall not solicit for commercial purposes Guests or others on board the Ship, or advertise goods or services on board the Ship without the prior written permission of Crystal Cruises. Solicitation by vendors of goods and services, including, but not limited to, solicitation by travel agents, is strictly forbidden.
- 11. RIGHT TO REFUSE BOOKING AND PASSAGE, CANCEL RESERVATION; CONFINE GUEST TO STATEROOM OR DISEMBARK GUEST. A) Crystal Cruises reserves the right to refuse booking of passage on a Cruise to any person or to cancel Guest's existing Cruise reservation for any or no reason and regardless of a Guest's Crystal Society level or existing benefits. Any person(s) refused booking or passage in advance of the scheduled sailing by Crystal Cruises will be given a refund of their Cruise Fare unless such refusal is due to the action or inaction of Guest. Crystal Society milestones have no cash value and therefore will not be refunded.
- B) Crystal Cruises, without any liability, including liability for refund, payment, compensation or credit, except as provided herein, may disembark or refuse to embark Guest because of the action or inaction of Guest, confine Guest in a stateroom, quarantine Guest, restrain Guest, change Guest's accommodations or disembark Guest at any time if, in the sole opinion of Crystal Cruises, the Captain or any Ship dOctor, Guest or any minor or other person in Guest's care during the Cruise are unfit for any reason for the Cruise, or Guest's presence might be detrimental to Guest's health, comfort or safety or that of any other person, or in the judgment of the Captain is advisable for any reason. The Captain of the Ship has the right in his sole discretion to make Decisions in this regard for the safety and security of the Ship and the health, safety and security of those on board.
- C) Crystal Cruises reserves the right to request a letter from Guest's physician attesting to Guest's fitness to travel, but by requesting such letter does not waive its right to disembark or refuse to embark Guest as set forth herein. If Guest is required to remain on board the Ship or elsewhere, due to injury, illness, or disability, or due to action of any government or authority, or for any other reason not the fault of Crystal Cruises, Guest must pay or reimburse Crystal Cruises for all resulting costs and expenses including for food, transportation, accommodation, medical and/or repatriation services including but not limited to such costs incurred by or on account of services provided by port agent and other shoreside service providers, including luggage shipping costs for Guest and those accompanying
- D) If the Guest is refused passage or leaves the Ship prior to the end of the cruise for any of the reasons described in this section or for other reasons including, but not limited to, personal, medical, or business reasons, Crystal Cruises will not be liable or required to refund any portion of the Ticket price, or to be responsible for any payment, compensation or credit of any kind or for any of the Guest's costs.
- E) The provisions of Regulation 1177/2010 on Passenger Rights when Travelling by Sea and Inland Waterways will apply where the port of embarkation is in the European Union.
- 12. Independent Contractors/Shore Tours/Limit of Liability: A) Tours, including pre-cruise, post-cruise and other shore excursions, including hotels, restaurants and transportation, whether by vessel, air, rail, land or other means, not owned or operated by Crystal Cruises, are not under the operation or control of Crystal Cruises, and Crystal Cruises makes no responsibility for them, even if, as a convenience to Guests, Crystal Cruises provides an escort. Crystal

Cruises takes no responsibility for air or other transportation under any circumstances. Guests must assume responsibility for their actions while ashore and for their participation in shore activities.

B) The Guest shall have no right to any refund and Crystal Cruises shall have no obligation or liability of any kind to the Guest for acts or omissions in connection with or arising out of arrangements with independent contractors since they are not agents or employees of Crystal Cruises. Arrangements with independent contractors include, but are not limited to, the following: i) services or products available for the Guest's convenience on board the Ship and furnished by barbers, hairdressers, manicurists, masseurs, spa operators, photographers, entertainers, instructors, lecturers and others; ii) services, products or transportation provided elsewhere than on board the Ship which are furnished by others in connection with visas, passports, sightseeing tours, pre-cruise and post-cruise tours, excursions and shore trips, including, but not limited to, tender service, whether arranged or organized by tour operators, travel agents or Crystal Cruises.

C) The independent contractors shall be entitled to charge for any products sold, services rendered, or transportation provided to the Guest either directly or, as a convenience to Guests, through Crystal Cruises, for which services Crystal Cruises is entitled to impose a charge and earn a profit. Refunds will not be given for partially used services. No refund will be made for missed hotel nights or other program features due to airline delays or other factors beyond the control of Crystal Cruises. Hotel Programs and Extended Land Programs are subject to the same cancellation policy as described in "Cancellations Prior to Embarkation."

D) Guest and Crystal agree and intend that all rights, exemptions from liability, defenses and immunities of whatsoever nature referred to in these Terms and Conditions applicable to Crystal Cruises and the Ship, including, but not limited to, Sections 5, 6, 7, 9, 11, 12(F), 17, 18, 19, 20, and 21 shall in all respects inure also for the benefit of certain third parties including: the Ship's tenders, the officers, crew, pilots, agents or employees, and all concessionaires, independent contractors, physician and medical personnel, retail shop personnel, health and beauty staff, fitness staff, photographers, shore excursion providers, tour operators, shipbuilders and manufacturers of all component parts, launches, appurtenances, craft or facilities, regardless of whether provided at sea or on shore, and regardless of whether belonging to any such ship or owned or operated by its owners, operators, managers, agents, charterers, contractors or concessionaires.

E) Crystal Cruises will arrange air transportation upon a Guest's request as a separate service. If a Guest chooses this optional service, Guest authorizes Crystal Cruises to select the air carrier, routing and schedule and to substitute charter flights for scheduled air or vice versa. If due to any cause beyond its control, Crystal Cruises is unable to arrange for air travel or the air travel arranged is unavailable or otherwise fails to materialize, Crystal Cruises' liability will be limited to refunding the optional air add-on amount paid to Crystal less any applicable change or special deviation fees. Crystal assumes no liability for any acts or omissions of any airline, including, without limitation, those involving cancellation of flights, schedule changes, re-routings, damage to or delay or loss of baggage, flight delays, equipment failures, accidents, pilot or other staff shortages, overbooking or computer errors. In arranging transportation, Crystal acts solely for the convenience of the Guest and not as agent or principal for the air carrier. The liabilities and obligations of an airline to the Guest and the Guest's rights as an airline passenger are governed exclusively by the terms and conditions of the airlines' tickets and tariffs.

Crystal Cruises does not own or operate the air carrier, ground transportation or hotels, and is not liable in any way for loss, damage, injury, illness or death arising in conjunction with the services provided by these independent contractors.

13. Medical Treatment: A) Medical Services and Facilities: The Guest recognizes and agrees that Crystal is not in the business of providing medical services and/or operating medical facilities. To the extent that the Ship provides a surgeon or physician, or if the Ship requests emergency or other medical care or evacuation for the Guest on the Guest's behalf (hereinafter, "Medical Services"), it is understood and agreed that Crystal does so solely for the convenience of the Guest, that such Medical Services are provided by medical professionals who work directly for the Guest, and that Crystal does not undertake to supervise, nor does it supervise or direct the actions of the person(s) providing such Medical Services. The Guest therefore agrees that Crystal cannot guarantee the performance of such Medical Services, and that Crystal shall not be liable for losses or injuries arising therefrom. Persons or entities providing Medical Services shall be entitled to make a proper charge for any service performed for or on behalf of the Guest, and the cost of such service shall be the sole responsibility of the Guest. The Guest hereby agrees to reimburse and indemnify Crystal for any funds advanced on account of any such charges.

B) No dOctor or nurse is employed by Crystal Cruises on the Ship. Any medical attention required or desired by Guest during the trip must be sought at local facilities. Crystal Cruises makes no representation or warranty that any such service is or will be available at any particular time or place. Guest shall be responsible for all costs and expenses of medical services, treatment, medications and assistive devices. Crystal Cruises shall have no liability for any cost of, or incurred in connection with, medical services, or for quality or any aspect of treatment Guest receives. Guest consents to receiving treatment by medical professionals designated by Crystal Cruises, and agrees to bear the cost of such treatment, in any circumstance in which Guest is or appears unable to request or authorize medical treatment and, the Ship's officer believes medical attention is necessary (even if such belief is incorrect).

14. Payments by the Guest and Extra Expenses: Any and all payments by the Guest to Crystal Cruises shall be made in currency of the United States of America, or other currency acceptable to Crystal Cruises. All charges for services and products provided on board the Ship must be settled in cash, traveler's checks, and personal checks to limits acceptable to Crystal Cruises or credit card acceptable to Crystal Cruises before the Guest's final disembarkation from the Ship. Any other expenses incurred by the Guest or by Crystal Cruises on behalf of the Guest shall be payable by the Guest on demand.

15. No General Average: Guests shall neither pay nor receive any general average contribution with respect to any property.

16. Use and Display of Likeness: Crystal Cruises has the exclusive right to include photographic, video and other visual portrayals of Guest in any pictorial medium of any nature whatsoever for the purpose of trade, advertising, sales, publicity or otherwise, without compensation or liability to Guest, and all rights, title and interest therein (including all worldwide copyrights therein) shall be Crystal Cruises' sole property, free from any claims by Guest or any person deriving any rights or interest from Guest. Crystal Cruises publishes and distributes a Guest List during each cruise upon request. Guests who do not wish to be included in the Guest List must so advise Crystal Cruises no later than the time of embarkation on the Ship.

Guest expressly agrees not to use any photograph, video recording or other visual or audio portrayals of Guest and/or any other Guest in combination with crew or the Ship, or depicting the Ship, its design or equipment or any part thereof whatsoever for any commercial purpose or in any media broadcast or for any other non-private use, without the express written consent of Crystal Cruises. Crystal is permitted to take any and all reasonable measures to protect Crystal and enforce this provision.

17. TIME LIMITS AND NOTICE REQUIREMENTS FOR CLAIMS: A) FOR ILLNESS, INJURY OR DEATH: ANY INCIDENT OR ACCIDENT RESULTING IN EMOTIONAL INJURY, BODILY INJURY, ILLNESS OR DEATH TO A GUEST MUST BE REPORTED IMMEDIATELY TO A SHIP'S OFFICER. CRYSTAL CRUISES WILL NOT BE LIABLE THEREFORE AND NO LAWSUIT MAY BE BROUGHT EXCEPT AS PROVIDED BY LAW AND THEN ONLY IF WRITTEN NOTICE GIVING FULL PARTICULARS OF THE CLAIM IS DELIVERED TO CRYSTAL CRUISES WITHIN 6 MONTHS OF THE INCIDENT OR ACCIDENT AND SUIT IS FILED WITHIN 1 YEAR OF THE INCIDENT OR ACCIDENT ALLEGED TO HAVE CAUSED THE INJURY, ILLNESS OR DEATH, AND SERVED WITHIN 90 DAYS OF SUCH FILING. IF A WRITTEN CLAIM IS NOT MADE AND SUIT IS NOT FILED AND SERVED WITHIN THE TIME PROVIDED IN THIS PARAGRAPH, THEN THE GUEST WAIVES AND RELEASES ANY RIGHT HE OR SHE MAY HAVE TO MAKE A CLAIM AGAINST CRYSTAL CRUISES FOR ANY SUCH EMOTIONAL INJURY, BODILY INJURY, ILLNESS OR DEATH.

B) FOR PROPERTY, CONTRACT, AND ALL OTHER NON-PERSONAL INJURY CLAIMS: A WRITTEN CLAIM FOR LOSS OF OR DAMAGE TO BAGGAGE, VALUABLES AND OTHER PERSONAL BELONGINGS MUST BE MADE TO CRYSTAL CRUISES BEFORE THE GUEST LEAVES THE DISEMBARKATION AREA TO ENABLE CRYSTAL CRUISES TO INVESTIGATE ANY DAMAGE AND TO CONDUCT A SEARCH FOR CLAIMED LOST ARTICLES; ALL OTHER NON-PERSONAL INJURY CLAIMS MUST BE MADE IN WRITING AS SOON AS THEY ARISE; ANY LEGAL ACTION MUST BE INITIATED WITHIN 6 MONTHS FROM THE DATE THE GUEST DISEMBARKS FROM THE SHIP AND SERVED WITHIN 90 DAYS FROM THE DATE OF INITIATION OR THE GUEST WAIVES AND RELEASES ANY RIGHT HE OR SHE MAY HAVE TO MAKE A CLAIM AGAINST CRYSTAL CRUISES FOR ANY SUCH LOSS OR DAMAGE. GUESTS EMBARKING A CRUISE IN A EUROPEAN UNION MEMBER STATE PORT ARE AFFORDED RIGHTS UNDER EU REGULATION 1177/2010. FOR MORE INFORMATION ABOUT EUROPEAN UNION REGULATIONS, PLEASE VISIT CRYSTALCRUISES.COM/LEGAL

18. Liability Limitation for Loss of Life or Injury: A) Crystal Cruises hereby disclaims all liability to the Guest for damages for infliction of emotional distress, mental anguish or psychological injury of any kind under any circumstances, when such damages were not the result of physical injury to the Guest caused by the intentional misconduct of Crystal Cruises, not the result of the Guest having been at actual risk of physical injury where such risk was caused nor intentionally inflicted by Crystal Cruises.

B) For cruises on the Rhine and its adjacent rivers, Crystal Cruises shall be entitled to any and all liability limitations, immunities and rights applicable to it for loss of or damage to luggage and property, death, illness and/or personal injury as provided under the Strasbourg Convention on the Limitations of Liability of Owners of Inland Navigation Vessels, (1988) ("CLNI"). The CLNI limits Crystal Cruises' liability to 60,000 Units of Account or Special Drawing Rights, "SDR's" as defined by the International Monetary Fund (approximately \$82,500 U.S. Dollars, which fluctuates depending on a daily exchange rate as published by the International Monetary Fund at http://www.imf.org/external/np/fin/data/rms_sdrv.aspx) multiplied by the number of Guests the Ship according to its certificate is allowed to carry, not to exceed in any event more than 12 million Units of Account to apply to the aggregate of all claims arising against Crystal Cruises out of an occurrence.

C) For all other cruises, Crystal Cruises shall have the benefit of any limitation of or exoneration from liability under any applicable statute or law of any country or any other applicable laws including, without limitation, the statutes of the United States of America providing for limitation and exoneration from liability and the procedures provided thereby, including but not limited to Title 46 of the United States Code sections 30501 through 30509, and 30511. Nothing in this Ticket is intended to nor shall it operate to limit or deprive Crystal Cruises of any such rights to limitation of or exoneration from liability.

D) Crystal shall not be liable for any injuries or damages which occur while participating in any athletic or recreational activities aboard the Ship or on shore at any port of call. By utilizing said facilities, the Guest agrees to assume all risks arising therefrom and does hereby fully release and discharge Crystal from any and all claims, demands, damages, causes of action, present or future, whether the same be known, anticipated or unanticipated, resulting from or arising out of the Guest's use or intended use of said facilities and/or activities.

E) ASSUMPTION OF RISK: The Guest acknowledges that there are certain risks inherent in travel on rivers by Ship including the natural action of winds and currents, the movement of the Ship, storms, and the shifting of furniture, seating and objects aboard the Ship caused by the movement of the Ship as the Ship moves in response to the action of the wind and currents. The Guest acknowledges awareness of such risks, assumes the responsibility to exercise reasonable care for their own safety and to be aware of such movements of the Ship. The Guest assumes risk of injury of death as the result of such Ship movements. The Guest further acknowledges that Crystal has no duty to warn the Guest as to the risks inherent in the movement of the Ship in response to the wind and currents encountered during the voyage.

 $\hbox{F) The Guest acknowledges that Crystal cannot be responsible for the safety or security}\\$

of the Guest when the Guest is not aboard the Ship or while ashore off Crystal's premises. The Guest acknowledges that there is a risk of criminal activity or other hazards if the Guest leaves the Ship or Crystal's premises ashore. The Guest assumes such risks and agrees that Crystal has no responsibility to the Guest for their safety or security off the Ship or Crystal's ashore premises and no duty to warn the Guest of any risks of criminal activity or other hazards off the Ship or Crystal's premises ashore. The Guest releases Crystal from any and all claims for injury or death while off the Ship or ashore off Crystal's premises ashore

- 19. Force Majeure: Except as provided in Paragraph 9, Crystal Cruises shall not be liable in any way to the Guest for death, injury, illness, damage, delay or other loss or detriment to person or property or for Crystal Cruises' failure to commence, perform and/or complete any duty owed to the Guest if such death, injury, illness, damage, delay or other loss or detriment to person or property is caused by act of God, war or warlike operations, terrorist activities, civil commotions, labor difficulties, whether or not Crystal Cruises is a party thereto, interference by authorities, requisitioning of the Ship, political disturbance, inability to secure or failure of supplies, perils of the sea, collision, foundering of the Ship, fire, or any other cause whatsoever beyond the control of Crystal Cruises.
- 20. Choice of Law/Limitation of Liability: The Ticket and all other rights and duties of Guests and of Crystal Cruises will be construed, and disputes resolved, in accordance with the general maritime law of the United States without regard to conflict of law principles. In addition to the limitations of liability expressly provided in the Ticket, Crystal Cruises shall be entitled to the maximum protection allowed by law, including any statutory protection as to the amount of damages recoverable. In no event, however, will Crystal Cruises be liable for any damage, loss, injury or death not caused by the negligence or misconduct of Crystal Cruises.
- 21. FORUM: CLAIMS SUBJECT TO BINDING ARBITRATION: WAIVER OF JURY AND WAIVER OF CLASS ACTION A) ARBITRATION OF CERTAIN CLAIMS AND FORUM FOR SMALL CLAIMS: ANY AND ALL DISPUTES, CLAIMS, OR CONTROVERSIES WHATSOEVER, OTHER THAN FOR PERSONAL INJURY, ILLNESS OR DEATH OF A GUEST, WHETHER BASED ON CONTRACT, TORT, STATUTORY, CONSTITUTIONAL OR OTHER LEGAL RIGHTS, INCLUDING, BUT NOT LIMITED TO, ALLEGED VIOLATION OF CIVIL RIGHTS. DISCRIMINATION. CONSUMER OR PRIVACY LAWS. OR FOR ANY LOSSES, DAMAGES OR EXPENSES, RELATING TO OR IN ANY WAY ARISING OUT OF OR CONNECTED WITH THIS TICKET CONTRACT OR GUEST'S CRUISE, NO MATTER HOW DESCRIBED, PLEADED OR STYLED, BETWEEN THE GUEST AND CRYSTAL CRUISES, WITH THE SOLE EXCEPTION OF CLAIMS BROUGHT AND LITIGATED EXCLUSIVELY IN SMALL CLAIMS COURT IN LOS ANGELES COUNTY, CALIFORNIA, SHALL BE REFERRED TO AND RESOLVED EXCLUSIVELY BY BINDING ARBITRATION PURSUANT TO THE UNITED NATIONS CONVENTION ON THE RECOGNITION AND ENFORCEMENT OF FOREIGN ARBITRAL AWARDS (NEW YORK 1958), 21 U.S.T. 2517, 330 U.N.T.S. 3, 1970 U.S.T. LEXIS 115, 9 U.S.C. §§ 202-208 ("THE CONVENTION") AND THE FEDERAL ARBITRATION ACT, 9 U.S.C. §§ 1, ET SEQ., ("FAA") SOLELY IN LOS ANGELES COUNTY, CALIFORNIA, U.S.A., TO THE EXCLUSION OF ANY OTHER FORUM. GUEST HEREBY CONSENTS TO JURISDICTION AND WAIVES ANY VENUE OR OTHER OBJECTION THAT MAY BE AVAILABLE TO ANY SUCH ARBITRATION PROCEEDING IN LOS ANGELES COUNTY, CALIFORNIA. THE ARBITRATION SHALL BE ADMINISTERED BY NATIONAL ARBITRATION AND MEDIATION ("NAM") UNDER ITS COMPREHENSIVE DISPUTE RESOLUTION RULES AND PROCEDURES AND THE FEE SCHEDULE IN EFFECT AT THE TIME OF FILING THE DISPUTE WITH NAM WHICH ARE DEEMED TO BE INCORPORATED HEREIN BY REFERENCE. INFORMATION WITH RESPECT TO NAM CAN BE REVIEWED ON THE NAM WEBSITE (www.namadr.com) AND NAM CAN BE CONTACTED IF THERE IS ANY QUESTION AT (800)358-2550, ATTENTION CLAIMS DEPARTMENT, 990 STEWART STREET, FIRST FLOOR, GARDEN CITY, NY 11530. NEITHER PARTY WILL HAVE THE RIGHT TO A JURY TRIAL OR TO ENGAGE IN PRE-ARBITRATION DISCOVERY EXCEPT AS PROVIDED IN THE APPLICABLE ARBITRATION RULES AND HEREIN, OR OTHERWISE TO LITIGATE THE CLAIM IN ANY COURT (OTHER THAN SMALL CLAIMS COURT IN LOS ANGELES COUNTY, CALIFORNIA), THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. OTHER RIGHTS THAT GUEST OR CRYSTAL CRUISES WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION. AN AWARD RENDERED BY AN ARBITRATOR MAY BE ENTERED IN ANY COURT HAVING JURISDICTION UNDER THE CONVENTION OR FAA CRYSTAL CRUISES. AND GUEST FURTHER AGREE TO PERMIT THE TAKING OF A DEPOSITION UNDER OATH OF THE GUEST ASSERTING THE CLAIM, OR FOR WHOSE BENEFIT THE CLAIM IS ASSERTED. IN ANY SUCH ARBITRATION, IN THE EVENT THIS PROVISION IS DEEMED UNENFORCEABLE BY AN ARBITRATOR OR COURT OF COMPETENT JURISDICTION FOR ANY REASON, THEN AND ONLY THEN THE PROVISIONS OF CLAUSE (c) BELOW GOVERNING FORUM AND JURISDICTION SHALL EXCLUSIVELY APPLY TO ANY LAWSUIT INVOLVING CLAIMS DESCRIBED IN THIS CLAUSE.

B) FORUM FOR LAWSUITS: EXCEPT AS OTHERWISE PROVIDED FOR CLAIMS SUBJECT TO ARBITRATION, GUEST AND CRYSTAL CRUISES AGREE IRREVOCABLY THAT ANY DISPUTE WHATSOEVER ARISING OUT OF, IN CONNECTION WITH, RELATED TO OR INCIDENT TO THIS TICKET/CONTRACT OR GUEST'S CRUISE INCLUDING ANY CLAIM FOR PERSONAL INJURY, ILLNESS, OR DEATH SHALL BE LITIGATED, IF AT ALL, BEFORE THE UNITED STATES DISTRICT COURT FOR THE CENTRAL DISTRICT OF CALIFORNIA IN LOS ANGELES, OR AS TO THOSE LAWSUITS OVER WHICH THE FEDERAL COURTS OF THE UNITED STATES LACK SUBJECT MATTER JURISDICTION, BEFORE A COURT LOCATED IN LOS ANGELES COUNTY, CALIFORNIA, TO THE EXCLUSION OF THE COURTS OF ANY OTHER COUNTY, STATE OR COUNTRY. THE GUEST HEREBY CONSENTS TO JURISDICTION AND WAIVES ANY OBJECTION TO VENUE OR OTHER OBJECTION THAT MAY BE AVAILABLE TO ANY SUCH ACTION OR PROCEEDING BEING BROUGHT IN SUCH COURTS. NEITHER PARTY WILL HAVE THE RIGHT TO A JURY TRIAL OR TO ENGAGE IN PRE-ARBITRATION DISCOVERY EXCEPT AS PROVIDED IN THE APPLICABLE ARBITRATION RULES AND HEREIN, OR OTHERWISE TO LITIGATE THE CLAIM IN ANY COURT (OTHER THAN SMALL CLAIMS COURT). THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. OTHER RIGHTS THAT GUEST OR CRYSTAL WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION

C) CLASS ACTION WAIVER: THIS CONTRACT PROVIDES FOR THE EXCLUSIVE RESOLUTION OF DISPUTES THROUGH INDIVIDUAL LEGAL ACTION OR ARBITRATION ON GUEST'S OWN BEHALF INSTEAD OF THROUGH ANY CLASS ACTION. EVEN IF THE APPLICABLE LAW PROVIDES OTHERWISE, GUEST AGREES THAT ANY LAWSUIT OR ARBITRATION AGAINST CRYSTAL CRUISES WHATSOEVER SHALL BE LITIGATED BY GUEST INDIVIDUALLY AND NOT AS A MEMBER OF ANY CLASS OR AS PART OF A CLASS ACTION, AND GUEST EXPRESSLY AGREES TO WAIVE ANY LAW ENTITLING GUEST TO PARTICIPATE IN A CLASS ACTION. IF GUEST'S CLAIM IS SUBJECT TO ARBITRATION, THE ARBITRATOR SHALL HAVE NO AUTHORITY TO ARBITRATE CLAIMS ON A CLASS ACTION BASIS. GUEST AGREES THAT THIS CLASS ACTION WAIVER SHALL NOT BE SEVERABLE UNDER ANY CIRCUMSTANCES FROM THE ARBITRATION CLAUSE SET FORTH ABOVE, AND IF FOR ANY REASON THIS CLASS ACTION WAIVER IS UNENFORCEABLE AS TO ANY PARTICULAR CLAIM, THEN AND ONLY THEN SUCH CLAIM SHALL NOT BE SUBJECT TO ARBITRATION.

D) APPOINTMENT OF GUEST AS LEGAL REPRESENTATIVE OF MINOR: IF THE GUEST IS TRAVELING WITH HIS OR HER NATURAL BORN OR ADOPTED MINOR CHILDREN, THE GUEST HEREBY AGREES AND STIPULATES TO THE APPOINTMENT, UPON BOARDING OF HIM/HERSELF AS THE LEGAL REPRESENTATIVE OF SUCH MINOR CHILDREN WITHIN THE MEANING OF 46 U.S.C.S 30508(D) UPON BOARDING.

- E) IN THE EVENT OF AN IN REM PROCEEDING AGAINST THE SHIP, THE GUEST IRREVOCABLY AGREES THAT THE POSTING OF A LETTER OF UNDERTAKING FROM ANY OF CRYSTAL'S INSURERS SHALL CONSTITUTE AN ADEQUATE AND APPROPRIATE FORM OF SECURITY FOR THE IMMEDIATE RELEASE OF THE SHIP IN LIEU OF ARREST.
- 22. Interpretation: Should any provision of the Ticket be contrary to or invalid by virtue of the law of any jurisdiction or be so held by a court of competent jurisdiction, such provision shall be deemed to be severed from the Ticket and of no force and effect and all remaining provisions herein shall continue to be in full force and effect. The headings of the Ticket are for convenience of reference only and shall not define or limit any of the terms or provisions hereof. Whenever the context so requires, references to the male gender shall include references to the female, and references to the singular shall include the plural and vice versa.
- 23. WARRANTIES/CONSEQUENTIAL DAMAGES EXCLUDED: ALL WARRANTIES INCLUDING WARRANTIES OF FITNESS FOR USE AND MERCHANTABILITY ARE EXPRESSLY EXCLUDED FROM THIS AGREEMENT. CRYSTAL CRUISES SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES.
- 24. Notice Concerning Safety, Security and Health: Crystal Cruises endeavors at all times to exercise reasonable care for Guests' comfort and safety on board its Ships. Crystal Cruises cannot guarantee freedom from all risks associated with war, terrorism, crime, health risks or other potential sources of harm. Crystal Cruises reminds all Guests that they must ultimately assume responsibility for their activities while ashore and for their other travel choices. The United States Department. of State and government agencies regularly issue advisories and warnings to travelers giving details of local conditions in specified cities and countries according to such agencies' perceptions of risks to travelers. Crystal Cruises recommends that Guests and their travel agents obtain and consider such information when making travel Decisions.
- 25. Written Notices: Except as otherwise expressly provided in the Ticket, all written notices required by the Ticket must be mailed, postage prepaid, to:
 Crystal Cruises
 11755 Wilshire Blvd. Suite 900
 Los Angeles, CA 90025



BEYOND DESTINATIONS. PAST EXPECTATIONS. SHINES A WORLD THAT REDEFINES WHAT IT MEANS TO TRAVEL.



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CRYSTAL RIVER CRUISES™



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